



Raleigh, North Carolina

School Catalog - 2020-2021 Version 1.0
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School Name

Miller-Motte College

School Address

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<http://www.miller-motte.edu/>

General Disclaimer

This catalog is an official publication of Miller-Motte College and is subject to revision at any time. The school reserves the right to change, withdraw, or supplement this catalog as it deems necessary or appropriate in its policies and operating procedures, curricula, class schedules, course content, training, equipment, tuition and fees, faculty, and staff. Students are individually responsible for being aware of information contained in the catalog and any amendments thereto. Failure to read and comply with school regulations will not exempt students from penalties that they may incur. Students are advised to read and fully understand the rules, regulations, and policies stated herein and to retain this catalog for use as a reference. Students are encouraged to visit the student portal for updates to this catalog.

Accreditation Statements

As of January 18, 2018 Miller-Motte College is accredited by the Accrediting Commission of Career Schools and Colleges (ACCSC), as a branch campus of Platt College – Tulsa, 3801 S Sheridan, Tulsa, OK 74145, 918-663-9000.

ACCSC is located at 2101 Wilson Boulevard, Suite 302, Arlington, VA 22201. 703-247-4212.

The Medical Assisting program is accredited by the Commission on Accreditation of Allied Health Education Programs (www.caahep.org) upon the recommendation of the Medical Assisting Education Review Board (MAERB).

Commission on Accreditation of Allied Health Education Programs
25400 U.S. Highway 19 North, Suite 158
Clearwater, FL 33763
Phone: 727-210-2350
www.caahep.org

The Dental Assisting program is accredited by the Commission on Dental Accreditation (www.ada.org/100.aspx). The Commission on Dental Accreditation can be contacted at (312) 440-4653 or at 211 East Chicago Avenue, Chicago, IL 60611.

The Veterinary Technology program at the Miller-Motte College Raleigh campus has been awarded accreditation status by the American Veterinary Medical Association (AVMA). American Veterinary Medical Association, 1931 North Meacham Road, Suite 100, Schaumburg, IL 60173-4360.

State Approval/Licensure

Miller-Motte College is licensed by the North Carolina State Board of Community Colleges. The North Carolina State Board of Community Colleges is not an accrediting agency. The College is approved by the Board of Governors of the University of North Carolina to conduct associate of applied science degrees in Dental Assisting, Medical Assisting, and Paralegal.

Students may contact the Executive Director if they wish to view accreditation or licensure documents.

Academic Calendar

Term Dates	2020		2021	
	Track I	Track II	Track I	Track II
Winter Term	Jan 13-Mar 22	Feb 17-Apr 26	Jan 11-Mar 21	Feb 15-Apr 25
Spring Term	Mar 23-May 31	Apr 27-Jul 5	Mar 22-May 30	Apr 26-Jul 4
Summer Term	Jun 1-Aug 9	Jul 6-Sept 13	May 31-Aug 8	Jul 5-Sept 12
L a t e S u m m e r Term	Aug 10-Oct 18	Sept 14-Nov 22	Aug 9-Oct 17	Sept 13-Nov 21
Fall Term	Oct 19-Dec 27	Nov 23-Feb 14	Oct 18-Dec 26	Nov 22-Feb 13

Calendar Dates:	2020	2021
Classes Begin Winter Mod A	January 13	January 11
Continuing Student Drop/Add	January 19	January 17
Faculty In-Service* (MLK Day)	January 20	January 18
New Student Extended Drop/Add	January 26	January 24
End of Winter Mod A	February 16	February 14
Classes Begin Winter Mod B	February 17	February 15
Continuing Student Drop/Add	February 23	February 21
New Student Extended Drop/Add	March 1	February 28
End of Winter Mod B	March 22	March 21
Classes Begin Spring Mod A	March 23	March 22
Continuing Student Drop/Add	March 29	March 28
New Student Extended Drop/Add	April 5	April 4
Spring Holiday*	April 10	April 2
End of Spring Mod A	April 26	April 25
Classes Begin Spring Mod B	April 27	April 26
Continuing Student Drop/Add	May 3	May 2
New Student Extended Drop/Add	May 10	May 9
Faculty In-Service*	May 15	May 14
Memorial Day* **	May 25	-
Classes End Spring Mod B	May 31	May 30
Classes Begin Summer Mod A	June 1	May 31
Memorial Day Holiday* **	-	May 31
Continuing Student Drop/Add	June 7	June 6
New Student Extended Drop/Add	June 14	June 13
End of Summer Mod A	July 5	July 4
Classes Begin Summer Mod B	July 6	July 5
Independence Day Holiday* **	July 3	July 5
Continuing Student Drop/Add	July 12	July 11
New Student Extended Drop/Add	July 19	July 18
Faculty In-Service*	July 24	July 23
Classes End Summer Mod B	August 9	August 8
Classes Begin Late Summer Mod A	August 10	August 9
Continuing Student Drop/Add	August 16	August 15
New Student Extended Drop/Add	August 23	August 22
Labor Day* **	September 7	September 6
End of Late Summer Mod A	September 13	September 12
Classes Begin Late Summer Mod B	September 14	September 13
Continuing Student Drop/Add	September 20	September 19
New Student Extended Drop/Add	September 27	September 26

Faculty In-Service*	October 2	October 1
Classes End Late Summer Mod B	October 18	October 17
Classes Begin Fall Mod A	October 19	October 18
Continuing Student Drop/Add	October 25	October 24
New Student Extended Drop/Add	November 1	October 31
End of Fall Mod A	November 22	November 21
Classes Begin Fall Mod B	November 23	November 22
Thanksgiving Recess* **	November 26-27	November 25-26
Continuing Student Drop/Add	November 29	November 28
New Student Extended Drop/Add	December 6	December 5
Classes End Fall Mod B	December 27	December 26
Winter Break* #	December 28 – January 10, 2021	December 27 – January 9, 2022

*No classes.

**Campus and offices closed.

Campus clinics may remain open during class break periods to enable students to work required clinic hours. Students should check with their campus for clinic dates.

About School

Mission Statement and Objectives

The Mission of Miller-Motte College is to Inspire and empower individuals through education and skill development.

To accomplish this mission, we utilize our core values as a blueprint to create an environment centered on the personal and professional development of students, employees, and employers.

The Miller-Motte College Core Values utilized to create positive experiences are grounded in:

- Integrity
- Customer Service
- Innovation
- Growth

History

Miller-Motte Colleges (MMC or Miller-Motte) and Miller-Motte Technical Colleges (MMTC or Miller-Motte) comprise the Miller-Motte family of schools which are part of Ancora Education. For over three-quarters of a century, Miller-Motte has been a reputable leader in private career education. Judge Leon Motte founded the school in 1916 in Wilmington, North Carolina. The school provided the local legal community with a small training center for courtroom stenographers. In 1979, Richard and Sharon Craig acquired the school and relocated it to South College Road across the street from the University of North Carolina at Wilmington.

In 1987, a branch campus was opened in Clarksville, Tennessee. Due to expansion, a new facility was built, and in 1989, the Clarksville campus moved to a new location at 1820 Business Park Drive. In 1989, the Clarksville Campus applied for, and was granted, stand-alone accreditation through the Association of Independent Colleges and Schools. During this time, the Clarksville campus was re-designated as the main campus, and the Wilmington Campus became a branch campus.

In 1929, Phillips Business College, then known as Phillips Secretarial School, was founded in Lynchburg, Virginia by the late Marjorie Green Phillips. In 1954, Virginia Commercial College, which had been established in 1909, merged with Phillips Business College. The college continued to operate under the Phillips Business College name until the late 1990's when, through a change in ownership, the school became a member of the Miller-Motte family of colleges.

In 1998, the stock of Miller-Motte Business College, Inc. was purchased by Delta Educational Systems, Inc. In November 2000, Miller-Motte Business College changed its name to Miller-Motte Technical College. The Charleston branch of Miller-Motte Technical College was opened in December 2000. In October of 2003, to accommodate the growing student population, the Wilmington campus moved to 5000 Market Street. In November 2006, the campuses located in North Carolina changed their names to Miller-Motte College. Over the years, the school opened additional locations in North Carolina, Virginia, South Carolina, and Georgia.

During the past 20 years, the colleges have added several key programs that have served the needs of the business and health care communities and provided even better employment opportunities for their graduates. Miller-Motte College and Miller-Motte Technical College are in a continual process of reviewing, assessing, and revising their curriculum in order to keep pace with improvements in technology and the increasing needs of business and industry.

In 2018, the Miller-Motte campuses in Clarksville, TN and Lynchburg, VA were closed.

In January 2018, Miller-Motte College was purchased by STVT-AAI Education Inc., dba Ancora Education and received accreditation by the Accrediting Commission of Career Schools and Colleges (ACCSC).

Facilities

Miller-Motte College – Raleigh at 3901 Capital Blvd, Suite 151 includes labs and clinic rooms designed with the equipment, supplies, and storage necessary to support the teaching, observation, practical application, and assessment of student learning outcomes. The campus provides secure, high-speed wireless connectivity. In addition, students and access the school's library electronic resources via the computer lab, library, or a borrowed Chromebook in our Center for Student Success, as well as through home computers, smartphones, and tablets. Medical laboratories are arranged to provide simulated working environments. Medical equipment is reflective of work environments and provides students with the opportunity to learn on equipment they will encounter in the workplace.

The building is comprised of approximately 56,000 square feet and supports the educational programs by providing both classroom and laboratory settings. The campus includes seven general use classrooms, two combination classroom/computer lab, a Nail Technology classroom/lab, a Medical Assisting classroom/lab, a Dental Assisting classroom/lab, two Veterinary technology lab classrooms, a Student Success Center, and a Library/Computer lab. Along the educational hallway, there are three academic offices along with a women's and men's bathroom. The building includes 13 other offices, an instructor workstation area with computers and phones, a conference room, a file room, two server rooms, two storage rooms, a career services area with three cubicles, and an admissions/financial aid area with eleven cubicles.

Miller-Motte College - Raleigh is a branch campus of Platt College – Tulsa, 3801 S Sheridan, Tulsa, OK 74145 918-663-9000.

The school operates a satellite location / driving range for the CDL Training: Class A Tractor Trailer program at 2800 Pleasant Grove Church Road, Morrisville, NC 27560.

Definitions

- Payment Period - a defined time frame that measures a student's progress in their selected program of study allowing for the administration of Title IV funding. Payment periods will vary depending on a student's selected program of study (i.e. term vs clock hour)
- Grading Period - the period of time for which students receive final grades, this can be a module, term, or payment period, varies by program.
- Term-based Programs - comprised of 10/12 week courses in a term, varying by program
- Modular-based Programs - comprised of four, six, nine, or twelve-week courses within a grading period, varying by program

Class Size

The school will maintain a proper ratio between teachers and students to allow adequate attention to each individual in both theory class and the laboratory. The student-teacher ratio will generally not exceed 30:1 in theory classes and 12:1 in laboratory classes.

The student-teacher ratio for the Dental Assisting program will generally not exceed 12:1 for classes with a lab component and 6:1 for Radiology Lab.

Tuition Bond

The Raleigh Campus maintains a Tuition Guaranty Bond equal to or greater than the maximum amount of prepaid unearned tuition held existing at any time during the most recent fiscal year. The Raleigh Campus will fulfill its contractual obligations to its students. The Bond is held by the Clerk of the Superior Court of Wake County, with a copy for student review maintained at the office of the Executive Director.

Admissions Requirements & Procedures

Miller-Motte College seeks students who have a strong desire for practical career preparation in their chosen fields and who have the ability to achieve academic success. Applications for admission are accepted throughout the year. Refer to the academic calendar for the exact starting dates. Information about enrollment in Miller-Motte College may be obtained from any of the school's Admissions Representatives.

General Admissions Requirements

The admission procedure requires an exchange of information between the applicant and an Admissions Representative either on campus or by remote representatives. These representatives conduct a personal interview with each applicant, during which the representative discusses the school's educational programs in relation to the applicant's career preferences, training needs, and individual motivation. This interview plays an important role in helping the applicant determine if the programs offered at the campus will help them achieve their career goals and if they will move forward with enrollment. High school applicants are encouraged to be accompanied by a parent or legal guardian.

In addition, applicants who plan to enter a program must meet the following admission requirements:

- Complete the SmarterMeasure Learning Readiness Indicator (see Assessments section for further information). Applicants in all programs (except clock hour and non-Title IV programs) must score a minimum score of 60% on the Technical Competency sections. Applicants who do not score the minimum score on the Technical Competency section are required to complete the Technology for Success (ORN0001) supplemental student orientation and achieve a minimum score of 60% on the Technology for Success assessment.
- Applicants enrolling into the Veterinary Technology program at the Miller-Motte College campus: Complete the Wonderlic Scholastic Level Exam (SLE).
 - Must meet a minimum score of 18 or higher.
 - If an applicant fails to meet the necessary score for admission, the applicant may be re-tested using an alternate test form and taking the test timed as before. There is no limit to the number of times an applicant may be re-tested.
 - Entrance evaluation may be waived for applicants holding an Associate Degree or higher.

In an effort to maintain a safe educational and working environment for students and staff, the school reserves the right to not accept applicants who are known to have/disclose certain types of criminal convictions in their backgrounds. Admitted students who are discovered to have misrepresented their criminal conviction history in the application process may be subject to immediate dismissal. Similarly, students who commit certain types of crimes while enrolled may be subject to immediate dismissal. The school reserves the right to conduct criminal background checks on applicants and students in circumstances deemed appropriate.

Prior Education Requirement

Each applicant must have earned one of the following educational credentials from a Miller-Motte College recognized organization: a high school diploma or equivalent or a General Educational Development (GED) certificate.

Prior to starting classes, applicants will be required to submit proof of high school graduation or a recognized equivalency certificate (GED) to the school by providing the school with a copy of an official transcript confirming graduation or GED completion.

Programmatic Admissions Policies

For a student enrolling in the CDL Training: Class A Tractor Trailer program who does not have a high school diploma or its equivalent, the student may satisfy the Prior Education Requirement by passing the Wonderlic Basic Skills Test (WBST). Students must obtain a minimum score of 193 on the Verbal section, 214 on the Quantitative section, OR a minimum of 207 for the composite score. If the student does not pass on the first attempt, the student may have one additional attempt to earn a passing score.

Applicants for the CDL program must meet the following MVR requirements to enroll.

Applicants must provide acceptable documentation to validate when necessary. Driver's License must be valid. The applicant cannot have any of the following (based on date of violation):

- DUI/DWI convictions within five years of completion date (of our CDL program). If there are 2 DUIs/DWIs the second must be 10 years back or farther from completion date.
- At fault accidents within the last year. If there are 2 accidents, second must be at least 4 years back.
- Endangerment convictions within 2 years.
- Reckless/careless/negligent driving convictions within 2 years.
- Traffic points exceeding 4 active points on current license.

If any of these convictions exist or driver history criteria is not met, an employer pre-hire letter is acceptable documentation. This letter must include the student's name and be in the form of an actual letter from a valid entity (i.e., business is listed/validated, on company letterhead).

Arbitration

A condition of enrollment is the signing of an enrollment agreement by both the Student and a School administrator. The following provisions with respect to arbitration are part of the enrollment agreement. PLEASE READ THEM CAREFULLY TO ENSURE THAT YOU UNDERSTAND EACH PROVISION AND YOUR RIGHT TO OPT OUT OF THEM.

You (the Student) and the School agree that any dispute arising out of or relating to this enrollment agreement, your enrollment or your attendance at the School, whether such dispute arises during or after your attendance and whether the dispute is based on contract, tort, statute, or otherwise, shall be resolved by binding arbitration in the city and county in which the School is located. You (the Student) and the School each further agrees that this arbitration provision provides each party with its exclusive remedy for redress of any grievance or resolution of any dispute arising out of or relating to this Agreement (the Dispute), AND EACH PARTY EXPRESSLY WAIVES ANY RIGHT, INCLUDING WITHOUT LIMITATION THE RIGHT TO TRIAL BY JURY, IT MIGHT HAVE TO SEEK REDRESS.

THE STUDENT AND THE SCHOOL ALSO AGREE THAT DISPUTES MAY ONLY BE BROUGHT IN THE STUDENT'S INDIVIDUAL CAPACITY AND NOT ON BEHALF OF, OR AS PART OF, A CLASS ACTION OR REPRESENTATIVE PROCEEDING. If this specific paragraph is found to be unenforceable, then the entirety of these arbitration provisions shall be null and void and rendered of no further effect with respect to the Dispute.

If the Dispute is not resolved pursuant to the School's Dispute Resolution procedures as outlined in the School's catalog within 45 days from the date the Student submits a written complaint to the STVT-AAI Education Inc. Corporate Office, then the Dispute shall be resolved by binding arbitration in accordance with the Commercial Arbitration Rules and the Supplementary Procedures for Consumer Related Disputes of the American Arbitration Association (AAA) then in effect, and judgment upon the award rendered by the arbitrator may be entered in any court having jurisdiction thereof.

1. The Federal Arbitration Act shall govern this arbitration agreement. The substantive law which will govern the interpretation of a student's Enrollment Agreement and related documents and the resolution of any Dispute will be the law of the state where the School is located.
2. Arbitration shall be the sole method of resolving all Disputes between the parties to this agreement.
3. The arbitrator shall have the authority to decide all questions of arbitrability.
4. Arbitration will take place before a single neutral arbitrator, chosen according to the AAA Commercial Rules, in the city in which the School attended by the Student is located.
5. The parties may take discovery through interrogatories, depositions and requests for production that the arbitrator determines to be reasonable and necessary.
6. The arbitration shall be conducted in the English language.
7. The arbitrator shall have the authority to grant interim remedies pursuant to the AAA's Optional Rules for Emergency Measures of Protection then in effect. The arbitrator shall have the authority to award monetary damages measured by the prevailing party's actual damages and may grant any non-monetary remedy or relief that the arbitrator deems just and equitable and within the scope of this agreement between the parties. Judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction.
8. The arbitrator shall not have any authority to award punitive damages, treble damages, consequential or indirect damages, or other damages not measured by the prevailing party's actual damages.
9. The arbitrator also shall not have any authority to alter any grade issued to a student. The parties shall bear their own costs and expenses.
10. The parties also shall bear an equal share of the fees and costs of the arbitration, which include but are not limited to the fees and costs of the arbitrator, unless the parties agree otherwise. The Student is responsible for all other additional costs that the Student incurs in the arbitration including, but not limited to, attorney's fees or expert witness costs unless otherwise required of the School under applicable law.
11. Except as may be required by law, neither party nor an arbitrator may disclose the existence, content, or results of any such arbitration without the prior written consent of both parties.
12. If any clause within these arbitration provisions is found to be illegal or unenforceable, that specific clause will be severed from these arbitration provisions, and the remainder of the arbitration provisions will be given full force and effect.
13. If the Student does not wish to be bound by these arbitration provisions, the Student must notify the School in writing within 30 days of the date that these arbitration provisions become effective. The Student may opt out by mail to the campus mailing address. The Student's written notification to the School must include the Student's name and address as well as a clear statement that the Student does not wish to resolve disputes with the School through arbitration.

Finally, the School cannot require the Student to participate in arbitration or any internal dispute resolution process offered by the School prior to filing a borrower defense to repayment application with the U.S. Department of Education pursuant to 34 C.F.R. § 685.206(e); the School cannot, in any way, require the Student to limit, relinquish, or waive his or her ability to pursue filing a borrower defense claim, pursuant to § 685.206(e) at any time; and any arbitration required by this pre-dispute arbitration agreement tolls the limitations period for filing a borrower defense to repayment application pursuant to § 685.206(e)(6)(ii).

Background Checks

All students applying for admission are required to undergo a background check. The campus uses an unaffiliated service provider to perform these background checks. The campus may deny admission to a prospective student based on the results of his/her background check, or may deny enrollment into certain programs based on those results. The campus may also dismiss an enrolled student as a result of a criminal conviction during the student's course of study. Certain programs offered by the campus require students to successfully complete externship, practicum or clinical coursework at unaffiliated sites. Before accepting students, certain sites require background checks of their own. A student who cannot be placed at a site for any reason, including a background check result unsatisfactory to that site, may be unable to finish the program's required coursework and, therefore, may be unable to graduate. Employers in many fields also require pre-employment background checks of their own. Background check results unsatisfactory to employers in a particular field may limit a student's employment opportunities even if that student has graduated from a program in that field offered by the campus.

Drug Testing

Contracted externship/practicum sites may require students to undergo a drug test prior to beginning an externship/practicum experience. Students who refuse to submit may be unable to continue in their academic programs and may also be ineligible for employment in their career fields.

Vaccinations

The school does not require that students provide proof of vaccinations as a condition of enrollment or graduation. However, externship or clinical sites, particularly hospitals and other medical facilities, may have additional vaccination requirements. These requirements may vary by externship or clinical site but typically include the following:

- Tuberculosis test (PPD) or chest X-ray with report administered no more than one year prior to initiation of training
- Documentation of two rubeola, one rubella and one mumps vaccinations or positive titers
- Documentation of two varicella vaccines or positive varicella serology titer
- Evidence of Hepatitis B vaccination or declination as required by the OSHA Bloodborne Pathogens standard
- Tetanus (within past 10 years)
- Flu vaccination (if externing between October-March)
- Urine drug screening

Students are required to comply with any additional vaccination requirements of these sites and provide proof of vaccination to the school. If the student does not provide vaccination records for an externship or clinical site that requires proof, the school will work with the student to find another site where possible but this may lead to the inability to complete the externship element. The Education Department will review any additional criteria of an externship site.

Assessments

As part of the initial enrollment process, the school requires completion of the SmarterMeasure Learning Readiness Indicator entrance assessment. The SmarterMeasure assessment measures student readiness to engage in postsecondary learning based on non-cognitive indicators of success. The school uses the results of the assessment to determine the type of support that will be most beneficial to the student throughout the program of study. Applicants are required to complete the Technical Competency, Technical Knowledge and Learning Styles sections prior to acceptance. Applicants in all programs (except clock hour and non-Title IV programs) must score a minimum score of 60% on the Technical Competency sections. Applicants who do not score the minimum score on the Technical Competency section are required to complete Technology for Success (ORN001) supplemental orientation and score 60% on the Technology for Success assessment.

During orientation the student advisor/ program director/hybrid teaching assistant or student resource coordinator will schedule a meeting with each student to review the results of the SmarterMeasure Learning Readiness Indicator to discuss the results and develop success strategies based upon the SmarterMeasure assessment results.

For applicants enrolling into the Veterinary Technology program at the Miller-Motte College campus, the school also requires another entrance examination, the Wonderlic Scholastic Level Examination (SLE) prior to enrollment. The school uses results from the SLE to evaluate each student's qualification for admission. The Director of Education may waive the SLE based on documentation of prior academic work. An applicant who has previously completed a degree will not be required to take the SLE if the applicant shows evidence of degree completion in the form of an official transcript prior to enrollment. An applicant who does not provide evidence of having completed a degree will be required to take the SLE.

For applicants enrolling into the CDL Training: Class A Tractor Trailer program who do not have the prior education requirement, the school may allow the applicant to take the Wonderlic Basic Skills Test (WBST). Applicants must obtain a minimum score of 193 on the Verbal section, 214 on the Quantitative section, OR a minimum of 207 for the composite score. If the student does not pass on the first attempt, the student may have one additional attempt to earn a passing score.

Equal Educational Opportunity

a. Miller-Motte College declares and affirms a policy of equal employment opportunity, equal educational opportunity, and nondiscrimination in the provision of educational services to the public. The school will make all decisions regarding recruitment, hiring, promotion, and all other terms and conditions of employment without discrimination on grounds of race, color, creed or religion, sex, (including pregnancy), sexual orientation, gender, gender identity, national origin, age, disability, genetic information or other factors which cannot lawfully be the basis for an employment decision.

b. Miller-Motte College reaffirms its policy of administering all of its educational programs and related supporting services and benefits in a manner which does not discriminate because of a student's or prospective student's race, color, creed or religion, sex, (including pregnancy), sexual orientation, gender, gender identity, national origin, age, disability or other characteristics which cannot lawfully be the basis for provision of such services.

c. Miller-Motte College adheres to the provisions of the following federal laws, in each case as they have been amended to date: (a) the Higher Education Act of 1965, (b) Section 504 of the Rehabilitation Act of 1973 and (c) the Family Educational Rights and Privacy Act of 1974. Inquiries concerning the application of these laws and their implementing regulations may be referred to the Executive Director.

Student Disability Accommodation

This policy and procedure enables Ancora Education campuses to comply with the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973, which requires reasonable accommodations made for qualified students with disabilities and prohibits Ancora Education from excluding such students from, or denying them the benefits of, its programs or activities.

It is the policy of Ancora Education to provide qualified students who have disabilities with reasonable accommodation based upon relevant law, the academic program's educational standards, and sound ethical practice in disability services.

Having provided sufficient evidence of a disability and need for accommodation, a student may make official requests for accommodation by submitting an official disability accommodations request form and supporting materials. Students should make accommodation requests as far in advance of the relevant course, entrance assessment, activity or program, to allow for appropriate consideration and planning. Because the reasonableness of any individual accommodation request can vary substantially depending upon a student's current course load, schedule, or course content, accommodation requests must be reviewed by the Director of Education each term of enrollment. When possible, students entering a program of study for the first time should submit information related to disability **at least six weeks prior to enrollment** so that reasonable accommodation can be arranged and delivered prior to the start of the term. The Director of Education will consider the information (documentation) provided by the student, consult with faculty and/or other campus officials as needed, and determine what constitutes reasonable accommodation(s) for the student's disability.

The Director of Education will identify a list of approved accommodations in accordance with the manifestations of the disability, a copy of which will be shared with the student. For academic accommodations, following review and approval at the start of each term of enrollment, the Director of Education will prepare individual letters for each instructor summarizing the approved accommodations relevant to his/her course. These letters will be delivered to the student and appropriate instructors through email. Faculty and other campus officials then are required to provide reasonable accommodation(s) in accordance with the Director of Education's letter(s). If a faculty member or other campus official does not agree to an accommodation request, the student should seek the assistance of the Director of Education.

A student who disagrees in any way with a decision regarding a request for accommodation may seek review of a decision under this procedure by contacting the Executive Director. If the Executive Director feels that the disagreement can be resolved informally, the Executive Director will try to do so, working with the student and the Director of Education and any other necessary individuals (such as a faculty member, for example). If informal resolution is ineffective or impractical, the Executive Director will refer the matter to the Office of the Chief Academic Officer for investigation and review.

Transfer of credit

Students who wish to transfer credits from another institution must submit transcripts from all postsecondary schools attended. An applicant may be granted transfer credit for courses taken at other schools that are determined to substantively address a consistent set of learning objectives compared with courses offered at Ancora Education campuses. Transfer of credit evaluations will be conducted using the following guidelines:

- An official transcript of the student's coursework must be furnished directly by the institution where the coursework was completed before any application for transfer credits can be accepted.
- The campus may request additional information such as course descriptions or syllabi if there is question on the comparability of program content to the program in which the student will enroll. The student is responsible for providing any requested additional information.
- The student may be required to demonstrate through testing any hands-on competencies before transfer credit is accepted for courses where such competencies are required.
- Credits must have been earned in courses offered at institutions accredited by an agency recognized by either the U.S. Department of Education or the Council for Higher Education Accreditation at the time the credit was earned.
- A grade of "C" or higher must be earned in each course completed to be eligible for transfer from a non-Ancora owned school.
- A grade of "D" or higher must be earned in each course completed to be eligible for transfer from a commonly owned Ancora Education school.
- Credits will be evaluated on a course by course basis. In most instances, core requirements must be transferred within seven (7) year of completion. No timeframe restrictions will be imposed on general education coursework.
- Courses taken at institutions operating on quarter systems will be evaluated as direct equivalent credits into quarter credit programs. Those transferred from institutions operating on a semester basis to quarter hour institutions are multiplied by one and one half to convert them to quarter credit hours.
- In the case of a clock hour program, any course accepted must be at least the same number of clock hours as the course for which it is accepted. The student will also be required to demonstrate through testing any hands-on competencies prior to clock hour course credit being accepted for transfer.
- Courses that are classified as foundational in nature are not transferable.
- Transfer credits may impact the student' schedule, causing the student to be less than full-time, which may impact eligibility for some sources of financial aid.
- The student will not be charged any fees from the receiving institution for transferring in credits from other institutions. Students are responsible for all fees for obtaining official transcripts and supporting documentation for transfer of credit (Students receiving VA funding, see Proof of Previous Education).
- In all cases of transfer of credit, Ancora campuses will attempt to avoid excessive loss of previously earned credit and avoid coursework duplication. Any questions about transfer of credits/clock hours should be discussed with the Director of Education, or designee.

Maximum Transfer Credits Accepted (Residency Requirement)

The total credits not earned in residency, including credit by transfer and credit by proficiency testing, may not exceed seventy five percent 75% of the total credit hours (or clock hours for non-credit hour programs) required for the completion of the program of study. 25% of the student's total credit hours (or clock hours for non-credit hour programs) must be completed in residency.

Coursework Completed at Foreign Institutions

Credit earned at foreign institutions must be externally evaluated by a Ancora Education approved foreign credential evaluator which includes National Association of Credential Evaluation Services (NACES) or Association of International Credential Evaluators (AICE) members.

Notice Concerning Transferability of Credits and Credentials Earned at Our Campus

Each Ancora Education campus is an accredited campus that is designed to provide the student with vocational career training and is not designed to prepare the student for transfer to other institutions. Acceptance of credits earned at a Ancora Education campus is determined solely by the receiving institution. The campus cannot and does not guarantee credit transfer.

Students wishing to transfer credits should first consult with the Registrar at those institutions concerning acceptance. Ancora Education campuses will provide official transcripts, for a fee, as well as course descriptions by request. Students with outstanding financial obligations will receive only unofficial transcripts, when requested. Accreditation alone does not guarantee credit transfer.

Transfer to Other Ancora Education Campuses

Students in good standing may transfer to another campus location. Transfer students are advised that they will be subject to the minimum residency requirements at the new campus for the program in which they are enrolled.

Procedure: Transfer of Credit

The student is responsible for requesting official transcripts be sent from the prior institution directly to Ancora Education campuses.

- All requests for transfer credit must be submitted by the end of the first term of attendance at the school.
- Since transfer credits impact scheduling and on time completion for students, students who submit official transcripts after the drop/add period in the student's first term may see changes to scheduling and on time completion.
- If needed to evaluate comparability of credit, the student may need to request course descriptions and syllabi from the prior institution.
- The Director of Education, or designee, will review credits based on the guidelines listed above.
- The Director of Education, or designee, will fill out the Transcript Evaluation Form and notify the student of the credits accepted for transfer.
- Students wishing to appeal decisions on transfer credit should submit request in writing to the Executive Director to identify reasons for appeal.
 - The Executive Director will request follow-up information as needed for the appeal.
 - The Executive Director will submit appeal through the Office of the Chief Academic Officer.
 - The Executive Director will notify student of final decision regarding transfer credit. The decision from the Office of the Chief Academic Officer will be final.
- Once transfer credit is accepted, the student's tuition will be adjusted based on the number of credits successfully transferred in.

Proficiency Testing

Ancora Education campuses may offer the opportunity for students to demonstrate proficiency in a course's content and receive course credit by examination. Both internal and external proficiency credit may be considered.

Internal proficiency exams are available for certain courses to provide students with the opportunity to earn credit for course material in which they have previous experience. Students must apply to request a proficiency examination for a particular subject. Such a request should be granted if an examination is available and the Director of Education has reason to believe the student's experience or training warrants such an evaluation. Students who were enrolled in the course beyond the Drop/Add period are not eligible to sit for the exam and a proficiency exam may only be attempted once. A score of 80% or higher is required to earn internal proficiency credit. Students will not be approved to test out of 300 or 400 level courses. Equivalent coursework from another institution may be evaluated for transfer credit per the transfer credit policy.

External Proficiency credit may also be granted to students who achieve acceptable scores on specific nationally recognized examinations such as Advanced Placement (AP), CLEP, and DANTES. The Director of Education, or designee, will review examinations proposed for credit to determine whether the material covered in the examination matches coursework in the student's program of study.

Procedure: Internal Proficiency Examinations

The student is responsible for requesting the Application for Proficiency Examination from the Office of the Registrar.

- The student must request the Application for Proficiency Examination form from the Academic Department within the first five weeks of the student's first term of enrollment.
- The student will fill out the form, including information as to why the student is requesting a proficiency examination. The campus may deny an application for a student who does not have relevant coursework, certification, or prior work experience.
- The Director of Education, or designee, will review the request, and if approved, will set up the proficiency examination.
 - Some examinations may be scheduled for a specific day and time.
 - Other examinations may be scheduled to be turned in by a specific day.
 - Some examinations may have a hands-on component that must be proctored.
- Students wishing to appeal decisions on proficiency examinations should submit the request in writing to the Executive Director to identify reasons for appeal.
 - The Executive Director will request follow-up information as needed for the appeal.
 - The Executive Director will submit appeal through the Office of the Chief Academic Officer.
 - The Executive Director will notify student of final decision regarding proficiency credit. The decision from the Office of the Chief Academic Officer will be final.
- Once a proficiency examination is passed, the student's tuition will be adjusted based on the number of credits successfully passed.

Proof of Previous Education for Veterans Affairs Funding

As a student receiving any Veteran Affairs (VA) funding, it is required to show proof of all previous education obtained for Post-Secondary studies. When applying for VA Benefits, a student must complete a transcript request for all schools previously attended. The school will submit the request at no cost to the student applying, and the student will initially be certified for the first academic term. The school should receive the requested transcript(s) within the student's first term to ensure accurate scheduling and timely certification of future charges. Each state has published limitations for how long a student may be certified without receipt and evaluation of prior coursework transcripts. Students with transcript(s) not received within their State's Limitation will no longer be certified for future coursework until the school has received the required transcript(s). Exceptions to these limitations must be approved by the State Approving Agency and Executive Director.

Program Length

The following table lists the expected program length in months for each program:

Program	Duration in Months
CDL Training: Class A Tractor Trailer	1
Dental Assisting	18
Mechatronics	15
Medical Clinical Assistant	15
Paralegal	18
Veterinary Technology	23

Modes of Program Delivery

Miller-Motte College students may have the opportunity to complete a portion of their programs of study, subject to limits established by the institution's state licensure and accreditation, through distance education. The following chart outlines each program's mode(s) of delivery. Refer to the Distance Education section of the catalog for more information.

C: On-Campus (no courses are available online)

F: FlexTrack (some courses are available online)

H: Hybrid (each course is partially on-campus and online)

O: Online (all courses are available online)

Program	Modes of Delivery
CDL Training: Class A Tractor Trailer	C
Dental Assisting	F
Mechatronics	H
Medical Clinical Assistant	H
Paralegal	H
Veterinary Technology	F

Distance Education

Miller-Motte College students may have the opportunity to complete a portion of their programs of study, subject to limits established by the institution's state licensure and accreditation, through distance education 100 percent online or hybrid programs. Admission requirements for these programs do not vary from admission requirements for programs of study offered entirely on ground, with the exception of the following:

Applicants who plan to enter a distance education program must complete the SmarterMeasure Learning Readiness Indicator entrance assessment. The SmarterMeasure assessment measures student readiness to engage in postsecondary learning based on non-cognitive indicators of success. The school uses the results of the assessment to determine the type of support that will be most beneficial to the student throughout the program of study. Applicants are required to complete the Technical Competency, Technical Knowledge and Learning Styles sections prior to acceptance. Applicants in all programs (except clock hour and non-Title IV programs) must score a minimum score of 60% on the Technical Competency sections. Applicants who do not score the minimum score on the Technical Competency section are required to complete Technology Remediation (ORN001) supplemental orientation and score 60% on the Technology Remediation assessment.

During orientation the student advisor/ program director/hybrid teaching assistant or student resource coordinator will schedule a meeting with each student to review the results of the SmarterMeasure Learning Readiness Indicator to discuss the results and develop success strategies based upon the SmarterMeasure assessment results.

Hybrid programs of study allow students in certain programs of study to complete greater than 50 percent of their program online. Hybrid programs contain courses that are a combination of online and face-to-face instruction. Students are expected to interact with faculty and other students through online discussion boards as well as traditional face-to-face classroom activities. Students are required to participate in all face-to-face classroom activities and online activities as outlined in the course syllabi. These online programs are specifically designed for the student who will be accessing online courses from a standard home or personal computer. Students enrolling in online courses should have basic computer competency and skills. All students have access to the same support services regardless of the mode of instructional delivery. All students have access to library services, academic advising, tutoring, and career services. All distance education/online courses and programs offered by the campus have been deemed as equivalent in content and quality to the same courses offered via traditional delivery methods.

Under certain circumstances, such as a student getting out of sequence with course schedules or courses that may not be offered each term, students enrolled in hybrid programs may be required to take fully online classes to graduate.

Students participating in 100% online or hybrid programs are expected to complete the online orientation prior to the start of classes.

Students enrolled in fully online programs will submit admissions applications, financial aid paperwork and take placement exams via secure sites on the internet. Campus employees are available via phone, email and internet sources to assist students through the application process. Admissions and placement testing will be conducted through online software specifically designed for online distribution.

Hybrid Learning

Hybrid learning provides the student with an opportunity for greater flexibility in the learning environment. Hybrid courses are designed as a combination of online and residential (on-ground classroom) based learning. Each course has a specific percentage of the course delivered through online delivery. In most situations, a hybrid course consists of 55% classroom based instruction and 45% online instruction.

Authentication and Protection of Student Identity

Users are provided a unique username and password and are prohibited from providing the user's name and password to any other individual.

The students' username, password, and email address are used to authenticate the student's identity in order to complete assignments within the Learning Management System. All testing is completed through the Learning Management System, and the student's unique username and password is used to verify the student's identity.

The student's unique username and password is used to verify student identity. Neither the Institution nor Ancora Education will release any student's username and password to any individual that would violate a student's rights under the Federal Educational Rights and Privacy Act. No student is assessed any additional charges or fees associated with the verification/authentication of student identity.

Technology Specifications for Online Courses

Each student enrolled in an online or hybrid course(s) or program of study provided through the College is expected to have access to an internet connection, computer hardware and operating software as outlined below. Campus computer labs are available to access online course content and to meet the necessary technology requirements.

Students Accessing Courses

All students receive a device that meets the requirements for their enrolled program. If a student did not receive a device, they will be required to use a computer that meets or exceeds the following specifications:

- Operating System:
 - Windows 7 and greater
 - OS X 10.13 and greater
 - Chrome (latest version)
- Memory: 4GB or higher
- Chrome Browser (most recent release)
- headset or speakers
- Internet Connection: High Speed Cable or Faster

Note for those who may access courses from your place of employment: Employers often place restrictions on the content allowed through the organization's firewall or network security measures. Such measures may affect your ability to access your online courses from place of employment, or using employer-provided Internet access, and is beyond our ability to predict or control.

Internet Policy

Acceptable use Internet access, which connects thousands of computers and millions of subscribers, is available to students and staff. Internet access can promote educational excellence by facilitating resource sharing, innovation, and communications.

Throughout the educational community, the Internet can be used to educate and inform staff and students. As a learning resource, the Internet is similar to books, magazines, audio recordings, videos, and other information media. Students and educators use the Internet to participate in distance learning activities, to ask questions, and consult with experts, to communicate with other students, educators, and individuals, and to locate materials to meet educational needs.

The Internet also provides access to material that is of no educational value. However, the value of the information found and interaction available outweighs the possibility of locating inappropriate material.

Internet access is coordinated through a complex association of government agencies, as well as regional and state networks. The smooth operation of the network relies upon the proper conduct of all users who must adhere to strict guidelines. The guidelines, which require efficient, ethical, and legal utilization of the network resources, are provided here so that users are aware of the responsibilities they are about to acquire. In addition, guidelines from other service providers may result in access being suspended and or future access being denied.

Online Responsibilities

a. Acceptable use

The goal of providing Internet access for students and staff is to support education and research consistent with the educational objectives of the School. Transmission of any material in violation of any federal or state regulation is prohibited. This includes, but is not limited to, copyrighted material, threatening or obscene material, or material in violation of School Policies.

b. Privileges

The use of the Internet is a privilege, not a right, and inappropriate use will result in suspension of that privilege. The equipment, network, and data are the sole property of the School. Therefore, the School retains the right to monitor and or audit any network account at random to insure that the user is adhering to this policy.

c. Network Etiquette

While each user has the right to free speech, each user is expected to abide by the School's accepted code of conduct. Appropriate behavior in telecommunications includes, but is not limited to:

i. Being polite

ii. Using appropriate conduct. Do not swear, use vulgarities, be abusive, post or publish objectionable material.

iii. Not engaging in illegal activities.

iv. Not revealing personal addresses or phone numbers.

v. Recognizing that school electronic mail is not private. Messages relating to or in support of illegal activities or in violation of the acceptable use policy will be reported to appropriate authorities.

vi. Not knowingly or carelessly performing an act that will interfere with the normal operation of computers, peripherals, or networks.

vii. Respecting copyright laws. All communications and information access via the network are private property unless otherwise stated.

viii. Not employing the network for commercial purposes.

ix. Not transmitting material that infringes upon the right of others.

d. Warranty

The School makes no warranties of any kind, whether expressed or implied, for the service it is providing. The School will not be responsible for any damages suffered using the Internet. These include, but are not limited to, loss of data resulting from delays, nondeliveries, misdeliveries, service interruptions, or personal errors or omissions. Use of any information obtained via the Internet is at the user's risk. The School specifically denies any responsibility for the accuracy or quality of information obtained through Internet access.

e. Security

Security on a computer system is critical especially when a system involves many users. Proper procedures for logging in and off the network must be followed. If a security problem is identified, the user must notify a system administrator or staff member. The problem may not be demonstrated to other users. Unauthorized use of accounts is strictly prohibited. Attempts to log on the Internet as the network administrator will result in immediate cancellation of user privileges. Users who have a history of problems with other computer systems or who have been identified as a security risk for any other reason will be denied access to the network.

Users are provided a unique username and password and are prohibited from providing the user's name and password to any other individual.

The students' username, password, and email address are used to authenticate the student's identity in order to complete assignments within the Learning Management System. All testing is completed through the Learning Management System, and the student's unique username and password is used to verify the student's identity.

A student's unique username and password is used to verify the student identity and neither the Institution nor Ancora Education will release the student's username and password to any individual which would violate the student's rights under the Federal Educational Rights and Privacy Act.

f. Vandalism

Vandalism will result in suspension or cancellation of privileges. Vandalism is defined as any malicious attempt to harm or destroy the data of another user or to damage other networks. This includes but is not limited to the uploading or creation of computer viruses.

Refer to the catalog's Student Code of Conduct section for a list of possible disciplinary sanctions.

Tuition

Prior to registration all students must meet with financial aid concerning tuition arrangements. The school reserves the right to increase tuition costs with prior notice of at least 60 days. Students who leave school for any reason and later return will re-enter at the then current tuition rate and program fee rate in accordance with the current catalog.

Program Fees

Program fees represent an adjustment to the basic tuition rate and reflect the cost of specialized facilities, equipment, materials, instruction, or other circumstances required to offer a program. Program fees are assessed each quarter to students enrolled in certain programs as an additional charge based on the number of credit hours taken and are payable in full at registration. Note that Program fees apply to all classes in the designated program.

Program	Total Credits	Total quarters	Tuition per credit	Tuition total	Program fee per credit	Program fee total	Registration fee	Total program charges (estimate)
Dental Assisting	92	7	\$290	\$26,680	\$70	\$6,440	\$40	\$33,160
Mechatronics	72	6	\$290	\$20,880	\$70	\$5,040	\$40	\$25,960
Medical Clinical Assistant	72	6	\$290	\$20,880	\$60	\$4,320	\$40	\$25,240
Paralegal	92	7	\$290	\$26,680	\$60	\$5,520	\$40	\$32,240
Veterinary Technology	106	9	\$290	\$30,740	\$70	\$7,420	\$40	\$38,200

Tuition and fees for the following program are calculated and charged for the entire program:

The following short-term career training program is not Title-IV eligible:

Program	Tuition	Total program charges
CDL Training: Class A Tractor Trailer *	\$4,000	\$4,000

*The school will provide a motor vehicle for one commercial driver's license skills test at no charge to students who have successfully completed the program. Any additional skills tests will be granted and scheduled at the discretion of the campus. Fees and/or program expenses associated with retest(s) will be the responsibility of the student.

OTHER FEES

Returned Check Fee \$25 per item

Student Discounts

Employee Family Member Tuition Discount

A full-time employee who has at least one year of service is eligible for a scholarship for his/her spouse or dependent child over the age of 18. Employees are not eligible for scholarships. The family member may apply for any program offered by an Ancora school by completing an Ancora Family Member Scholarship Application form (get it from the Executive Director or HR Department). Approval is based on class availability and must be approved by the school's Executive Director and the COO. The family member may apply for student financial aid if eligible. If the employee terminates while the family member is attending, the student's tuition will revert to full tuition for the remainder of the program.

Payment Plans

Tuition, fees, and book supply charges are due and payable at registration. Arrangements may be made for students to pay on a monthly basis the portion of their charges not met by financial aid, scholarships, grants, or other sources. All payment arrangements must be discussed with the Financial Services office prior to registration.

Students expecting to use loan and grant funds must realize that it is their responsibility to provide all information and documentation necessary to obtain all forms of financial aid by the deadlines imposed by the school and the funding sources. Failure to do so may result in the student being required to provide immediate payment of all applicable charges.

Working students who are eligible for company-sponsored tuition reimbursement are required to advise and provide appropriate documentation to the Financial Services office.

Textbooks

Textbooks are available for purchase at the campus' online-bookstore and may be in addition to tuition and fees based on your enrollment agreement.

Appropriate charges for textbooks will be added to your student account. Textbooks purchased by the student become the property of the student. The bookstore is offered as a service to students. Students are not required to purchase their books at the bookstore or from the school.

Book Provision for Pell Grant Eligible Students

Effective July 1, 2011, Section 668.164(i) of the regulations under Title IV of the Higher Education Act of 1965, as amended, requires that a school provide a way for a Federal Pell Grant eligible student to obtain or purchase required books and supplies by the seventh day of a payment period under certain conditions if the student were to have a Title IV credit balance. To satisfy that requirement, this institution provides required books and supplies to students through its online bookstore.

Students may choose to opt out of this method and obtain books and supplies on their own. To do so the students will need to notify the Business Office prior to the start of the term.

Past Due Accounts

The student is obligated for tuition, books, and other fees for each period of enrollment. Any student who is delinquent in payments due to the school is subject to exclusion from school privileges including, but not limited to, receiving grade reports, issuing of transcripts, and participation in graduation ceremonies. Students whose accounts are past due are subject to dismissal and/or referred to a collection agency at the discretion of the school.

Financial Aid

Financial Aid is available to assist for those who qualify to assist with paying for educational expenses. Financial assistance for qualified students may consist of federal grants and/or loans, which may supplement the student's own contribution toward completing their educational program. Miller-Motte College offers various financial assistance programs to qualified students including federal, state, local and private programs. Students interested in financial assistance should see the school's Financial Aid Office.

Applying for Student Financial Assistance

All students seeking or applying for financial assistance must meet with a member of the school's Financial Aid Office staff to complete the application process. During this process, the staff member will provide guidance to the student on how to access the Free Application for Federal Student Aid (FAFSA, www.fafsa.ed.gov) for completion by the student. The Financial Aid Office staff will provide the student with any other forms necessary to determine the student's eligibility and complete the application process. It is the student's responsibility to provide all required documents in order to verify eligibility and process the application in a timely manner.

Grants

Grants are money awards that do not have to be repaid and are given to students based specifically on financial need.

The Federal Pell Grant Program Provides federal grants to students who demonstrate calculated financial need. A student's Federal Pell Grant will vary depending upon his/her enrollment status (i.e. full-time, half-time, etc.). The Federal Pell Grant is considered to be the "floor" of the financial aid package, and may be combined with other forms of financial aid. Qualifications for the Federal Pell Grant are determined by the FAFSA.

The maximum award for full-time enrollment for the 2019-2020 award year is \$6,195.

Loans

There are several loan programs available. Loans must be repaid. Miller-Motte College is dedicated to finding ways to help students make responsible borrowing decisions and keep students' debts to manageable levels. Borrow only what you need to cover the cost of tuition, fees and books to ensure you are not taking on more debt than necessary. Remember, you are expected to repay your loan plus interest. Acquiring too much loan debt may be detrimental to your long-term financial health. The less you borrow, the less you will have to repay after graduation.

A. William D. Ford Federal Direct Loan Program

Loans made through this program are referred to as Direct Loans, because eligible students and parents borrow directly from the U. S. Department of Education at participating schools. A student must be enrolled at least halftime to be eligible for a loan. Direct Loans include the following:

- **Direct Subsidized Stafford Loans:** Subsidized Stafford Loans are available to undergraduate students who display financial need. Financial need is determined by the results of the student's FAFSA application and the school's Cost of Attendance. The U. S. Department of Education pays (subsidizes) the interest that accrues on a Direct Subsidized Loan during the interest rate for loans first disbursed between July 1, 2020 and June 30, 2021 is fixed at 2.75% APR. First year dependent and independent undergraduate students may borrow up to \$3,500; second year dependent and independent undergraduate students may borrow up to \$4,500 and third year dependent and independent undergraduate students may borrow up to \$5,500.
- **Direct Unsubsidized Stafford Loans:** Unsubsidized Stafford Loans are available to undergraduate and graduate students. There is no requirement for a student to demonstrate financial need. The student is responsible for paying the interest that accrues on the Direct Unsubsidized Loan. The interest rate for loans first disbursed between July 1, 2020 and June 30, 2021 is fixed at 4.30% APR. Independent students (and dependent students whose parents are unable to obtain a Direct PLUS loan) may borrow up to an additional \$6,000 for first and second year loans, and an additional \$7,000 for third year loans. Also, all dependent undergraduate students whose parents do not qualify for a Direct PLUS Loan may borrow up to an additional \$2,000 of Direct Unsubsidized Loans.
- **Direct PLUS Loans:** Direct PLUS loans are available to the parents, or adoptive parents, of undergraduate students. The PLUS loan allows parents to borrow to assist their dependent children in paying educational expenses. The interest rate for loans first disbursed between July 1, 2020 and June 30, 2021 is fixed at 5.30% APR. Payments on both principal and interest begin when the loan is fully disbursed. Parents may borrow up to the Cost of Attendance for the student's program, less any other financial aid received. Federal PLUS loans are subject to credit check. Note: Direct PLUS loans are also available to graduate or professional students.

B. Federal Work Study Program

The Federal Work Study Program (FWS) enables students to earn money for their educational expenses by working in part-time positions. Students are paid hourly for working generally twenty hours per week, depending upon the position. Federal Work Study students may work only in positions *related to student services or their programs of study*. Applications may be obtained from the Financial Services office and the application must be submitted to the Financial Services office. Students holding a bachelor's degree are eligible to participate in the FWS. Applicants may be required to go through an interview process.

Vocational Rehabilitation

A student with a physical or mental disability which may be a handicap to employment may be eligible for training services provided through the state government agency for Vocational Rehabilitation. Students desiring further information should contact the admissions office or call Vocational Rehabilitation directly.

Veterans Education Benefits

Veterans, children, widows, widowers, and spouses of disabled or deceased veterans, and war orphans are eligible for educational benefits. The required application forms should be obtained, completed, and submitted to the school as far in advance of enrollment as possible, and may be obtained from the Veterans Administration office. Veteran benefits will be governed by the latest policies pertaining to the Veterans Administration regulations.

Veterans and eligible persons using veterans' benefits are measured academically based on the satisfactory progress thresholds defined in Standards of Satisfactory Progress (SAP) policy as are all students attending the school. Veterans' benefits will be suspended for any students who are academically suspended from the school. Refer to the SAP policy section for details of this policy.

Financial Aid Eligibility

Student financial aid applicants must satisfy certain requirements in order to be able to receive and continue to use financial aid. These requirements include, but are not limited to:

- Fulfilling of all admission requirements;
- Submitting of all documentation requested by the school or lender(s) or both;
- Maintaining satisfactory academic progress in accordance with school policy;
- Completing “aid specific” requirements, such as entrance and exit loan counseling.

In addition, graduating students who received federal student loans must complete exit loan counseling and meet all other graduation requirements before they will be considered a graduate and awarded a degree, diploma, or certificate. Withdrawing students who used federal student loans must attend exit counseling.

Cancellation and Refund Policy

The SCHOOL has adopted this Cancellation and Refund Policy for all of its campuses. The reason for a student's cancellation or withdrawal does not affect how this Cancellation and Refund Policy is applied.

Applicants who have not visited the school prior to enrollment will have the opportunity to withdraw without penalty within three business days following either the regularly scheduled orientation procedures or following a tour of the school facilities and inspection of equipment where training and services are provided.

All monies paid by an applicant will be refunded if requested within three days after signing an enrollment agreement and making an initial payment or prior to the end of the drop/add period, whichever is later.

Written notice of cancellation or withdrawal will take place on the date the letter is postmarked or in a case where the notice is hand carried, it shall occur on the date the notice is delivered to the SCHOOL. The date of acceptance will be the delivery date of the notice of acceptance. If the notice is delivered by mail, it will be the postmarked date of the letter of acceptance. Written notice of cancellation or withdrawal is not required for payment of refund.

This section of the Cancellation and Refund Policy determines the amount of institutional charges that the SCHOOL has earned, and for which the student must pay, based on the student's attendance. For purposes of determining the refund or the amount a student owes for the time attended, the last date of attendance is used. A student shall be deemed to have withdrawn when any of the following occurs: (a) the student notifies the SCHOOL of the student's withdrawal or the actual date of withdraw, (b) the SCHOOL terminates the student's enrollment as provided in the ENROLLMENT AGREEMENT or (c) the SCHOOL withdraws the student if the student fails to attend as outlined by the attendance policy.

When such withdrawal occurs prior to the end of the drop/add period of the initial period of enrollment, all tuition, fees, and other charges will be refunded in full.

If a student ceases attendance or provides notice of cancellation or withdrawal after the start of the period charged, but at or before completion of 60% of the period charged (75% for students attending in Texas), the amount charged for tuition for the completed portion of the course(s) shall not exceed the prorated portion of the total tuition charged for the period arrived at by multiplying the total tuition charged for the period by the ratio of the number of days attended to the total number of days in the period.

Example: Assume that a student, upon enrollment in a 70 day (10 week) term with the following costs \$3,884 for tuition and \$540 Program Fee, as specified in the ENROLLMENT AGREEMENT, withdraws after attending 25 days. The pro rata refund to the student would be \$2496.86 based on the calculation set forth below:

$$\begin{array}{rcl} \$3,884 & \div 70 \text{ Days} \times 45 \text{ Days Remaining} & = \$2496.86 \\ \text{Amount charged} & & \text{Actual Refund Amount} \end{array}$$

If the student ceases to attend the SCHOOL after completing 60% of the period charged (75% for students attending in Texas), the student will be charged 100% of the tuition and charges applicable for all courses in the payment/academic period.

Return to Title IV

SUMMARY OF THE REQUIREMENTS OF 34 CFR 668.22 - TREATMENT OF TITLE IV AID WHEN A STUDENT WITHDRAWS

The law specifies how Miller-Motte College must determine the amount of Title IV program assistance that a student earns if the student withdraws from school. The Title IV programs that are covered by this law are: Federal Pell Grants, Iraq Afghanistan Service Grants, Academic Competitiveness Grants, National SMART grants, TEACH Grants, Stafford Loans, PLUS Loans, Federal Supplemental Educational Opportunity Grants (FSEOGs), and Federal Perkins Loans. Please note that Miller-Motte College does not participate in all of these Title IV programs.

When a student withdraws during his or her payment period or period of enrollment the amount of Title IV program assistance that a student has earned up to that point is determined by a specific formula.

If a student did not receive all of the funds that the student earned, the student may be due a Post-withdrawal disbursement. The school may automatically use all or a portion of the student's Post-withdrawal disbursement of grant funds for tuition and fees. If the student's Post-withdrawal disbursement includes loan funds, the school must get the student's permission before Miller-Motte College can disburse them. The student may choose to decline some or all of the loan funds so that the student doesn't incur additional debt. However if the student owes a balance to the school, the student may want to authorize the loan disbursement to pay those charges in order to avoid having a payment to the school in addition to the Federal Loan payment.

While Miller-Motte College will automatically use all or a portion of the student's Post-withdrawal disbursement of grant funds for tuition and fees, the school needs the student's permission to use these funds for any other school charges. If the student did not give permission, the student will be offered the funds.

There are some Title IV funds that cannot be disbursed to the student once he or she withdraws because of other eligibility requirements. For example, a first-time, first-year undergraduate student who has not completed the first 30 days of his or her program before withdrawing will not receive any Direct Loan funds that the student would have received had the student remained enrolled past the 30th day.

If a student receives (or the school or parent receives on the student's behalf) excess Title IV program funds that must be returned, the school must return a portion of the excess equal to the lesser of:

- a. The student's institutional charges multiplied by the unearned percentage of the student's funds, or
- b. The entire amount of excess funds.

The regulations require that the school return Title IV funds to the programs from which the student received aid during the payment period or period of enrollment as applicable, in the following order, up to the net amount disbursed from each source:

- a. Unsubsidized Direct Stafford loans (other than PLUS loans).
- b. Subsidized Direct Stafford loans.
- c. Federal Perkins loans.
- d. Direct PLUS loans.
- e. Federal Pell Grants
- f. Federal Supplemental Educational Opportunity Grants (FSEOG) Federal Teach Grants for which a Return is required.
- g. Iraq Afghanistan Service Grant for which a return is required.

Refunds to the student or any of the Title IV or State programs will be paid within 45 days from the withdrawal/termination date (or any shorter period required by applicable law).

If the school is not required to return all of the excess funds, the student must return the remaining amount. Any loan funds that the student must return, the student (or parent for a PLUS Loan) must repay in accordance with the terms of the promissory note. That is, the borrower makes scheduled payments to the holder of the loan over a period of time. Any amount of unearned grant funds that the student must return is called a grant overpayment. Any overpayment as a result of withdrawal will be returned to the Department of Education on the student's behalf. However, the return of this overpayment may result in a debt owed to Miller-Motte College. The requirements for Title IV program funds when a student withdraws are separate from the school's refund policy. Therefore, a student may still owe funds to the school to cover unpaid institutional charges that the school was required to return.

For purposes of calculating a clock hour return to Title IV that has externships or clinic courses without a defined schedule in CampusVue, the scheduled hours used in the return to Title IV calculation will be determined by using the total contact hours for the course divided by the number of weeks in the externship or clinic courses. If a daily hour subdivision is needed, to determine a student's LDA, a week in an externship or clinic course will be divided by 5 days. This is only in the case a student drops in that course and they need to calculate scheduled hours up to LDA.

[1] This policy explains the requirements for the return of Title IV funds, which is part of the institutional refund policy.

Definition of Withdraw and Return to Title IV

For purposes of calculating Return to Title IV, a student is considered to have withdrawn from a payment period or period of enrollment if—

- (A) In the case of a program that is measured in credit hours, the student does not complete all the days in the payment period or period of enrollment that the student was scheduled to complete;
- (B) In the case of a program that is measured in clock hours, the student does not complete all of the clock hours and weeks of instructional time in the payment period or period of enrollment that the student was scheduled to complete; or

For a student in a non-term or nonstandard-term program, the student is not scheduled to begin another course within a payment period or period of enrollment for more than 45 calendar days after the end of the module the student ceased attending.

For answers to questions about Title IV program funds, students should contact one of the school's Financial Services Officers.

Return to Title IV and Recording of Attendance

For purposes of calculating Return to Title IV, because this institution voluntarily records attendance in all programs and classes, the school is determined to be a school that is required to take attendance, and as such, uses the student's last recorded day of attendance in determining the percentage of Title IV aid earned for the payment period or period of enrollment.

Career Services

The primary purpose of Career Services is to help Miller-Motte College graduates obtain employment in their areas of specialization. Satisfactory completion of program course work by the student is the first step in the employment process. The Career Services office provides specific training in various job-seeking skills through required coursework, optional training sessions, graduation seminars, and individual advisement. The Career Services staff works with each student throughout his or her program to determine areas of employment interest and to explore placement options. This assistance continues through graduation and for alumni. Students are required to provide information that enables them to partner with Career Services in achieving their career goals. Students and graduates are notified of appropriate employment opportunities as they arise. Although it is impossible to guarantee each graduate a job, the Career Services office works to provide job leads and to assist the student in the placement process.

Success and Professional Growth Orientation

The campus provides a success and professional growth program required for students enrolled in hybrid, online, and technology-enabled content programs. The program acquaints new students with what the school expects of the student and what the student can expect from the school. The program is designed to provide the opportunity for advisement on academic matters, registering for classes, and answering questions. All new students are required to participate in the orientation program.

Advising Services

Advising services are available to assist students in resolving educational, career, and vocational problems. General personal concerns relating directly to academic success can be addressed on campus whereas more serious concerns will be referred to the appropriate outside agency. The Director of Education, Student Resources Coordinator, Registrar, and Program Directors can help students plan their educational programs as well as adjust to the demands of school.

Tutorial Assistance

The school provides assistance for students experiencing academic difficulties. Faculty will make every effort to identify students in need of assistance. Students are urged to take the initiative in seeking out-of-class help and to discuss their difficulties with their instructors. Tutors are available to work with students on an "as needed" basis at no charge to the student.

Health Services

Miller-Motte College has no health services located at the school. However, hospitals, clinics, and physicians are located nearby. The school seeks to assist students who have special health problems or limitations in the attainment of their educational goals. Services are provided in accordance with Section 504 of the Rehabilitation Act of 1973.

In the event of accident or illness on campus, the Director of Education should be notified immediately. Students who become ill, injured, or develop health problems requiring professional attention are referred to the emergency room of the hospital or to a local physician in accordance with instructions given by the student or the student's family. In an emergency situation that requires immediate attention, a student may be taken directly to the hospital.

Environmental health and safety on the campus are the responsibility of the school. It is the policy of the school to have all facilities comply with the requirements of the state and local building codes, the board of health, and fire department regulations.

Our school is focused on the academic success and personal well-being of our students. An important but often overlooked element of that educational journey is mental health. Our school partners with META, a teletherapy company powering a mobile application designed to help college students connect to mental wellness providers. Students are able to download the META app, which includes a network of in-state licensed mental health professionals such as counselors, therapists, psychologists, and psychiatrists. Students download the app, choose a provider, and receive counseling through the privacy and convenience of their smartphones via chat, video or voice calls. www.meta.app

Student Change of Address

When a student relocates to a different address, it is important to update the address on record so that campus correspondence sent by mail reaches the student or graduate. To update your address, follow these steps.

1. Log into the student portal.
2. Click "Edit Your Profile" located after your student ID in the green bar that runs across the top of the page.
3. On the next page, click the Edit button located in the bottom right corner of the page.
4. Make any necessary changes and then click the Save button in the bottom right corner of the page.

School Closings Due to Weather

When inclement weather causes the possible delay or closing of the school, this information will be announced on local television stations after 6:00 a.m. for day classes and after 3:00 p.m. for evening classes. Closings for day and evening classes will be announced separately.

Emergency Information

In the event of a fire or other disaster that requires evacuation of the campus, students should vacate classrooms and other areas of the building in an orderly fashion and gather at the designated locations so that the instructor may take attendance. Re-entry into the building is allowed only when the all-clear signal has been given. Students will find evacuation routes posted in each classroom.

Library

The library offers curriculum related resources, a quiet room to study, computers, and a friendly and comfortable environment for tutoring, reading, research, and the exchange of ideas.

Library collections are online through the LIRN (Library and Information Resources Network) Research Databases, and via the Library website's other curated and professionally vetted resources. Every student has access to millions of academic, peer-reviewed full -text articles, journals, transcripts, audio, video, e-books, photos, and more to support general interest, reference items, and subject specific interests. In addition to resources, there are trained library staff to help each student successfully complete their chosen program. As well as on-site assistance, students can phone, and email a professional Librarian online.

A professional online Librarian can be accessed live via the Student Portal or LMS through the Library Website at the following times:

Phone (Hours in EST)

Monday-Thursday: 1pm-8pm

Housing

As most students reside within commuting distance, the school does not maintain dormitory facilities. However, students desiring housing accommodations should contact the Director of Admissions for information.

Publications and Announcements

Announcements can be read via the student portal. Announcements and updates are also posted on the bulletin boards throughout the corridors, classrooms, and student lounge. Student should check the student portal and bulletin boards periodically for any notices and/or special announcements.

Hours of Operation

Classes are scheduled Monday through Thursday, from 8:00 am to 10:30 pm and Fridays and Saturdays as needed. Administrative offices are open Monday through Friday. The dates of operation of the online bookstore are announced prior to the beginning of each term and at registration. Hours for each department are posted on office doors or near the offices. For current information, check the student portal.

Crime Awareness

Students are to report to the Executive Director, or in his/her absence to a faculty/staff member, any criminal activities taking place on the premises or in the parking lot of Miller-Motte College. This includes any school-sponsored function. Such actions will then be reported to the proper authorities.

Campus Visitors

Visitors to the school must check in at the reception desk upon arrival. Students are invited to have their parents, relatives, or friends tour the campus. If visitors have questions, they are welcome to meet with the staff.

Children

Children are not allowed to accompany a student to class or to be left unattended on campus. If a student brings a child to class, the instructor should inform the student of the policy and ask him or her to remove the child from the classroom. If a child is left unattended, the Director of Education or other administrator should be notified. The Director of Education will then locate the parent and inform him or her of the policy. The school assumes no liability for injuries incurred by minors while on campus.

Student Code of Conduct

Statement of Shared Responsibility

Students, faculty, staff and administration constitute a community of learners. Collectively, we share responsibility for exchanging knowledge and information, creating a culture that respects and values diversity and for maintaining an environment of accountability. Within the challenging and supporting learning environment at Miller-Motte College, students of all ages, ethnicities, religions, genders, abilities, socio-economic backgrounds and sexual orientations are welcome to engage in the process of preparation for career readiness, active citizenship and lifelong learning.

In order to realize its mission, all members of the Miller-Motte College community have a responsibility to promote and the right to expect:

Respect for Persons: The opportunity to ask questions and to express opinions is fundamental to the learning process. Diversity in perspective strengthens the learning environment for all participants. All members of the community will demonstrate respect for others while communicating a point of view and while allowing others to do the same, ensuring that the campus is free from intimidation and harassment. Disagreements among members of the community are expected to be resolved through a process that preserves mutual respect.

Respect for the Learning Process: Community members should be committed to a journey of continuous improvement for themselves and for others. Each individual brings with him/her a unique set of knowledge, skills, abilities and experiences that add richness to the learning environment. Individuals will progress at their own rate, within the approved parameters of the curriculum, capitalizing upon their own preferred style of learning in order to make progress on their journey. The unique journey of each individual should be encouraged and honored. The Student Code of Conduct has been developed to ensure that the learning process is not inhibited or disrupted for any individual or group of individuals.

Respect for the Learning Environment: The physical and virtual classroom, the institutional facilities and the campus, as well as all equipment and learning materials constitute the learning environment. Expectations for adherence to the Student Code of Conduct apply to those instances where the learning experience extends beyond the institution, such as situations that involve a field trip or an internship/externship/clinical/practicum. Equipment and learning materials vary by program. The safety of all members of the learning environment is of the utmost concern to the institution. Students must adhere to the dress code requirements for their program of study. All members of the learning community will utilize the resources provided by the institution as instructed and with caution, making campus officials aware of issues associated with facilities, equipment or learning materials.

Respect for Academic Integrity: All members of the community are required to adhere to institutional standards of academic integrity. One of the greatest values of participating in a community of learners is the opportunity to learn from others; however, individuals must acknowledge the sources of the information that are used to advance a point of view. Academic misconduct involves dishonesty or deception in the fulfillment of academic requirements. It includes, but is not limited to, cheating, plagiarism, unpermitted collaboration, forged attendance, using advantages not approved by the instructor, knowingly allowing another student to plagiarize or cheat from one's work or submitting the same assignment for multiple courses without the knowledge of the instructor.

Student Code of Conduct Policy Statement

Miller-Motte College affirms its commitment to provide an engaging learning environment and promote the exchange of ideas among the members of the learning community. All individuals who come to Miller-Motte College to work and study will be accepted as unique individuals worthy of making a valuable contribution to the learning environment. Discrimination, disruption or harassment on the basis of age, ethnicity, religion, gender, ability, socio-economic background or sexual orientation will not be tolerated.

Miller-Motte College accepts responsibility for communicating these values to students, faculty, staff, administration and the community served by the institution. The success of the policy to protect the learning environment and those engaged in the learning process is dependent upon the willingness of members of the community to make known behaviors and conduct that violate the policy.

A student found to have committed any one of the following Student Code of Conduct Offenses will be subject to the full range of sanctions including written reprimand, suspension and expulsion.

Student Code of Conduct Offenses

Academic Misconduct – Dishonesty or deception in the fulfillment of academic requirements. It includes, but is not limited to, cheating, plagiarism, unpermitted collaboration, forged attendance, using advantages not approved by the instructor, knowingly allowing another student to plagiarize or cheat from one's work or submitting the same assignment for multiple courses without the knowledge of the instructor.

Dating Violence – Violence committed an individual (A) who is or has been in a social relationship of a romantic or intimate nature with the victim; and (B) where the existence of such a relationship shall be determined based on a consideration of the following factors: (i) The length of the relationship (ii) The type of relationship (iii) The frequency of interaction between the persons involved in the relationship. This offense applies to any such illegal activity by a current student, staff or faculty member.

Domestic Violence – Felony or misdemeanor crimes of violence committed by a current or former spouse of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabitated with the victim as a spouse, by a person similarly situated to a spouse of the victim under the domestic or family violence laws of the jurisdiction receiving grant monies, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the jurisdiction. This offense applies to any such illegal activity by a current student, staff or faculty member.

Dishonesty – Provision and/or submission of false information to the institution by forgery, alteration or misuse of documents or records, falsifying a written or oral statement or submission of false identification to the institution.

Failure to Adhere to Dress Code – Programs of study are created to develop the knowledge, skills and competencies required for an identified set of career outcomes. As such, dress code standards that replicate the work environment may be imposed upon students enrolled in particular programs of study. The Dress Code may include requirements to wear a specific uniform. Alternatively, the Dress Code may limit attire that is worn to school or to school - related activities to defined standard, such as business attire or business casual attire. Finally, the Dress Code may necessitate removal of piercings and/or requirements to cover tattoos.

Mental or Bodily Harm to Self – Conduct that causes harm or has the potential to cause harm to one's self including the intentional infliction of mental or bodily harm upon one's self or taking reckless but not accidental, action which could result in mental or bodily harm.

Mental or Bodily Harm to Others – Conduct that causes harm or has the potential to cause harm to another individual, including:

- Behavior that intentionally inflicts mental or bodily harm on another person;
- Behavior that attempts to inflict mental or bodily harm on another person;
- Taking reckless, but not accidental, action that could result in infliction of mental or bodily harm on another person;
- Causing another individual to believe that the offender may cause mental or bodily harm to them;
- Sexual misconduct;
- Any act that demeans or degrades another individual; and/or
- Coercion of an individual to inflict mental or bodily harm to another person.

Stalking – Engaging in a course of conduct directed at a specific person that would cause a reasonable person to (A) fear for his or her safety or the safety of others; or (B) suffer substantial emotional distress. Stalking may include non-consensual communication, including in-person communication or contact, surveillance, telephone calls, voice messages, text messages, email messages, social networking site postings, instant messages, postings of pictures or information on websites, written letters, gifts or any other undesired communication that elicits fear.

Sex Discrimination and Harassment – Conduct that encompasses discrimination on the basis of an individual's sex in any aspect of employment or education, including but not limited to,

- Hiring and firing;
- Compensation, assignment, or classification of employees;
- Transfer, promotion, layoff, or recall;
- Job advertisements;
- Recruitment;
- Testing;
- Grading;
- Acceptance or participation in an academic program or school activity;
- Use of employer's facilities;
- Training programs;
- Fringe benefits;
- Pay, retirement plans, and disability leave; or other terms and conditions of employment; and
- Engaging in conduct that has the purpose or effect of substantially interfering with an individual's academic or work performance, or of creating an intimidating, hostile or offensive environment in which to work or learn.

Sexual harassment, including sexual violence, is a form of discrimination; it is illegal. No employee or student, either in the workplace or in the academic environment, should be subject to unwelcome verbal or physical conduct that is sexual in nature. Sexual harassment does not refer to occasional compliments of a socially acceptable nature. It refers to behavior of a sexual nature that is not welcome, that is personally offensive, and that interferes with performance. It is expected that students, faculty and staff will treat one another with respect. All students, faculty, staff, and other members of the campus community, including intern/extern/practicum sites, are subject to this policy.

Unwelcome sexual advances, requests for sexual favors, and other visual, verbal or physical conduct of a sexual or gender bias nature, constitute sexual harassment when:

- Submission to such conduct is made either explicitly or implicitly a term or condition of an individual's employment or academic status;
- Submission to or rejection of the conduct is used as a basis for academic or employment decisions or evaluations, or permission to participate in an activity; or
- The conduct has the purpose or effect of substantially interfering with an individual's academic or work performance, or of creating an intimidating, hostile or offensive environment in which to work or learn.

Sexual harassment may take many forms-subtle and indirect, or blatant and overt, including but not limited to, the following:

- It may occur between individuals of the opposite sex or of the same sex;
- It may occur between students, between peers and/or co-workers, or between individuals in an unequal power relationship (such as by a supervisor with regard to a supervised employee or an instructor regarding a current student);
- It may be aimed at coercing an individual to participate in an unwanted sexual relationship or it may have the effect of causing an individual to change behavior or work performance;
- It may consist of repeated actions or may even arise from a single incident if sufficiently severe;
- It may also rise to the level of a criminal offense, such as battery or sexual violence.

Sexual violence is a physical act perpetrated against a person's will or where a person is incapable of giving consent due to the victim's use of drugs or alcohol. An individual also may be unable to give consent due to an intellectual or other disability. Sexual violence includes, but is not limited to, rape, sexual assault, sexual battery, and sexual coercion.

Determining what constitutes sexual harassment under this policy is dependent upon the specific facts and the context in which the conduct occurs. Some conduct may be inappropriate, unprofessional, and/or subject to disciplinary action, but would not fall under the definition of sexual harassment. Examples of unwelcome conduct of a sexual or gender related nature that may constitute sexual harassment may, but do not necessarily, include, and are not limited to:

- Rape, sexual assault, sexual battery, sexual coercion or other sexual violence;
- Sexually explicit or gender related statements, comments, questions, jokes, innuendoes, anecdotes, or gestures;
- Other than customary handshakes, uninvited touching, patting, hugging, or purposeful brushing against a person's body or other inappropriate touching of an individual's body;
- Remarks of a sexual nature about a person's clothing or body;
- Use of electronic mail or computer dissemination of sexually oriented, sex-based communications;
- Sexual advances, whether or not they involve physical touching;
- Requests for sexual favors in exchange for actual or promised job or educational benefits, such as favorable reviews, salary increases, promotions, increased benefits, continued employment, grades, favorable assignments, letters of recommendation;
- Displaying sexually suggestive objects, pictures, magazines, cartoons, or screen savers;
- Inquiries, remarks, or discussions about an individual's sexual experiences or activities and other written or oral references to sexual conduct.

Any employee or student bringing a discrimination or sexual harassment complaint or assisting in the investigation of such a complaint will not be subjected to retaliation in terms and conditions of employment and/or academic standing, nor discriminated against, terminated, or expelled because of the complaint. Intentionally providing false information, however, is grounds for discipline.

"Retaliation" may include, but is not limited to, such conduct as:

- The denial of adequate personnel to perform duties;
- Frequent replacement of members of the staff;
- Frequent and undesirable changes in the location of an office;
- The refusal to assign meaningful work;
- Unwarranted disciplinary action;
- Unfair work performance evaluations;
- A reduction in pay;
- The denial of a promotion;
- Dismissal;
- Transfer;
- Frequent changes in working hours or workdays;
- Unfair grade;
- Unfavorable reference letter.

Determining what constitutes discrimination under this policy will be evaluated on a case by case basis and depends upon the specific facts and the context in which the conduct occurs. Some conduct may be inappropriate, unprofessional, and/or subject to disciplinary action, but would not fall under the definition of discrimination. Individuals who violate this policy are subject to discipline up to and including termination and/or expulsion, in accordance with the Miller-Motte College's Student Code of Conduct. Other, lesser sanctions may be imposed, depending on the circumstances. Victims of dating violence, domestic violence, sexual assault, and stalking should contact his or her Executive Director to request changes to academic and working situations and how to request protective measures and receive support resources as set forth in the campus Annual Security Reports.

Discrimination- Civilly, criminally or administratively prohibited unequal treatment of a person based upon age, ethnicity, religion, gender, ability, socio-economic background, veteran status or sexual orientation.

Disruption/Obstruction – Obstructing or interfering with any institutional functions or activities, including instruction within a physical or virtual classroom.

False Report of Emergency – Causing, making or circulating a false report or warning of fire, explosion, crime or other threat to safety.

Destruction of Property –Intentionally or recklessly, but not accidentally, damaging, destroying, defacing or tampering with institutional property, property associated with the institution including internship/externship sites or the property of any person on or associated with the campus.

Theft or Possession of Stolen Property or Service –Taking an item or utilizing a service without consent of an official of the institution or possessing property that can reasonably be determined to have been stolen from the campus for from an employee or student of the campus.

Trespassing –Forcible or unauthorized entry into any institutional facilities or facilities associated with the institution.

Possession of Weapons or Dangerous Materials – Unauthorized possession of a weapon or dangerous materials, including, but not limited to firearms, compressed-air guns, pellet guns, BB guns, knives, explosive devices, incendiary devices, fireworks, ammunition or any other dangerous materials.

Manufacture, Distribution, Sale, Offer for Sale, Possession or Misuse of Drugs or Alcohol –Manufacture, distribution, sale, offer for sale, possession or use of any illegal drug or narcotic or possession or use of alcohol while on campus or engaged in any school related activities.

Use of Tobacco Products or Electronic Cigarettes in Unapproved Locations - Smoking or use of tobacco products or electronic cigarettes in locations other than those approved for that purpose.

Violation of Criminal Law – An alleged violation of any federal, state or local criminal law where the conduct of a student interferes with the institution’s exercise of its educational objectives or responsibilities.

Misuse or Abuse of Computers or Computer Networks –Misuse, alteration, tampering with or abuse of any computer, computer system, service, program, data, or network, including telephone or computer lines and wireless networks. Abuse includes utilization of school computers or Internet access in order to access pornographic web sites or to distribute pornographic material.

Misuse of Safety Equipment –Unauthorized use of or alteration of firefighting equipment, safety devices or other emergency safety equipment.

Sanctions

Enrollment into the institution signifies the student’s agreement to comply with the Student Code of Conduct. Failure to comply with the Code of Conduct will result in appropriate disciplinary sanctions.

The Student Code of Conduct has been developed to ensure that the learning process is not inhibited or disrupted for any individual or group of individuals. The Code of Conduct additionally serves as a mechanism for educating members of the learning community about appropriate standards of behavior. In the event that a violation of the Code of Conduct occurs, the school will strive to utilize the incident as a teachable moment, imposing fair and progressive discipline. However, should an individual commit an egregious violation of the Student Code of Conduct, the school has the responsibility to impose the strictest of sanctions upon the student, up to and including suspension or expulsion.

Disciplinary sanctions are described below.

Verbal Warning

A verbal warning is an official conversation held between the Director of Education, or the Executive Director, and the student, making the student aware of an incidence of unacceptable behavior that is in violation of the Student Code of Conduct. A notation will be entered into the Student Information System but documentation does not become part of the student’s permanent record. Any further misconduct may result in more serious disciplinary sanctions up to and including suspension or expulsion.

Written Reprimand

A reprimand is an official written notification of unacceptable behavior that is in violation of the Student Code of Conduct. The reprimand will be entered into the Student Information System and will become a permanent document in the student’s file. The student will be asked to sign the document and will be provided a copy of the reprimand. Any further misconduct may result in more serious disciplinary sanctions up to and including suspension or expulsion.

Disciplinary Probation

Disciplinary probation is a conditional status imposed for a designated period of time within a term prohibiting the student from being present without permission on the campus or any property associated with the campus, including internship/externship sites. The period of time may not exceed 14 calendar days. Disciplinary probation requires completion of a Code of Conduct Violation Form by an instructor and an approval by the Director of Education or Executive Director. Disciplinary probation may be used in those limited instances where a student is asked to leave a class for the duration of the day or until the Procedural Interview is conducted. The Procedural Interview should be scheduled within two business days of the incident. A copy of the form should be mailed and/or emailed to the student, indicating when he/she may return to class. The Disciplinary Probation Form becomes a permanent part of the student file and should also be notated in the Student Information System. The student must meet with the Director of Education or Executive Director to sign the form prior to returning to class. Any further misconduct may result in more serious disciplinary sanctions up to and including suspension or expulsion.

Suspension

Suspension is the loss of privileges of enrollment at the institution for a designated period of time and prohibits the student from being present without permission on the property of the campus or any property associated with the campus, including internship/externship/clinical/practicum sites. As a result of being placed on suspension, the student will be awarded a grade of W for any course in which they are currently enrolled. Regardless of whether or not the student is subsequently allowed to return to school to complete the program of study, the student is responsible for payment of tuition and fees and/or repayment of financial aid. The student shall be notified of the suspension in writing. The notification of suspension indicates the earliest possible date, in a future term, in which the student may consider submission of a request to return to school. The student is entitled to an opportunity to appeal the suspension. The notification of suspension becomes a permanent part of the student record and also must be noted in the Student Information System. Any further misconduct may result in more serious disciplinary sanctions. The Office of the Chief Academic Officer or the Chief Compliance Officer of Ancora Education must approve suspensions before they are imposed and before a student is notified.

Expulsion

Expulsion is the permanent loss of privilege of enrollment at the institution and prohibits the student from being present without permission on the campus or on any property associated with the campus. The student will be unable to complete his/her program of study with the institution. As a result of being expelled, the student will be awarded a grade of W for any course in which they are currently enrolled. The student is responsible for payment of tuition and fees and/or repayment of financial aid. The student is entitled to an opportunity to appeal the expulsion. The notification of expulsion becomes a permanent part of the student record and also must be noted in the Student Information System. In the event that a student appeal results in retraction of the expulsion, any further misconduct may result in more serious disciplinary sanctions up to and including suspension or expulsion. The Office of the Chief Academic Officer or the Chief Compliance Officer of Ancora Education must approve expulsions before they are imposed and before a student is notified.

Procedures

Filing of a Conduct Violation Form

Any member of the learning community (students, faculty or staff) may file a Code of Conduct Violation Form to initiate the process to respond to an alleged violation of the Student Code of Conduct. The Code of Conduct Violation Form may be found on the Campus Connect site under Academic Forms. The individual who files the Code of Conduct Violation Form becomes the complainant. The student being charged with the alleged offense is referred to as the accused.

All Code of Conduct Violation Forms are first reviewed by the Director of Education. If the Director of Education determines that sufficient evidence exists to warrant further exploration of the complaint, the next step is for the accused to be scheduled for a Procedural Interview. The accused is sent a copy of the Code of Conduct Violation Form, via email and/or UPS or FedEx, providing a receipt and proof of delivery, which includes a detailed description of the incident, accompanied by a Notification of Violation Letter that indicates the date and time of the procedural interview. The Notification of Violation Letter provides details concerning the student's rights and explains the entire process for resolving the alleged violation.

Procedural Interview

Any student charged with a violation of the Student Code of Conduct will be scheduled for a Procedural Interview with the Director of Education. In those instances where the Director of Education has filed the Code of Conduct Violation Form, the Executive Director should also be present for the Procedural Interview. The accused is sent a Notification of Violation Letter that indicates the date and time of the Procedural Interview, along with a copy of the Conduct Violation Form, describing the alleged violation. The Procedural Interview should be scheduled within five (5) business days of receipt the Code of Conduct Violation Form.

The accused must attend the Procedural Interview. If the accused fails to appear for the scheduled Procedural Interview, **one attempt** will be made to reschedule the meeting. The rescheduled meeting shall occur within ten (10) business days of the receipt of the Code of Conduct Violation Form. If the student again fails to appear for the Procedural Interview, the Director of Education may move forward with the determination of the sanction.

The purpose of the Procedural Interview is to provide the accused with the opportunity to discuss the allegation that resulted in the filing of the Code of Conduct Violation Form. The Director of Education and/or the Executive Director will begin the meeting by delineating the student's rights and options, as well as the potential sanctions that may be imposed for the alleged violation. The accused will have an opportunity to admit or deny the charge made against him/her in the Procedural Interview. The complainant also has the opportunity to attend the Procedural Interview either in person or via conference call.

In the event that the accused admits to the charge filed against him/her, the Director of Education and/or the Executive Director will determine the sanction during the Procedural Interview. The sanction will be noted on a copy of the original Code of Conduct Violation Form. The Code of Conduct Violation Form will then be signed by the Director of Education and/or the Executive Director. The student will be required to sign and date the form as well. The Code of Conduct Violation Form with the original signatures will be placed in the student file; the student will be provided with a copy of the signed form. The Director of Education will enter a notation in Contact Manager within the Student Information System.

The accused may deny the alleged violation of the Student Code of Conduct and request a Hearing to further explore the facts concerning the alleged violation. If a hearing is requested, the date and time of the hearing are determined during the Procedural Interview and they are documented on a copy of the original Code of Conduct Violation Form. The student is provided a copy of the updated Code of Code of Conduct Violation Form with this information as well as a copy of the Hearing Guide.

Hearing Procedures

The purpose of a hearing is to provide a forum for the complainant and the accused to present their case regarding the alleged violation of the Student Code of Conduct. The Executive Director serves as the Hearing Authority and will ultimately determine whether or not the alleged violation is proven. Please note that the definition of Hearing Procedures proceeding does not include communications and meetings between officials and victims concerning accommodations or protective measures to be provided to a victim.

The Executive Director or otherwise designated Hearing Authority will begin the Hearing by explaining the accused's rights and will assure that fairness will be observed throughout the hearing. Attendees of the hearing are limited to the Executive Director or designee, the complainant and the accused.

The complainant will be given the opportunity to state the main points of the violation, providing evidence supplemented with statements by witnesses. After the complainant concludes his/her presentation, the accused will have the opportunity to state his/her case. The Executive Director or designee may question both the complainant and accused.

After all evidence and testimony has been presented, the Executive Director will determine whether or not the allegation is warranted. If the accused is found not to be in violation, the case will be dismissed and the Code of Conduct Violation Form will be documented accordingly and the student will be provided with a copy.

If the accused is found to be in violation of the Student Code of Conduct, the Executive Director will dismiss the complainant and the accused, indicating that notification of the sanction will be communicated to the student at a specified date and time in the office of the Executive Director.

As the Hearing Authority, the Executive Director or designee will consider the following when determining the sanction to be imposed:

- Statements from witnesses and evidence presented during the hearing;
- Seriousness of the violation;
- Prior disciplinary record of the student;
- Academic record; and
- Student progress against program of study.

Upon reaching a decision, the Executive Director is expected to update the Conduct Violation Form by indicating the sanction that will be imposed as a result of the violation of the Student Code of Conduct. The Executive Director then meets with the student at the predetermined date and time to discuss the sanction and consequences of any repeat violation of the Student Code of Conduct. The student is required to sign the form and is provided a copy. At the same time the student is notified of the outcome of the hearing, a copy of the updated Conduct Violation Form will be provided to the complainant. The Executive Director is expected to make a notation in Contact Manager in the Student Information System and returns the hard copy of the Code of Conduct Violation Form to the student file.

In the event that the Executive Director determines either suspension or expulsion to be the appropriate sanction, the Code of Conduct Violation Form should be completed accordingly and emailed to the Office of the Chief Academic Officer and the Chief Compliance Officer. Upon approval from either the Office of the Chief Academic Officer or the Chief Compliance Officer, the Executive Director may proceed with the suspension or expulsion.

Appeals

The accused and/or complainant have the right to request an appeal by notifying the Executive Director or Director of Education of his/her intent to do so within three business days after receipt of the written notification of the sanction. Appeals may be filed for the following reasons:

- Inappropriate sanction; or
- New evidence that was not available at the time of the hearing has become available and is found to be substantial enough to change the outcome of the hearing.

The Appeal Board should be comprised of the Executive Director, Director of Education, and three other members of the administrative staff of the institution. In the event that the complainant is a member of the Appeal Board, that individual will recuse him/herself from the decision-making process. The Appeal Board meets in a closed session, within a reasonable period of time, and either grants or denies the appeal by a majority vote. In the event that there is a tie, due to absence of a member of the Appeal Board, the Executive Director will determine the outcome. In the event that the Executive Director was the complainant, the Director of Education will determine the outcome. If the appeal is granted, the sanction may be changed.

The individual filing the appeal will be notified in writing, utilizing the Code of Conduct Violation Form, of the decision of the Appeal Board within a reasonable period of time. The notification will be emailed and/or sent through the U.S. Postal Service. A hard copy of the form will be placed in the student file and the Director of Education will enter notes in the Contact Manager Field within the Student Information System.

Re-enrollment After Suspension

Students who have been suspended from the institution must petition to return to school after the specified period of time has elapsed. A Request to Re-enroll After Suspension Form is accessible from the office of the Director of Education. Students who have been suspended must contact the Director of Education for permission to return to the campus or to request that a copy of the form be emailed or mailed. The Petition is submitted to the Director of Education but must be unanimously approved by the Appeal Board. Re-enrollment may be granted but any repeat instance of violation of the Student Code of Conduct will be grounds for permanent dismissal from the institution.

Compliance with the Student Discipline Policy and Procedure provisions does not constitute a violation of section 444 of the General Education Provisions Act (20 U.S.C.1232g), commonly known as the Family Educational Rights and Privacy Act of 1974 (FERPA).

Non-Harassment Policy

The school will not permit, tolerate or condone harassment against any individual for any reason, including, but not limited to, harassment based on race, color, religion, national origin, sex (including pregnancy), age, disability, veteran status or any other status protected by applicable law. Comments, conduct, or innuendoes that might be perceived by others as offensive or harassing are wholly inappropriate and are to be strictly avoided. This policy applies to students, company employees, customers, vendors and visitors to the premises. The school intends to provide a school environment that is pleasant, healthy, comfortable and free of intimidation, hostility or other offenses that might interfere with a student's educational performance.

Employees and students must avoid offensive or inappropriate behavior in school or employment-related relationships and are responsible for ensuring that all student-employee and employment-related relationships remain professional and free from harassment at all times.

Employees and students must avoid offensive or inappropriate behavior in school. Relationships will remain professional and free from harassment at all times, this includes, employment-related relationships and student-employee and employment-related relationships.

Harassment can include, but is not limited to the following actions:

- Inappropriate Communication – involves any language that is offensive, unnecessarily loud or that degrades or berates others, including, but not limited to, racial, religious, or sexual comments or jokes, sexual innuendoes, or threats of any kind, whether communicated verbally, in writing, or electronically.
- Physical Abuse – includes, but is not limited to, touching, hitting, kicking, or threatening another person, including restraining by force or blocking the path of another.
- Interference or Hostile Environment – includes any behavior or action that interferes with a student or employee's ability to perform job duties and responsibilities, or participate in the education process, or which results in or creates a hostile or intimidating environment.
- Sexual Harassment – includes, but is not limited to, unwelcome sexual advances, requests for sexual acts or favors, and other verbal or physical conduct of a sexual nature when:
 - Submission to such conduct is made, either explicitly or implicitly, a term or condition of an individual's employment or continuation of education; continuation of education;
 - Submission to or rejection of such conduct by an individual is used as the basis for employment or educational decisions affecting such individual; or
 - Such conduct is severe and pervasive and has the purpose or effect of unreasonably interfering with the individual's work or school performance or creating an intimidating, hostile, or offensive work environment.
- Retaliation - – includes any adverse action or threat of adverse action taken or made because a student or employee has exercised or attempted to exercise any rights under applicable laws or under policies of the company. Retaliation includes, but is not limited to, threats, or withholding or withdrawal of pay, promotions, training, grades or employment opportunities.

It is important that students and employees clearly understand the serious effects of harassment. Such behavior may result in personal liability, as well as a liability to the school.

If an individual feels that he/she has been subjected to any type of degree of harassment, he/she must report the incident verbally or in writing to the Executive Director or Director of Education, immediate supervisor, department head, and any other member of management, the Chief Executive Officer or the Human Resources department. A complaint must include the specific nature of the incident and the date(s) and place(s) such alleged harassment took place, as well as the name(s) of any individual(s) known to be involved, but does not have to be in writing.

When the school's management becomes aware that harassment might exist, it is obligated by law to take prompt and appropriate action, whether or not the victim wants the school to do so. Complaints of violations will be promptly and carefully investigated, including interviews with all relevant persons. Investigators will conduct an objective investigation with consideration given to each person's desire for privacy; however, no student or employee is guaranteed complete confidentiality and/or anonymity during an investigation. Only individuals with a legitimate "need to know" will be given any information regarding the complaint(s).

Employees and students who utilize this procedure are assured that they will be free from any reprisal or retaliation for reporting such violations or cooperating in an investigation.

Any student found to have harassed a fellow student or school staff member would be subject to severe disciplinary action, including possible expulsion from school. In addition, any staff member found to have harassed a student or other staff member would be subject to severe disciplinary action including possible discharge from employment. The school will take necessary action to remedy the situation appropriately. However, if an investigation of a complaint shows that the complaint or information was knowingly false, the individual who provided the false information will be subject to disciplinary action, up to and including dismissal from the school or, if a staff member up to and including termination from employment.

Academic Integrity and Copyright Infringement Policy

Students are expected to maintain the highest standards of academic conduct by always submitting their own original work for all assignments, research papers, tests, and projects. Students found to engage in plagiarism, cheating, or other forms of academic dishonesty will be subject to negative consequences up to, and including termination from School.

Plagiarism is the use of another's words or ideas without proper citation, and includes copying large sections of text or images from print or electronic resources, or another student's work. Students may avoid plagiarism by forming ideas in their own words, quoting only limited passages of borrowed text, and always acknowledging the origin of borrowed ideas or words with a correct citation.

Members of the Miller-Motte College community are expected to follow copyright law, Title 17 of the United States Code, while fulfilling the core mission of teaching, research, and extending knowledge and creativity in all areas. The provisions in the copyright law allow an author, artist, composer or other creator of a work to control the use of his or her work by others, with important exceptions. Copyright protections and the accompanying exceptions extend to print and digital formats of literary works, computer software, musical works, unpublished materials such as manuscripts, dramatic works, pantomimes and choreographic works, pictorial and graphic works, sculpture, motion pictures and other audiovisual works, sound recordings, and architectural works. Failure to observe copyright or license agreements Unauthorized distribution of copyrighted material and unauthorized peer-to-peer sharing using the institution's information technology system may result in disciplinary action, including dismissal from the school, legal action by the copyright owner, and/or criminal penalties.

Since the files distributed over peer-to-peer networks are primarily copyrighted works, there is a risk of liability for downloading material from these networks. To avoid these risks, there are currently many "authorized" services on the Internet that allow consumers to purchase copyrighted works online, whether music, ebooks, or motion pictures. By purchasing works through authorized services, consumers can avoid the risks of infringement liability and can limit their exposure to other potential risks, e.g., viruses, unexpected material, or spyware. Other legal alternatives for downloading or otherwise acquiring copyrighted material include utilizing the school's library facilities or public lending libraries.

Questions concerning this institution's copyright policy should be directed to Centralized Library Services.

Summary of Civil and Criminal Penalties for Violation of Federal Copyright Laws

Penalties for copyright infringement include civil and criminal penalties. In general, anyone found liable for civil copyright infringement may be ordered to pay either actual damages or "statutory" damages affixed at not less than \$750 and not more than \$30,000 per work infringed. For "willful" infringement, a court may award up to \$150,000 per work infringed. A court can, in its discretion, also assess costs and attorneys' fees. For details, see Title 17, United States Code, Sections 504, 505.

Willful copyright infringement can also result in criminal penalties, including imprisonment of up to five years and fines of up to \$250,000 per offense. For more information, please see the website of the U.S. Copyright Office at www.copyright.gov.

Copy equipment at the school may not be used to copy copyrighted material. In addition, none of the material listed below may be copied by students or employees. Copyrightable works include the following categories:

1. Literary works, including computer software
2. Musical works, including any accompanying words
3. Dramatic works, including any accompanying music
4. Pantomimes and choreographic work
5. Pictorial, graphic, and sculptured works
6. Motion pictures and other audiovisual works
7. Sound recordings
8. Architectural works

These categories should be viewed broadly. For example, computer programs and most "compilations" may be registered as "literary works;" maps and architectural plans may be registered as "pictorial, graphic, and sculptured works."

Computer Use and File Sharing

Miller-Motte College computer systems and networks are provided for student use as a part of school's academic programs. Students are not permitted to use their personal devices on the school's computer network. This poses a security risk to the school's infrastructure and is prohibited. All students have a responsibility to use Miller-Motte College computer systems and networks in an ethical and lawful manner. Students found to have misused computer systems and networks may receive disciplinary action up to and including dismissal. Miller-Motte College will not tolerate any abuse of computer systems and networks. This is not an all-inclusive list. In the case of a dismissal, the student will be subject to the refund policy as outlined in the school catalog.

Examples of behaviors considered to be in violation of the school's policy on student computer systems and network include:

- Sending obscene, harassing, intimidating and/or threatening messages through email or other means. Viewing or downloading, displaying, printing or otherwise disseminating material that is sexually explicit, profane, obscene, harassing, fraudulent, racially offensive, defamatory or otherwise unlawful.
- Downloading any software programs, files or other items including but not limited to internet accelerator programs, search engines, upgrades, enhancements, fonts, graphic images, photos or other items unless authorized to do so by the Director of Education or Executive Director. Transferring personal software to Miller-Motte College computers is prohibited.
- Soliciting business, selling products, or otherwise engaging in commercial activities or personal advertisements. Using Miller-Motte College computer and/or network to perpetrate fraud, misrepresentation or illegal activity.
- Providing others with access to one's personal computer accounts or attempting to gain access to the computer accounts, files or system to which authorized access has not been granted.
- Attempting to circumvent or compromise Miller-Motte College computer security or the security of any remote system accessed through South Miller-Motte College equipment or networks.
- Creating or releasing computer viruses or engaging in other destructive or potentially destructive programming activities.
- Modifying, altering, or tampering with systems hardware or software unless explicitly authorized to do so by the Executive Director.

Sexual Harassment

Title IX Compliance Policy

The school is committed to providing a school environment that ensures the equality, dignity, and respect of every student. In keeping with this commitment, the school strictly prohibits discriminatory practices, including sexual harassment, and will not deny or limit the ability of any student to participate in, or benefit from, any school program on the basis of sex, (including pregnancy), sexual orientation, gender, gender identity. Sexual harassment, whether verbal, physical or environmental, is unacceptable and will not be tolerated, whether it occurs on school grounds or at outside school-sponsored activities. This policy applies to all school employees and students. All employees have a duty to ensure that no student is subjected to sexual harassment and to help maintain a school environment free of such harassment.

Ancora Education's Title IX Coordinator is responsible for each school's overall compliance with Title IX, including response to reports of sexual misconduct affecting the campus community, as set forth in further detail in Ancora's Title IX Compliance Policy. For questions regarding Title IX procedures and how the schools complies with Title IX please see the Ancora Education Consumer Information and Annual Security Report, which is located at:

<https://www.miller-motte.edu/why-miller-motte/consumer-information>

Please direct any additional questions to the Title IX Coordinator, whose contact information is available below.

Nora Castillo
Ancora Education
(682) 334-5620
ncastillo@ancoraeducation.com

Attendance Policy

The student is responsible for initiating any request to make up work missed because of class absence (see Make-Up Policy). Makeup of missed classes does not remove an absence from a student's record. If a student is absent from all classes for 14 or more consecutive calendar days, the student may be withdrawn from school.

Clock hour programs: Programs that are considered clock hour programs for Title IV purposes, and are identified as such in this catalog, may have specific attendance requirements. Students are expected to attend all courses and to be in class at the appropriate times. The licensing boards that govern some of these programs may require that all missed class time be made up and may impose limits on the number of hours that may be missed and subsequently made up. Make up hours are scheduled by the instructor and attendance is monitored and recorded. Any make up hours allowed must be completed prior to the end of the term in which the course is taken. The instructor of each course will notify students of the specific attendance policy at the beginning of the course. Students who miss class sessions in clock hour programs may experience a delay in the disbursement of their aid, as disbursements are based on the students' successful completion of courses, which is impacted by attendance.

To remain eligible for Title IV funding and to progress to the next course a student in a clock hour program must meet a 90% attendance threshold per course.

CDL Program: Students enrolled in the CDL program should refer to the CDL Program Of Study attendance policy.

Ground courses: Attendance for ground courses is taken in the physical classroom by the instructor. Students who fail to attend the physical class sessions for 14 or more consecutive calendar days may be withdrawn. Regardless of the situation resulting in an absence from class, students are expected to be in attendance a minimum 60% per grading period to pass a course. Any attendance below 60% may result in the student failing the course.

Online courses: Attendance for online courses is taken by students logging in and completing work in the online classroom. Students are expected to actively participate in their online courses at least twice per week. Students who do not submit substantive work for their online courses for 14 or more consecutive calendar days may be withdrawn. Regular Attendance in an Online Class is an important contributor to student success in online courses. To comply with federal mandates for school's handling of student aid, certain kinds of student activity may or may not count as participation sufficient to qualify as attendance in online courses.

For attendance to be earned, the student must complete at least one of the following academic events: (1) complete a quiz, (2) complete and post an assignment, or (3) post at least once a week to a relevant class discussion board.

Hybrid courses: Attendance for hybrid courses is taken both in the physical classroom and by students logging in and completing work in the online classroom. Students are expected to attend both the physical class sessions and actively participate in their online classes. Students who fail to either attend the physical class or post attendance by completing substantive work in the online classroom for 14 or more consecutive calendar days may be withdrawn. Regardless of the situation resulting in an absence from class students are expected to be in attendance a minimum 60% per grading period to pass a course. Any attendance below 60% may result in the student failing the course.

Some programmatically accredited programs or programs that require licensure may have additional attendance requirements. These requirements are outlined under *State/Programmatic-Mandated Policies*. Where the state attendance and makeup work policy differs from the institutional policy, the stricter policy applies.

Incomplete Policy

The grade of Incomplete (I) is given for a valid reason when a student is unable to complete all the work in the course by the time the course ends. An Incomplete Grade Request Form must be submitted to the Director of Education, or designee, prior to the last day of the course. Students must initiate arrangements with instructors and receive approval of the Director of Education, or designee, to make up the required work within 14 calendar days after the end of the course. At that time, the grade will be calculated based on the work submitted and will replace the Incomplete. Incomplete grades count as credits/hours attempted but not completed. When the Incomplete is converted to a letter grade, it will be computed as credits/hours completed or failed, depending on the grade assigned.

Procedure:

- The student must request the Incomplete prior to the last day of the course using the Incomplete Grade Request;
 - In order to approve an Incomplete, the student must have earned a minimum of a 25% in the course.
 - The Director of Education, or designee, may approve students under an earned 25% with mitigating circumstances.
 - Additional documentation may be required to approve exceptions.
- If approved, The Director of Education, or designee, will notify the student prior to an “I” grade being entered in the Student Information System;
- Student must make up all Incomplete grades within 14 days of the end of the course;
 - All hours completed with a qualified instructor on campus to assist with makeup work will count toward the student’s attendance hours and is documented with an AD – Attendance Change Form;
- Grade will be converted to “F” or the grade the student has earned at the end of the incomplete period approved unless special approval is given to extend the deadline;
- Appropriate supporting documentation for the grade will be uploaded into Image Now along with the approved Incomplete Grade Request once the “I” grade is resolved;
- Students who are approved for an “I” grade in their final course may be withdrawn until the “I” is resolved if the approval extends beyond the Drop/Add period and the student isn’t enrolled in any other courses;
 - In these cases, the student must be dropped, finish hours, reinstated, grades and hours finalized, then approved to graduate.
- Students may request a late incomplete after the course has closed through the Director of Education or Designee, Student Services Coordinator; Student Resource Coordinator, or Hybrid Teaching Assistant (SSC/SRC/HTA).
 - Late incomplete requests must be submitted in writing within 7 calendar days of the end of the course and will be approved only based on mitigating circumstances.
 - Late incompletes beyond a week may only be granted by the VP of Academics or the AVP Online Academic Operations in cases where the campus fails to provide the student with reasonable access to complete coursework.

Late Work Submission/Make-up Policy

The campus recognizes that there are circumstances and events which require students to miss classes, resulting in the need for makeup work. Because Ancora Education believes the purpose of completing work is to help the student learn and be successful, instructors are expected to work with students on the submission of makeup work. Students must initiate contact with the instructor to discuss the makeup work in question. The student will work with the instructor on new deadlines and any deductions that may result based on the late work, not to exceed 20% per assignment. Examinations may be made up only with documented extenuating circumstances. The deadline must be prior to the end of the term, or else the student must apply for an Incomplete (see the Incomplete policy). Online modality assessments are considered normal makeup work, not examinations for purposes of this policy. The procedure for requesting the opportunity to makeup required work can be obtained from the instructor. Students will not be charged for completing makeup work.

Leave of Absence

An approved Leave of Absence (LOA) is a temporary interruption in a student's academic attendance for a specific period of time in an ongoing program.

Leave of Absence Conditions

The following conditions may be considered:

- Medical Leave (including pregnancy)
- Family Care (unexpected childcare issues or medical care of family)
- Military Duty
- Jury Duty

The following requirements apply:

A student may be granted a Leave of Absence (LOA) if:

- A LOA request is submitted in writing within 14 calendar days of the student's last date of attendance, but prior to the student taking the LOA. The written request includes the reason for the request and is signed and dated by the student and an authorized school official. If unforeseen circumstances prevent the student from providing a written request within 14 calendar days the campus may use its discretion to grant the student's request if the student provides the written documentation validating the unforeseen circumstances by the last day of the campus's attendance policy. In this situation school documents its decision and collects the written request at a later date.
- Generally, only one leave of absence may be granted to a student in a 12-month period. However, more than one leave of absence may be granted for limited, well documented cases due to unforeseen circumstances that are listed below, provided that the total number of days the student remains on LOA may not exceed 180 days during a consecutive 12-month time frame. Reasons for potential second leaves of absence include:
 - One additional leave of absence, if it does not exceed 30 days and the campus determines that it is necessary due to unforeseen circumstances; this type of leave of absence would have to be subsequent to the granting of the single leave of absence, which is granted at the campus's discretion. This may not be possible in all programs based on term structure.
 - Subsequent leaves of absence if the campus documents that they are granted for jury duty, military reasons, or circumstances covered under the Family and Medical Leave Act of 1993 (FMLA) (Public Law 103-3), enacted February 5, 1993. The circumstances that are covered under the FMLA, as applied to students, are:
 - Birth of a son or daughter of the student and the need to care for that son or daughter (within 12 months of the date of birth)
 - Placement of a son or daughter with the student for adoption or foster care (within 12 months beginning on the date of the placement)
 - Need to care for the student's spouse, or a son, daughter, or parent, if the spouse son, daughter, or parent has a serious health condition
 - A serious health condition that makes the student unable to function as a student
- There may be limitations on LOA eligibility for students enrolled in term-based programs due to scheduling requirements. This is due to the requirement that a student must return into the same classes when coming off of an LOA.
- The total days considered on LOA will include days up to the point in the coursework where the student left on LOA. It is strongly advised that the student return at the beginning of the term when possible in order to benefit from a review of the material. Any resubmitted work the student completes will be graded, and the higher of the two grades will be counted.
- The student must have earned a successful grade in at least one course before being eligible to apply for an LOA
- A student may not apply for an LOA between terms, they are only eligible if they start an LOA during a term.

Failure to return from an approved leave of absence will result in withdrawal from the campus, may have an impact on aid, loan repayment and exhaustion of the loan grace period for the total days the student was on the LOA, and any unearned tuition shall be refunded within refund guidelines. Students in a LOA status may not receive further financial aid disbursements until returning to active status. Contact the financial aid office for more information about the impact of an LOA on financial aid.

An LOA will not be granted during the term for students enrolled in our standard term programs.

Withdrawal

Students desiring to withdraw from the school or an individual course should contact the Director of Education or Registrar to obtain the necessary forms and procedures for official withdrawal. Students who withdraw from one or more courses during drop/add but maintain enrollment in at least one or more courses will be unregistered from the courses being dropped. Students withdrawing after the drop/add period and prior to the last day to withdrawal will receive a "W." Students withdrawing from one or more courses after the last day to withdrawal will receive the grade earned in the course. "Ws" are not computed in the student's GPA. Students who receive Federal Student Loans must schedule an exit loan counseling with a Financial Services Officer before they leave school, either by graduation or withdrawal.

Last Day to Withdraw: A student is awarded a grade of W (Withdrawal) when withdrawing from an active course or all courses prior to the last day to withdraw for a term or grading period. The last day to withdraw from a course is prior to the last week of the student's course.

Re-Admission

Students who have withdrawn from Miller-Motte College and wish to be readmitted should contact the school. If the application for re-admission is for a different curriculum, the standard requirements for a change of program will apply. All applicants for re-admission will be required to complete the Smarter Measures Assessment the first time they re-enroll, unless taken during their previous enrollment. The assessment measures student readiness to return to school and engage in post-secondary learning based on non-cognitive indicators of success. The school uses the results of the assessment to determine the type of support that will be most beneficial to the student through the program of study.

Approval for readmission for the same curriculum or an alternate selection will be based on the applicant's ability and aptitude, the time elapsed since withdrawing, recommendations of the instructors of the program to which the applicant is reapplying, and the applicant's career objectives. Prior tuition balances and student loan statuses must be clear before readmission application forms will be processed. Re-entering students must meet all admission requirements in place at the time of their re-entry. Applicants granted re-admission may have course load restrictions, specific grade and attendance requirements, and/or required advisement sessions in order to remain enrolled at Miller-Motte College.

Loss of Personal Property

The school does not assume responsibility for the loss of books or other personal property. However, all instructors and students are requested to give the Receptionist all articles found so that the owner may claim them.

Administrative Prerogatives

The school reserves the right, at any time, to make changes as it deems necessary or desirable in its policies and operating procedures, to modify its tuition rates, to add to or withdraw members from its faculty and staff, to rearrange its courses and programs as teaching policies render it desirable, and to withdraw or re-sequence subjects, courses, and programs if registration falls below the required number.

Grievance Resolution

Miller-Motte College's stated objective is the preparation of its graduates for a career in their chosen field of training. If a student has a grievance, the following procedure must be followed. It is Miller-Motte College's desire that a grievance be settled at the lowest possible level, and resolved as rapidly as possible.

1. A student will attempt to resolve a grievance with the person involved.
2. If a student is unable to resolve the grievance with the person involved, it should be submitted in writing to that person's supervisor.
3. If the grievance is still unresolved after two days, the student should submit a written summary to the Executive Director. A meeting will be set up to include the student, person involved, and the Director. Every effort will be made to resolve the grievance at this point.
4. If the student notifies the Executive Director in writing that the student does not consider the grievance to be resolved, a written summary by the Executive Director, along with all other materials, will be forwarded to:

Ombudsman Department
STVT-AAI Education Inc.
8701 Bedford Eules Rd., Suite 400
Hurst, Texas 76053
complaints@ancoraeducation.com

A written decision on the grievance report will be sent to the student and the School Director within five working days after receipt of the signed grievance.

Schools accredited by the Accrediting Commission of Career School and Colleges (ACCSC) must have a procedure and operational plan for handling student complaints. The student may also consider contacting the school's accreditor. All complaints reviewed by the accreditor must be in written form and shall grant permission for the accreditor to forward a copy of the complaint to the School for a response. The complainant(s) will be kept informed as to the status of the complaint as well as the final resolution by the accreditor. Please direct all inquiries to:

Accrediting Commission of Career Schools and Colleges (ACCSC)
2101 Wilson Boulevard, Suite 302
Arlington, Virginia 22201
Phone: 703-247-4212
www.accsc.org

A copy of the accrediting agencies complaint form is available at the School and may be obtained by contacting the Executive Director or online at www.accsc.org.

Students may also contact the U. S. Department of Education Ombudsman Group; this office will receive, review and attempt to resolve disputes from students regarding Federal Student Aid complaints. The Ombudsman Group may be reached at:

U. S. Department of Education
FSA Ombudsman Group
830 First Street, N.E.
Fourth Floor
Washington, DC 20202-5144
Phone: 877.557.2575 Fax: 202.275.0549
<http://studentaid.ed.gov/repay-loans/disputes/prepare>

State Complaint Information

Students in certificate or diploma programs have a right to file complaints with the North Carolina Community College System (NCCCS):

North Carolina Community College System
5026 Mail Service Center
Raleigh, NC 27699-5026
(919)733-7051

Students in degree programs have a right to file complaints with the University of North Carolina System. The Licensure Division of the UNC System Office serves as the state entity to receive complaints concerning post-secondary institutions that are authorized to operate in North Carolina. Students can review the Student Complaint Policy, print out and complete the Student Complaint Form, and submit the complaint to:

North Carolina Post-Secondary Education Complaints
c/o Student Complaints
University of North Carolina System Office
910 Raleigh Road, Chapel Hill, NC 27515-2688

For more information, send an email to: studentcomplaint@northcarolina.edu

Statement of Non-Retaliation

In many instances, Ancora Education must rely on individual faculty, staff, and students to report to the appropriate office cases where it appears that a member or members of the community are not complying with applicable law or policy. A major deterrent to such reporting is the fear that the person or persons against whom the report is made will retaliate against the person making the report. The purpose of this policy is to clearly articulate that Ancora Education prohibits retaliation against those who make reports of possible non-compliance and good-faith grievances raised by students.

Faculty, administrators, and staff shall not intimidate or take retaliatory action, as defined below, against any member of the community, who makes a report of the type defined below in good faith and without malice.

This Policy also prohibits persons from knowingly and intentionally making a report of non-compliance or grievance that is knowingly false.

The prohibition against retaliation applies to:

1. The disclosure of information concerning conduct that the reporter believes is illegal or in violation of campus policies;
2. Disclosures made during compliance review or a peer review process;
3. The filing of a legitimate complaint, grievance, or incident report

The types of retaliation that are prohibited include but are not limited to:

1. Intimidation;
2. Adverse actions with respect to the reporter's work assignments, salary, vacation, and other terms of employment;
3. Unlawful discrimination;
4. Termination of employment;
5. Adverse actions against a relative of the reporter who is a Ancora Education employee or student at an institution owned and operated by Ancora Education; and
6. Threats of any of the above

Note that an adverse personnel, academic or other disciplinary action against an employee or student whose conduct or performance warrants such action for reasons unrelated to the reporting of a concern will not be deemed a violation of this policy.

Individuals who violate this policy shall be subject to appropriate disciplinary proceedings as set forth in the catalog, and, if found to have violated the policy, they may be subjected to the full range of available sanctions, up to and including termination of employment or dismissal from an academic program.

Care of Facilities

Smoking, eating, and drinking are prohibited in the classrooms and the hallways of Miller-Motte College. The school has provided a student lounge for eating and drinking and an outside area for smoking. Miller-Motte College maintains a smoke-free environment.

Student Consumer Information

The Higher Education Act of 1965, as amended by the Higher Education Opportunity Act of 1998, and the Family Educational Rights and Privacy Act of 1974 requires institutions to provide annual notice to students of the availability of consumer information on a range of topics, including:

- retention and graduation rates;
- financial assistance available to students and requirements and restrictions imposed on Title IV aid;
- campus crime statistics;
- other institutional information including: the cost of attendance, accreditation and academic program data, facilities and services available to disabled students, and withdrawal and refund policies.

In addition to the annual notice, students and the general public can access each disclosure and related consumer information online at the following address:

<http://www.miller-motte.edu/why-miller-motte/consumer-information/>

Students are entitled to receive a paper version of this information upon request from the Executive Director.

Permanent Closure

If the Board of Directors of the school decides to close the school, currently enrolled students in good standing and who remain in good standing will be allowed to complete their program of study. New students will not be admitted or former students readmitted. Currently enrolled students in good standing may be transferred to comparable institutions.

Academic Resources, Policies, & Procedures

Student Classification

- Full-time Student** - For credit hour programs, a full-time student is a student scheduled for 12 or more credit hours per term. For clock hour programs, all students enrolled in a program of at least 900 clock hours are considered to be full-time.
- Three-quarter time Student** - A three-quarter time student is a student scheduled for at least nine but less than 12 credit hours per term.
- Half-time Student** - A half-time student is a student scheduled for at least six but less than nine credit hours per term.
- Regular Student** - A regular student is an admitted student who is enrolled in a degree, diploma, or certificate program in good academic standing.
- Non-Matriculating Students** – Non-matriculating students are those who seek admission for course credit in order to meet specific educational needs but do not wish to take the entire required curriculum leading to an academic credential. The non-matriculating student is required to submit an application as such and is not eligible for federal or state aid.
- Auditing Students** – In some instances a student may be allowed to audit a previously passed course in his/her program for the purpose of improving skills or knowledge base. Audited courses are assigned a grade of AU and do not count as credits attempted or earned for any purposes and do not have any effect on calculations of pace or GPA.

Definition of a Credit Hour

Miller-Motte College awards quarter credit hours for all degree programs and most diploma/certificate programs, with the exception of some clock hour programs as noted below.

A credit hour is defined as an amount of work represented by intended learning outcomes and verified by evidence of student achievement that is an institutionally established equivalency that reasonably approximates not less than (1) one hour of classroom or direct faculty instruction and a minimum of two hours of out-of-class student work for ten to twelve weeks for one quarter hour of credit, or the equivalent amount of work over a different amount of time; or (2) at least an equivalent amount of work as required in paragraph (1) of this definition for other academic activities as established by the institution including laboratory work, internships, practica, and other academic work leading to the award of credit hours.

Credit in traditionally delivered programs is measured in credit hours and is calculated based upon the following attribution formula:

One quarter credit hour equals, at a minimum, 10 classroom hours of lecture, 20 hours of laboratory, and 30 hours of externship. A class hour is an instructional period of fifty (50) minutes of instruction in a sixty (60) minute period. For Title IV purposes, the school uses the classroom hours of instruction plus out-of-class hours (Study/Prep/Review) identified for the course(s).

The syllabus for each course describes both the hours of classroom instruction as well as the out-of-class learning activities required to support the academic credit awarded for the course. Many courses are a combination of lecture, lab, and practicum.

Definition of a Clock Hour

A clock hour is defined as fifty minutes of instruction within a sixty-minute period.

Admission to Classes

Students are admitted to classes only with official written authorization (i.e., schedules, class change notifications, and attendance change notifications). No visitors (including relatives, spouses, children, friends, and pets) are permitted in classes at any time. Students are expected to attend all classes beginning with the first class session. To remain officially enrolled in a class, a student must attend at least once prior to the conclusion of the drop/add period.

Registration

All students are expected to register during the time scheduled for that purpose. Quarterly registration dates are published and announced. The school reserves the right to schedule courses that are deemed appropriate for the best educational sequence for the student and the school. Course schedules and course loads should be carefully planned by the student in consultation with his/her Program Director or the Director of Education. Each student is responsible for being familiar with the requirements of his/her program of study and for keeping account of progress toward completion of graduation requirements. The student is expected to be familiar with the regulations set forth in the catalog. Copies are available in the administrative offices. An electronic copy of the catalog is available on the student portal. A student who desires to register for course work above the normal course load outlined for the curriculum must obtain written permission from his/her Program Director who must receive final approval from the Director of Education.

Schedule Changes and Drop/Add Period

For a student beginning their program version, or re-entering into their program version for their re-entry term, the equivalent of the first fourteen calendar days are designated as the "drop/add" period. For continuing students, the equivalent of the first seven calendar days of each term are designated as the "drop/add period" for schedule changes involving individual courses for students who start at the beginning of the term. By the end of the drop/add period, each student's schedule must be in place for the remainder of the term. Individual courses dropped during drop/add will not appear on a student's transcript and no tuition will be charged for those courses.

For students enrolled in the state of TX, a student beginning their program version, or re-entering into their program version for their re-entry term must sit 1 of the first 3 days of class or their enrollment shall be canceled.

Grading System

Previous grading scales are available on the school website at https://www.miller-motte.edu/files/9414/7317/0421/MMC_Grade_Scales.pdf

Grade	Definition	Quality Points
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A	90-100 Excellent	4
B	80-89 Above Average	3
C	70-79 Average	2
D	60-69 Below Average	1
F	0-59 Failing	0
W	Withdrawal	Not calculated
W*	Withdrawal excluded from SAP	Not calculated
WE	Withdrawal Emergency	Not calculated
+S	Satisfactory (70% or higher)	Not calculated
U	Unsatisfactory (Below 70%)	Not calculated
I	Incomplete	Not calculated
IE	Incomplete Emergency	Not calculated
TO	Passed by examination	Not calculated
T or T1	Credit By Transfer	Not calculated
P	Pass (60% or higher)	Not calculated
NP	No Pass (Below 60%)	0
NA	Never Attended	Not calculated
AU	Audit	Not calculated

+Satisfactory grades are 70% or higher for Title IV programs. Non-Title IV programs may have other requirements for S grades (75% or higher). Check with the Director of Education for specific STCT grading information.

Grade Measurement

Grades measure the degree to which a student masters the competencies in program coursework and are one measure of a student's ability to meet employment standards in the field for which the student is preparing. Upon the completion of each term, the student is given a letter grade in each course based upon written examinations, practical exercises, projects and other submitted work, as defined in the course syllabus. Every course for which a student officially registers will appear on the student's official transcript unless the student cancels his/her enrollment prior to the commencement of classes or drops an individual course prior to the end of the drop/add period. All courses entered on a student's official transcript are assigned a letter grade.

Extra Credit Policy

Each course within a program of study is thoughtfully designed to build upon prior knowledge, introduce new concepts, provide supportive resources, allow the student to validate and remediate personal mastery of the content, and to assess student development of a defined set of competencies and the achievement of a prescribed list of learning objectives. Each activity, assignment and/or assessment associated with a course is carefully constructed to support the development of one or more course learning objectives and one or more competencies. Therefore, the institution does not provide opportunities to earn "extra credit."

Grade Reports

Reports showing the final grade earned in each course and grade point averages are issued to students upon completion of each term. Students demonstrating unsatisfactory work at mid-term are notified by instructors through mid-term reports. Students are encouraged to discuss their progress with their instructors throughout each term. Students with questions about a grade should contact the instructor immediately upon receiving the grade.

Grade Change Policy

Students wishing to contest a grade for a valid reason must do so by the end of the Drop/Add period immediately following the term in which the original grade was earned. A Grade Change Request Form must be submitted to the Director of Education prior to the last day Drop/Add of the immediately following term. The Director of Education will investigate the original grade based on the information provided by the student. The grade change must be resolved within 30 days of the request being made.

Graduation Requirements

Candidates for graduation must:

- a. Complete successfully all courses, credits, and hours (if applicable) required for the program
- b. Earn a cumulative grade point average of at least a 2.0. Certain programs may require a higher a cumulative grade point average. Refer to the section on program requirements
- c. Complete all competency and skill performance testing required for the program
- d. Attend exit interview(s) conducted by the Financial Services Office if the student has utilized student loans
- e. Be free of all indebtedness to the school

In addition, all students should plan to attend an exit interview with the Career Services Office and any other graduation seminars prior to graduation.

Graduation with Honors

Students who meet the requirements for graduation with Associate degrees and whose cumulative grade-point averages meet the following criteria are graduated with the honors indicated.

HONORS	MINIMUM GRADE POINT AVERAGE
Cum Laude	3.25
Magna Cum Laude	3.50
Summa Cum Laude	3.75

Diploma and Certificate graduates whose cumulative grade point averages meet the following criteria are graduated with the honors indicated:

HONORS	MINIMUM GRADE POINT AVERAGE
With Distinction	3.25

Students achieving academic and attendance excellence at the end of each term are eligible for the following awards:

Academic Excellence: Term GPA 4.0

Academic Honors: Term GPA 3.5-3.99

Perfect Attendance: Perfect Attendance for the term

Graduation Ceremony

A formal graduation ceremony is held once each year during the month of July. Participants include all graduates from the preceding year.

Transcripts

A complete record of every course for which a student registers is maintained in an electronic student records system. The record of all credits attempted and earned is posted to this form concurrent with the issuance of term grade reports to students. A record that has been delivered electronically through the secure transcript request website or is printed, sealed and dated constitutes an Official Transcript. One "Issued to Student" Transcript will be provided at no charge to the student upon request. Official Transcripts provided to any institution or agency designated by the student will incur a charge of \$10.00 each. Students who have not satisfied their financial obligations to the school are not eligible to receive transcripts. Written authorization by the student is required for the school to release a Transcript to a third party.

Transcripts may be requested at www.parchment.com

Satisfactory Academic Progress

Satisfactory Academic Progress

A student must meet the following standards of academic achievement and successful course completion while enrolled. Satisfactory Academic Progress (SAP) applies to all students including full or part time status, and all periods of an active regular enrollment regardless of whether or not the student receives financial aid. Student enrollment status is determined at the end of the drop/add for any given term or payment period (determined by program, defined herein as "academic term"). All courses in a program must be successfully completed in order for a student to graduate from the program. Permanent records are maintained for every student indicating courses completed and grades earned. Students must be considered to be in good standing, either as a result of having met SAP, having an approved appeal on file, or having met the terms of a given academic plan, in order to maintain enrollment in a subsequent scheduled academic term. SAP does not apply to students enrolled in professional development/continuing education courses, which are courses not included within the scope of the institution's accreditation and are not eligible for Title IV funding.

The following SAP standards are for Credit Hour Programs:

Evaluation Points: All SAP evaluations for Credit Hour Programs occur at the end of an academic term and are cumulative in nature. All students re-entering after a period of non-attendance will have their most recent SAP status reviewed to determine eligibility to return. Re-entries will then be evaluated for SAP in their new enrollment at the end of the academic term. SAP is determined by measuring the student's cumulative grade point average (CGPA) and the student's pace toward completion of course credit hours attempted in the academic program. The calculated CGPA and pace are compared against thresholds (see table below) to determine whether or not the student meets SAP (at or above threshold).

For **credit hour** programs, credits attempted are those credits for which the student is enrolled at the end of the drop/add of an academic term. Credits earned are credits for which the student receives a passing grade at the end of the academic term.

Satisfactory Progress Thresholds for Credit Hour Programs:

Programs greater than 80 Credit Hours			Programs with 60-80 Credit Hours		
Credit Hours Attempted	CGPA	Minimum Pace	Credit Hours Attempted	CGPA	Minimum Pace
0-36	1.5	50%	0 -24	1.5	50%
37-64	1.75	60%	25 - 36	1.75	60%
65+	2.0	66.67%	37+	2.0	66.67%

Programs less than 60 Credit Hours	
CGPA	Minimum Pace
2.0	66.67%

At the end of any SAP Evaluation period, if a student's CGPA or Pace is below the stated threshold, the student's academic progress is considered unsatisfactory.

Maximum Timeframe/Maximum Program Length

A student must complete an academic program in no more than one and one half (1.5) times the published normal program length. To determine the maximum timeframe for programs measured in credit hours, take the published number of credit hours necessary to graduate and multiply by 1.5.

Example:

$$92 \text{ Published Program Credits} \times 1.5 \text{ Maximum Timeframe} = 138 \text{ Maximum Attempted Credits Permitted to Complete Program}$$

If, at any time, it is determined to be mathematically impossible for a student to complete the program of study within the Maximum Timeframe, the student WILL be ineligible for additional Title IV funding and dismissed from the program of study.

Students may appeal dismissal for extenuating circumstances and must meet with the Director of Education for the appeal process. If approved, the student will be placed on extended enrollment and the student's cGPA will continue to update based on the Repeated Courses policy where the highest grade will be applied in each repeated course. However, the student will be assessed no further charges and remain ineligible to receive financial aid.

Please see each course outline in this catalog for a program level explanation of what qualifies as maximum timeframe.

Unsatisfactory Academic Progress

Students not meeting SAP are subject to dismissal from their programs of study and are ineligible to receive financial aid, except under certain circumstances.

Financial Aid Warning for Credit Hour Programs

If a student's progress in a credit hour program, measured at the end of an academic term is determined to be unsatisfactory, the school may place the student on Financial Aid Warning status for one academic term. The student will be advised of the performance necessary to re-establish SAP. A student on Financial Aid Warning is still eligible to receive financial aid. If, at the end of the academic term during which the student was placed on Financial Aid Warning status, the student's academic progress is above both thresholds for SAP, the student is removed from Financial Aid Warning.

Financial Aid Probation for Students in Credit Hour Programs

If, at the end of the academic term during which the student was placed on Financial Aid Warning status, the student's academic progress is not above both SAP thresholds for pace and CGPA, the student is subject to dismissal. The student is no longer eligible to receive federal financial aid. This decision is subject to appeal by the student as defined below. Upon approval of a student appeal, the student will be placed on Financial Aid Probation. Eligibility for federal financial aid may only be reinstated for one payment period.

Appeals of Adverse Determinations

Students who are ineligible to receive financial aid and/or are academically ineligible to continue due to unsatisfactory academic progress are advised immediately following the determination. Students may submit a written appeal to the Academic Review Committee.

This appeal should be filed within five (5) business days of notification of the decision and must explain in writing the circumstances leading to their unsatisfactory academic performance and how those circumstances have been resolved, ensuring they are successful going forward. The Academic Review Committee will consider all information including potential mitigating circumstances such as a severe illness, medical condition or injury, the death of a family member or other special circumstances presented by the student. The Academic Review Committee will uphold or deny the appeal within five (5) business days following receipt of the appeal from the student. A student who has been placed on probation due to unsatisfactory academic progress must have an appeal upheld in order to remain enrolled. This should occur prior to the final drop/add date of the academic term in order to in order to make appropriate scheduling adjustments. The student should attend class while the appeal is being reviewed.

If an appeal is denied, the student will be dismissed and is ineligible to receive financial aid. If the appeal is upheld, the student will be placed on **Financial Aid Probation** status for one academic term. An academic plan will be created for the student, and the student will be considered eligible to receive financial aid. The academic plan must be structured so that a student reestablishes SAP within a reasonable timeframe. The student's performance against the academic plan will be reviewed at the end of each academic term with the use of an Academic Plan Reviewed document. If, at the end of an academic term the student's performance is consistent with the terms of the academic plan, the student remains eligible to receive financial aid and may continue in school for the subsequent academic term. If, at the end of an academic term the student's performance is determined to be unsatisfactory, the student will be dismissed from the program of study. Students on academic plans will be advised at the end of each academic term to ensure that they understand their required performance for reestablishing satisfactory academic progress by the end of the plan.

A student may be dismissed at any time if the Academic Review Committee does not believe the student will be successful in upholding the Academic Plan. In those cases, the student may submit an additional appeal to continue. A student may reestablish satisfactory academic progress upon successful completion of an academic term by meeting the thresholds listed in the SAP tables above. Students who re-establish satisfactory academic progress are advised they no longer need to be on an academic plan and remain eligible to receive financial aid.

Financial Aid Dismissal for Students in Credit Hour Programs

If the student's academic progress is not above both SAP thresholds for pace and CGPA after an academic term on Financial Aid Probation, the student will be placed on Financial Aid Dismissal and is no longer eligible to receive federal financial aid. If the student is making sufficient progress while in this status, the student will receive an Academic Plan Reviewed document to continue eligibility. If the student does not make sufficient progress, the student will be dismissed, subject to additional appeal.

The following SAP standards are for Clock Hour Programs:

Evaluation Points: Clock Hour Programs will have an academic evaluation at the end of each grading period and a financial aid SAP evaluation after the student has attempted the expected hours in an academic term. All students re-entering after a period of non-attendance will have their most recent SAP status reviewed to determine eligibility to return. Re-entries will be evaluated for financial aid SAP after attempting the required hours for the payment period in which they returned. SAP is determined by measuring the student's cumulative grade point average (CGPA) and the student's pace toward completion of clock hours attempted in the academic program. The calculated CGPA and pace are compared against thresholds to determine whether or not the student meets SAP (at or above threshold).

For **clock hour** programs, the clock hours attempted are the total clock hours required for courses in which the student is enrolled after the drop/add date and for which a grade has been entered. Clock hours earned are the hours for the courses in which the student successfully completes and earns a passing grade at the end of the grading period.

Satisfactory Progress Threshold for Clock Hour Programs:

Clock Hour Programs	
CGPA	Minimum Pace
2.0	66.67%

At the end of an academic term, if a student's CGPA or Pace is below the stated threshold, the student's academic progress is considered to be unsatisfactory.

Maximum Timeframe/Maximum Program Length

A student must complete an academic program in no more than one and one half (1.5) times the published normal program length. Repeat courses taken as part of a Title IV program are included in the Maximum Timeframe calculation.

To determine the maximum timeframe for programs measured in clock hours, take the published number of clock hours necessary to graduate and multiply by 1.5.

Example:

1200 Published Clock Hours X 1.5 Maximum Timeframe = 1800 Maximum Clock Hours Attempted Permitted to Complete the Program

If, at any time, it is determined to be mathematically impossible for a student to complete the program of study within the Maximum Timeframe, the student will be ineligible for additional Title IV funding and dismissed from the program of study.

Students may appeal dismissal for extenuating circumstances and must meet with the Director of Education for the appeal process. If approved, the student's cGPA will continue to update based on the Repeated Courses policy where the highest grade will be applied in each repeated course. However, the student will remain ineligible to receive financial aid.

Please see each course outline in this catalog for a program level explanation of what qualifies as maximum timeframe.

Unsatisfactory Academic Progress

Students not meeting SAP are subject to dismissal from their programs of study and are ineligible to receive financial aid, except under certain circumstances.

Academic SAP Statuses (Clock Hour programs only)

When a student finishes an academic term but has not yet reached a payment period and is below the SAP standards, the student will hit academic evaluation points. If a student is below SAP standards prior to hitting the first payment period, the student will be placed on Academic Warning. Prior to subsequent payment periods, the student may hit Academic Probation and Academic Dismissal. Academic statuses do not trigger documentation or paperwork but are points at which students should be advised of the potential for financial impacts if performance does not improve.

Financial Aid Warning for Clock Hour Programs

If a student's progress in a clock hour program, measured after attempting the expected hours for the payment period is determined to be unsatisfactory, the school may place the student on Financial Aid Warning status for one payment period. The student will be advised of the performance necessary to re-establish SAP. A student on Financial Aid Warning is still eligible to receive financial aid. If, at the end of the payment period during which the student was placed on Financial Aid Warning status, the student's academic progress is above both thresholds for SAP, the student is removed from Financial Aid Warning.

Financial Aid Probation for Students in Clock Hour Programs

If, after the student has attempted the expected hours for the next payment period, the student's academic progress is not above both SAP thresholds for pace and CGPA, the student is no longer eligible to receive federal financial aid. This decision is subject to appeal by the student as defined below. Upon approval of a student appeal, the student will be placed on Financial Aid Probation. Eligibility for federal financial aid may only be reinstated for one payment period.

Appeals of Adverse Determinations

Students who are ineligible to receive financial aid and are academically ineligible to continue due to unsatisfactory academic progress are advised immediately following the determination. Students may submit a written appeal to the Academic Review Committee.

This appeal should be filed prior to the end of the following term's new student drop/add period and must explain in writing the circumstances leading to their unsatisfactory academic performance and how those circumstances have been resolved ensuring they are successful going forward. The Academic Review Committee will consider all information including potential mitigating circumstances such as a severe illness, medical condition or injury, the death of a family member or other special circumstances presented by the student. The Academic Review Committee will uphold or deny the appeal. A student who has been placed on academic probation due to unsatisfactory academic progress must have an appeal upheld in order to remain in school. This should occur prior to the final drop/add date of the academic term in order to in order to make appropriate scheduling adjustments. The student should attend class while the appeal is being reviewed.

If an appeal is denied, the student will be dismissed and ineligible to receive financial aid. If the appeal is upheld, the student will be placed on **Financial Aid Probation** status for one payment period. An academic plan will be created for the student, and the student will be considered eligible to receive financial aid. The academic plan must be structured so that a student reestablishes SAP within a reasonable timeframe. The student's performance against the academic plan will be reviewed at the end of each academic term with the use of an Academic Plan Reviewed document. If, at the end of an academic term the student's performance is consistent with the terms of the academic plan, the student remains eligible to receive financial aid and may continue in school for the subsequent academic term. If, at the end of a payment period the student's performance is determined to be unsatisfactory, the student will be dismissed from the program of study. Students on academic plans will be advised at the end of each academic term to ensure that they understand their required performance for reestablishing satisfactory academic progress by the end of the plan. A student may be dismissed at any time if the Academic Review Committee does not believe the student will be successful in upholding the Academic Plan. In those cases, the student may submit an additional appeal to continue. A student may reestablish satisfactory academic progress upon successful completion of an academic term by meeting the thresholds listed in the SAP tables above. Students who re-establish satisfactory academic progress are advised that they no longer need to be on an academic plan and remain eligible to receive financial aid.

Financial Aid Dismissal for Students in Clock Hour Programs

If, after the student has attempted the expected hours for the third and all remaining consecutive payment periods, the student's academic progress is not above both SAP thresholds for pace and CGPA, the student will be placed on Financial Aid Dismissal and is no longer eligible to receive federal financial aid. If the student is making sufficient progress while in this status, the student will receive an Academic Plan Reviewed document to continue eligibility. If the student does not make sufficient progress, the student will be dismissed, subject to additional appeal.

Students Receiving Veterans Education Benefits

Students using Veterans Education Benefits are subject to the same calculations of CGPA and Pace, but have different limitations as to how long they may remain not meeting Satisfactory Academic Progress standards. Students using Veterans Education Benefits will be subject to the following limitations. Students will no longer eligible to be certified for Veterans Education Benefits once they fail to meet SAP standards for a third consecutive SAP evaluation period. This means students who fail to meet SAP at the end of their Financial Aid Probation term will have their benefits terminated. Student will only be eligible for certification if they return to Satisfactory Academic Progress. If a student exceeds Maximum Time Frame as defined in the SAP policy above, they are no longer eligible to be certified for Veterans Education Benefits.

Other Factors Impacting Academic Standing for Credit and Clock Hour Programs

Program Changes: When a student transfers to a new program, the total program length of the new program is used as a basis for determining the maximum program length. All previously attempted coursework that is applicable in the new program is carried forward into the new program, whether it was completed successfully or not (i.e., including grades of F or W), for the purposes of calculating both qualitative and quantitative academic progress. A student who is not meeting SAP standards is not eligible for a program change without approval of the Director of Education or designee. This also applies to students who were not meeting SAP standards at the point of being withdrawn and wish to re-enter in a different program.

Transfer and Proficiency Credits: Transfer and Proficiency credits are entered as grades of "T" or "TO" which are not computed in a student's qualitative grade point average. Transfer and proficiency credits are counted as credits attempted and earned for the purposes of calculating a student's pace of progress in the program. See also Transfer of Credit in this catalog. These grades will be used in calculating both qualitative grade point average and pace of progress as defined in the Standards of Academic Progress policy.

Additional Degrees/Diplomas: Degree or diploma students who wish to remain continuously enrolled and pursue an additional program must complete all requirements of the first program before enrolling in a subsequent program. Any successfully completed courses that are contained in the subsequent program will be counted towards completion of that program. **(Note: students may not be enrolled concurrently in and receive funding for two Title IV eligible programs).**

Pass/Fail Courses

Grades of S and U are assigned to classes that do not fulfill graduation requirements such as English Language Foundation (ELF) courses that are graded on a pass/fail basis. A grade of W* is assigned for withdrawal from a Pass/Fail class for certain programs after the drop/add period. Foundation courses may not be repeated more than one time without an approved foundations appeal.

Repeated Courses While in an Active Degree Seeking Status

F, U, NA, NP, W, and W* grades require repeating and are retained on the transcript. Repeated courses will appear on the transcript with both the new letter grade earned and the original letter grade earned. The highest grade will replace the other attempts for the purposes of calculating the CGPA. Courses which have been repeated will count as credits/hours attempted for the purposes of calculating pace. Students in clock hour programs may not receive financial aid for repeated courses. Students in credit hour programs may receive financial aid to repeat failed courses. Other than Foundation courses, which can only be repeated a single time without appeal approval, there is no fixed limit to the number of times a particular course may be repeated as long as a student is making satisfactory academic progress. As of July 1, 2011, a student's enrollment status in a term-based, credit hour program for Title IV purposes may include coursework being repeated that was previously taken in the program, but may not include more than one repetition of a specific, previously passed course. The original grade and the repeated grade will both appear on the transcript. Only the highest grade will count for purposes of calculating the CGPA. All attempts count in the pace of the program.

Audited Courses

Audited courses are assigned a grade of AU. Audited courses do not count as credits attempted or credits earned for any purposes and do not have any effect on the calculations of pace or GPA.

Grades and CGPA

The following table summarizes the effect of specific grades on the calculations of pace and CGPA:

Grade	Credits Attempted for Pace	Credits Attempted for CGPA	Credits Earned	Quality Points Per Credit
A	Yes	Yes	Yes	4
B	Yes	Yes	Yes	3
C	Yes	Yes	Yes	2
D	Yes	Yes	Yes	1
F	Yes	Yes	No	0
S	No	No	No	N/A
U	No	No	No	N/A
W	Yes	No	No	N/A
W*	No	No	No	N/A
T or T1	Yes	No	Yes	N/A
I	Yes	No	No	N/A
TO	Yes	No	Yes	N/A
AU	No	No	No	N/A
P or PASS	Yes	No	Yes	N/A
NP	Yes	No	Yes	N/A
A*	Yes	No	Yes	N/A
B*	Yes	No	Yes	N/A
C*	Yes	No	Yes	N/A
Fail	Yes	No	No	N/A
NA	No	No	No	N/A

Students are able to access their student portal at any time to view academic progress, including grades.

Withdrawal Grades for Institutional Withdrawals

The W grade is assigned to class withdrawals when a student withdraws or stops attending all courses prior to the withdrawal deadline. The earned grade in the course is awarded after the withdrawal deadline.

Withdrawal Grades for Individual Course Withdrawals

A course is unregistered during the drop/add period for a student who maintains enrollment in one or more course. Courses dropped after the drop/add period but prior to the withdrawal deadline are issued a grade of W (Withdrawal). The earned grade in the course is awarded after the withdrawal deadline.

A grade of W* is recorded for Pass/Fail courses (campus credits) dropped after the drop/add period or for courses being withdrawn during an LOA period. The W* may also be used in rare instances when a correction needs to be made to a student's schedule based on a documented issue. A grade of NA is recorded for module-based courses that are dropped after drop/add but prior to the start of the module in which the course was scheduled. W grades count as credits attempted but not earned for the purposes of calculating the pace in academic progress and are excluded from CGPA. W* and NA grades are excluded from both the CGPA and Pace components of SAP.

Incomplete Grades

Incomplete grades count as credits/hours attempted but not completed. When the Incomplete is converted to a letter grade, it will be computed as credits/hours completed or failed, depending on the grade assigned.

Repeated Coursework

A student's enrollment status in a term-based program for Title IV purposes may include previously passed coursework being repeated in the program, but may not include more than one repetition of a specific previously passed course.

A student may also request to audit any course within their program version with their Director of Education.

Family Educational Rights and Privacy Act

Miller-Motte College is committed to the privacy and security of students. Miller-Motte College's Student Records Policy complies with the Family Educational Rights and Privacy Act of 1974 (FERPA) which establishes students' rights and institutions' responsibilities regarding the privacy of education records. It provides guidelines for maintaining the confidentiality of education records and monitoring the release of information from those records.

FERPA affords current and former students certain rights with the respect to their educational records. Students have the right to:

1. Inspect and review their individual school records within 45 days of the written request. Students should contact the Registrar's Office to determine the location of appropriate records and the procedure for reviewing such records.

A student should submit a written request that identifies the record(s) they wish to inspect. Request for student finance records go to the Financial Aid Office, and requests for other records to the Registrar's Office. A Miller-Motte College official will make arrangements for access and notify the student of the time and place where the records may be inspected.

2. An amendment of records believed to be inaccurate, misleading, or otherwise in violation of the privacy rights. However, grades and course evaluations can be challenged only on the grounds that they are improperly recorded. Students requesting an amendment of records should submit a written, dated request to the Registrar's Office and clearly identify the part of the record to be changed, and specify why it is inaccurate, misleading or a violation of privacy.

If Miller-Motte College decides not to amend the record as requested, Miller-Motte College will notify the student in writing of the decision and the student's right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.

3. Consent to disclosures of personally identifiable information contained in the student's education records, except to the extent that FERPA authorizes disclosure without prior consent from the parents or eligible student as applicable. Students must provide a signed, dated and written request allowing Miller-Motte College to disclose the information. Students must state the records that may be disclosed, state the purpose of the disclosure, and identify the party to whom the disclosure may be made. NOTE: FERPA does authorize Miller-Motte College to disclose student personally identifiable information without consent to other school officials, any contractor or consultant contracting with Miller-Motte College, representatives of the Secretary, the state, an organization conducting studies, accrediting agencies, a federal grand jury subpoena, etc.

A Miller-Motte College official is a person employed by the school in an administrative, supervisory, academic, or support staff position; a person or company with whom the school had contracted (such as an auditor, attorney or collection agency); a person serving on the Board of Directors, a student serving on an official committee (such as grievance or disciplinary committee) or assisting another school official in performing his/her tasks. A school official has a legitimate educational interest, if he/she must review the education record in order to fulfill his/her official responsibilities.

Upon request from the student or institution, Miller-Motte College may disclose education records without the student's consent to officials of another school which the student seeks or intends to enroll.

The school also reserves the right to release to police agencies and/or crime victims any records or information pertinent to a crime which has occurred on campus, including the details of and disciplinary action taken against the alleged perpetrator of the crime.

4. File a complaint with the U.S. Department of Education concerning alleged failures by Miller-Motte College to comply with the requirements of FERPA. The requirements for filing a complaint and required form can be found at <https://studentprivacy.ed.gov> and the name and address of the office that administers FERPA is:

Family Policy Compliance Office (FERPA)
U.S. Department of Education
400 Maryland Avenue, SW
Washington, DC 40202-4605
FERPA.Complaints@ed.gov

5. Notify Miller-Motte College's Education Office in writing if the student wishes to withhold his or her information from the "Directory" information. The school may release information without the student's consent where the information is classified as "Directory Information." The following categories of information have been designated by Miller-Motte College as directory information:

- Name
- Address
- Telephone Listing
- E-mail address
- Photographs
- Major Field of Study
- Dates of Attendance
- Current classification and/or year in school
- Credit load
- Total number of credits completed
- Major and minor fields of study
- Awards and honors
- Degree(s) conferred (including dates)
- Commencement program
- Honors program

Students who do not want such information released without their consent should notify the Education Office.

Academic Policies

The Externship Experience

The externship is a course that is a requirement in designated programs. Students participate in an externship during their final term or final modules. Learning takes place “on the job” as students experience first-hand the day-to-day operations of their career field. Supervised externships are customized to each student’s program area and capabilities. Because it is an academic requirement, it requires oversight by academic staff members who are specialists in the career field.

Prior to a student's beginning an externship, a completed Externship Agreement and Externship Assignment Form must be executed with Miller-Motte College, the externship site and the student . A copy of this information is maintained by the Program Director and Career Services Department and become part of the student's permanent record. The externship site and the student are also provided a general competency list for the student’s program that reflects the competencies acquired by the student. This provides guidance to the site supervisor on the student’s expected skill sets.

The student submits weekly reports to document his/her externship attendance, activities and learning. The sponsoring externship host evaluates the student at the mid-point and at the conclusion of the required hours. In addition, evaluations are made by the externship supervisor based on site visitation and observations.

The Externship Instructor makes a planned visit to the externship site to observe the student on the job. The site supervisor is notified of the visit and is involved in communicating with the Externship Instructor about the student’s progress. Each student is visited at least once a term by an Externship Instructor. A second visit may be necessary if a student needs additional coaching or training, or at the request of the site.

The Externship Instructor completes a Mid Point Evaluation form for each visit that is conducted. This visit report becomes a part of the student's permanent record. These visit reports are filed with the Director of Education.

Students are required to provide their own transportation to and from the externship site. Externship hours are generally scheduled during the day, but may include nights and weekends.

Programs of Study

The following programs of study are offered at Miller-Motte College:

Associate of Applied Science

- Dental Assisting
- Paralegal

Certificate

- CDL Training: Class A Tractor Trailer

Diploma

- Mechatronics
- Medical Clinical Assistant
- Veterinary Technology

Dental Assisting

Associate of Applied Science

Program Objective

The goal of the Dental Assisting program is to prepare students in a hands-on learning environment to function effectively as an integral member of the dental health team. Graduates will be prepared to function as an entry-level dental assistant. Students receive an introduction to dental assisting, dental administrative procedures, dental infection control, dental radiography, dental sciences, operative dentistry, dental lab procedures, and dental specialties.

The normal duration required to complete this program is 92 credits and the maximum timeframe is 138 credits.

Major & Related Requirements		Quarter Credit Hours
DAS106	Introduction to Dentistry	4
DAS110	Dental Infection Control	4
DAS113	Dental Science & Terminology	4
DAS126	Dental Pharmacology & Emergencies	4
DAS130	Dental Materials I	4
DAS131	Dental Materials II	4
DAS203	Chair-side Dental Assisting I	4
DAS204	Chair-side Dental Assisting II	4
DAS211	Dental Radiology	4
DAS221	Dental Office Procedures	4
DAS223	Computerized Dental Systems	4
DAS226	Dental Review	4
DAS246	Dental Practicum I	4
DAS251	Dental Practicum II	4
DAS256	Dental Practicum III	4
INT108	Practical Computer Applications	4
OT101	Document Processing I	4
Total		68
General Education Requirements		Quarter Credit Hours
COM1101	Interpersonal Communications	4
ENG1101	English Composition I	4
GS280	Introduction to Microbiology	4
MTH1101	College Mathematics	4
PSY1103	Introduction to Psychology	4
SOC1103	Introduction to Sociology	4
Total		24
Total Quarter Credit Hours Required for Graduation		92

Paralegal

Associate of Applied Science

Program Objective

*****This program is no longer accepting new enrollments*****

The Paralegal program provides training for the person seeking an entry-level career in a law office or in a law-related profession. The program stresses practical and specific paralegal skills designed to meet the employment and personnel training needs of attorneys, corporations, government agencies, law firms, and the legal departments of banks, insurance companies, and various business organizations. Students explore legal research, writing and analysis, basic concepts of substantive, administrative, and procedural law, acquire basic office skills, and gain a general understanding of the ethical and professional responsibilities of a legal assistant. Graduates may pursue careers as paralegals, legal office assistants, legal secretaries/receptionists, claims examiners, and compliance and enforcement inspectors in business, industry, and government. ***Paralegals may not provide legal services directly to the public, except as permitted by law.***

Program Outcomes

1. Draft legal documents
2. Perform legal research using library and electronic resources
3. Understand and explain general trial and appellate processes
4. Understand and apply ethical standards of the legal profession
5. Exhibit professionalism in dealings with clients, court personnel, and the legal team
6. Exhibit proficiency in performing a wide range of administrative tasks
7. Understand e-Filing in federal and state courts.

The normal duration required to complete this program is 92 credits and the maximum timeframe is 138 credits.

Major & Related Requirements		Quarter Credit Hours
INT1108	Practical Computer Applications	4
PAR1100	Introduction to Legal Systems	4
PAR1102	Torts	4
PAR1104	Contract Law	4
PAR1106	Legal Research	4
PAR1108	Property Law	4
PAR1110	Legal Writing	4
PAR1200	Family Law	2
PAR1202	Business Law	4
PAR2204	Wills and Trusts	4
PAR2206	Criminal Law	4
PAR2208	Immigration Law	2
PAR2210	Civil Procedure	4
PAR2212	Criminal Procedure	4
PAR2214	Technology in the Legal Office	4
PAR2216	Ethics and Professional Responsibility	4
PAR2220	Externship	4
PSY1101	Organizational Dynamics	4
Total		68
General Education Requirements		Quarter Credit Hours
COM1101	Interpersonal Communications	4
ENG1101	English Composition I	4
MTH1101	College Mathematics	4
PSY1103	Introduction to Psychology	4

SCI1101	Environmental Science	4
SOC1103	Introduction to Sociology	4
Total		24
Total Quarter Credit Hours Required for Graduation		92

Students completing the Paralegal program are expected to complete PAR2220 Externship; however, students may complete PAR2230 Paralegal Capstone under special circumstances (i.e. job conflict, medical reason) with approval of the Program Director and Director of Education. In most situations, students enrolled in residential, campus-based delivery will complete PAR2220.

CDL Training: Class A Tractor Trailer

Certificate

Program Objective

The CDL Training: Class A truck driver training curriculum provides students with training to inspect and operate tractor trailers, and to assume driver responsibilities on the road and at pickup/delivery points. Emphasis is placed on vehicle inspections, defensive driving, range maneuvers, motor carrier safety regulations (DOT 380 -397 and a certificate for entry-level drivers), trip planning, cargo handling, size/weight laws, general maintenance procedures, hours of service, and accident prevention. All training, instruction, and testing is done at school facilities or in school-provided equipment.

The normal duration required to complete this program is 160 clock hours and the maximum timeframe is 240 clock hours.

	Major & Related Requirements	Clock Hours
CDL101	CDL Training: Class A Tractor Trailer I	50
CDL102	CDL Training: Class A Tractor Trailer II	50
CDL103	CDL Training: Class A Tractor Trailer III	60
Total		160
Total Clock Hours Required for Completion		160

This program is not eligible for Title IV funding.

Attendance Policy

Due to its relatively short duration, CDL Training: Class A Tractor Trailer does not follow the same attendance policy as the school's Title IV-eligible programs. This program requires the completion of 160 clock hours of instruction. As a result, a student in this program can miss no more than 20% of course meetings or may be withdrawn from their program. Any and all hours must be made up in order for a student to complete their program. Make-up hours will be completed in accordance with the campus Make-up and Incomplete policies.

Academic Policy

This program is evaluated on a pass/fail basis. Grading and evaluation is at the sole discretion of the instructor. A student must achieve a grade of 70% or higher in order to advance. At the end of each course a student with a grade of less than 70% is dropped from the program. Progress evaluation is conducted after a student reaches 70 hours and again after they reach 120 hours.

Mechatronics

Diploma

Program Objective

Mechatronic devices or "smart" devices have become common in our technologically advanced society. The Mechatronics program responds to an emerging career that trains technicians with the skills to work on robotic and "smart" equipment. The skills taught both in academic training and hands-on activities include electrical, mechanical, and computer technologies. These technicians will work closely with others to install, maintain, modify, and repair mechatronic systems, equipment, and component parts.

The normal duration required to complete this program is 72 credits and the maximum timeframe is 108 credits.

Major & Related Requirements		Quarter Credit Hours
ELT1100	Introduction to Electrical Theory	6
ELT1108	Practical Computer Applications in Mechatronics	6
ELT2100	Motors and Controls	6
ELT2500	Programmable Logic Controllers	6
ENG1101	English Composition I	4
MTH1101	College Mathematics	4
MTX1000	Introduction to Electrical and Instrumentation Drawings	6
MTX1200	Mechanical Systems, Maintenance, and Bearings	6
MTX1300	Fluid Control, Valves	6
MTX2100	Hydraulics and Pneumatics	6
MTX2200	Robotics, Positioning, Velocity, Sensors	6
TRD1100	Professional Development and Customer Service	6
Total		68
General Education Requirements		Quarter Credit Hours
COM1101	Interpersonal Communications	4
Total		4
Total Quarter Credit Hours Required for Graduation		72

Medical Clinical Assistant

Diploma

Program Objective

The Medical Clinical Assistant program provides training for an entry-level career as an important member of the healthcare team. The program emphasizes hands-on experience in both front-office administrative and back-office clinical skills and develops traits employers seek such as the ability to assume responsibility, make decisions, and work independently.

Medical Clinical Assistant students receive training in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains. Graduates are eligible to sit for an examination that leads to a certification or registration in the medical field. Students should talk to the Program Director for more information about certification examinations. Graduates may pursue career opportunities in the growing healthcare industry in doctors' offices, medical clinics, and other medical facilities as clinical medical assistants, administrative medical assistants, and medical office managers where they work under the supervision and direction of a physician or licensed healthcare practitioner.

Program Outcomes:

- Sit for a national credentialing examination(s) for medical assisting.
- Demonstrate the skills necessary to support the provision of patient care.
- Demonstrate the skills related to effective communication in the medical setting, both orally and in writing.
- Demonstrate the skills required for the performance of medical business practice functions.
- Demonstrate the skills required to provide patient care in accordance with regulations, policies, laws and patient rights.
- Demonstrate the ability to apply quality control measures in following health and safety policies and procedures to prevent illness and injury.

The normal duration required to complete this program is 72 credits and the maximum timeframe is 108 credits.

Major & Related Requirements		Quarter Credit Hours
AHS1100	Integumentary, Skeletal, Muscular, and Gastrointestinal Systems	4
AHS1200	Respiratory, Cardiovascular, Blood, Lymphatic, and Immune Systems	4
AHS1300	Nervous, Sensory, Endocrine, Urinary, and Reproductive Systems	4
AHS1310	Allied Health Orientation	4
AHS1400	Pathology	4
AHS1420	Pharmacology	4
AHS1520	Medical Office Systems	4
AHS1650	Medical Coding	4
AHS2150	Medical Insurance Billing	4
INT1108	Practical Computer Applications	4
MAA1410	Clinical Foundations	4
MAA1500	Clinical Specialties	4
MAA1600	Clinical Laboratory	4
MAA1700	Extern and Medical Review	8
Total		60

General Education Requirements		Quarter Credit Hours
COM1101	Interpersonal Communications	4
ENG1101	English Composition I	4
MTH1101	College Mathematics	4
Total		12

Total Quarter Credit Hours Required for Graduation **72**

Veterinary Technology

Diploma

Program Objective

The Veterinary Technology program is designed to prepare individuals for careers as Veterinary Technicians performing physical exams, nursing care, diagnostic laboratory tests and imaging, surgical nursing, assisting and anesthetist, in patient care and treatment, dental prophylactic cleaning and scaling, office management and client education in animal care facilities.

The normal duration required to complete this program is 106 credits and the maximum timeframe is 159 credits.

Major & Related Requirements		Quarter Credit Hours
VT100	Introduction to Veterinary Technology	2
VT105	Veterinary Terminology	2
VT110	Husbandry and Disease of Small Animals	4
VT115	Husbandry and Disease of Large Animals	4
VT120	Anatomy & Physiology of Animals I	4
VT125	Anatomy & Physiology of Animals II	4
VT130	Law & Ethics for the Veterinary Technology Professions	2
VT135	Veterinary Nutrition	2
VT140	Veterinary Office Management	2
VT150	Veterinary Clinical Microbiology and Parasitology	4
VT155	Veterinary Technology Clinical Lab	4
VT160	Veterinary Pharmacology and Calculations	4
VT200	Animal Medical Techniques	4
VT205	Advanced Animal Medical Techniques	4
VT210	Veterinary Radiology and Diagnostic Imaging	4
VT220	Veterinary Dentistry	4
VT225	Veterinary Review	2
VT230	Principles of Anesthesiology and Surgery	4
VT235	Advanced Veterinary Anesthesiology and Surgery	4
VT250	Veterinary Technology Externship	8
GS101	Career Development	4
GS201	Career Management	2
IT100	Introduction to Computers	4
Total		82
General Education Requirements		Quarter Credit Hours
COM1101	Interpersonal Communications	4
ENG1101	English Composition I	4
MTH1101	College Mathematics	4
PSY1103	Introduction to Psychology	4
SCI1101	Environmental Science	4
SOC1103	Introduction to Sociology	4
Total		24
Total Quarter Credit Hours Required for Graduation		106

Course Descriptions

Course Numbering System

The course numbering system is a series of letters which identify course subject areas followed by a series of numbers that identify course level:

AHS	Medical
CDL	Commercial Truck Driving
COM	Communications
DAS	Dental
ELT	Electrical
ENG	English
GS	General Studies
INT	Information Technology
IT	Information Technology
MAA	Medical
MTH	Mathematics
MTX	Mechatronics
OT	Office Technology
PAR	Paralegal
PSY	Psychology
SCI	Science
SOC	Sociology
TRD	General Education
VT	Veterinary Technology

The first number of the three digits indicates the level of the course:

0	Preparatory courses
1	Normally a first-year course
2	Normally a second-year course

Additional courses identified as General Education Courses by the North Carolina Board of Governors are designated by #; General Education Courses are designated by **; General Studies Designation: Humanities/Fine Arts are designated by [H/FA]; General Studies Designation: Natural Science/Mathematics are designated by [NS/M]; General Studies Designation: Social/Behavioral Science are designated by [S/BS]; Online Only - Bachelor Level Class are designated by @

Individual courses are approved to run online. Please see the Director of Education for a list of available online courses.

Prerequisites and course hours are identified at the end of the course description:

(AA-BB-CC-DD, E) at the ending of each course description where AA is Lecture hours, BB is Lab hours, CC is Externship Hours, DD is Outside Hours, and E is Total Quarter Credit Hours

Prerequisite overrides may be granted at the discretion of the Director of Education for extenuating circumstances.

Medical (AHS)

AHS1100 Integumentary, Skeletal, Muscular, and Gastrointestinal Systems

4 Quarter Credit Hours

Students will undertake a system-by-system anatomical study of the human body and basic principles of physiology. This course will cover the structure; functions; and conditions/diseases of the integumentary, skeletal, muscular, and gastrointestinal systems. In addition, the medical terminology applicable to these body systems will be addressed, with emphasis on word construction, proper usage, and acceptable medical abbreviations. Prerequisite: None. (40-0-0-80, 4)

AHS1200 Respiratory, Cardiovascular, Blood, Lymphatic, and Immune Systems

4 Quarter Credit Hours

Students will undertake a system-by-system anatomical study of the human body and basic principles of physiology. This course will cover the structure; functions; and conditions/diseases of the respiratory, cardiovascular, blood, lymphatic, and immune systems. In addition, the medical terminology applicable to these body systems will be addressed, with emphasis on word construction, proper usage, and acceptable medical abbreviations. Prerequisite(s): (AHS1100) (40-0-0-80, 4)

AHS1300 Nervous, Sensory, Endocrine, Urinary, and Reproductive Systems

4 Quarter Credit Hours

Students will undertake a system-by-system anatomical study of the human body and basic principles of physiology. This course will cover the structure; functions; and conditions/diseases of the nervous, sensory, endocrine, urinary, and reproductive systems. In addition, the medical terminology applicable to these body systems will be addressed, with emphasis on word construction, proper usage, and acceptable medical abbreviations. Prerequisite(s): (AHS1100) (40-0-0-80, 4)

AHS1310 Allied Health Orientation

4 Quarter Credit Hours

This course will introduce allied health students to various roles of medical professionals. Student will be trained in scope of practice, legal and ethical responsibilities, and governmental compliance required within allied health professions. Prerequisite: None (40-0-0-80, 4)

AHS1400 Pathology

4 Quarter Credit Hours

The course examines the disease process for all body systems as well as how each disease process affects the body as a whole. Student will learn proper methods to successfully educate patients and their family members on the disease process, prevention and health maintenance. Prerequisite(s): (AHS1100 And AHS1200) Corequisite(s): (AHS1300) (40-0-0-80, 4)

AHS1420 Pharmacology

4 Quarter Credit Hours

This foundational class discusses the most commonly prescribed medications in the healthcare field. Students review the key drug classifications necessary to understand the relationships between the disease process and medications. Topics include: medication terminology, indications, effects and interactions, toxicity, and patient education. Prerequisite(s): (AHS1100 And AHS1200 And AHS1300) (30-20-0-60, 4)

AHS1520 Medical Office Systems

4 Quarter Credit Hours

This course provides a working knowledge of the administrative and financial duties performed in the medical office setting, including the utilization of Electronic Health Records (EHR). Students learn to organize and plan assigned tasks, set priorities, and make decisions as a member of the healthcare team. Prerequisite(s): (INT1108 Or AHS1100) (30-20-0-60, 4)

AHS1650 Medical Coding

4 Quarter Credit Hours

This course provides the primary skills needed for medical procedural and diagnostic coding. Emphasis is placed on the use of coding manuals to assign diagnostic and procedural codes for the medical billing process. Prerequisite(s): (AHS1100 And AHS1200) Corequisite(s): (AHS1300) (30-20-0-60, 4)

AHS2150 Medical Insurance Billing

4 Quarter Credit Hours

Students will explain the guidelines of Health Maintenance Organizations (HMOs), Preferred Provider Organizations (PPOs), Traditional Insurance, Group Plans, Individual Plans and Government Sponsored Plans. Students will learn about completing CMS1500 Claim Forms, and processing and billing insurance claims. Methods of pre-certification, pre-authorization and referrals will also be examined. Prerequisite(s): (AHS1650) (30-20-0-60, 4)

Commercial Truck Driving (CDL)

CDL101 CDL Training: Class A Tractor Trailer I

50 Clock Hours

This course describes the minimum requirements for obtaining a Commercial Driver's License (CDL) and prepares you for the required knowledge and skills tests. Students will learn how to become safe, legal drivers. (50-0-0-0)

CDL102 CDL Training: Class A Tractor Trailer II

50 Clock Hours

This course includes instruction in the Pre-Trip Vehicle Inspection and prepares students for the Basic Vehicle Control Skills Test. Students are taught in detail about vehicle systems, maintenance and inspection. Safety factors are outlined regarding controlling, shifting, backing the truck, visual search, space and speed management. During skills training, students will learn four basic maneuvers including straight-line backing, parallel parking, alley docking and serpentine driving. (0-50-0-0)

CDL103 CDL Training: Class A Tractor Trailer III

60 Clock Hours

This course is a continuation of CDL101 and CDL102 and allows students to put into practice the skills learned in the CDL Training Program. Students will complete 20 hours of on-road driving and 40 hours of observation and will prepare for the CDL licensure test. (0-0-60-0)

Communications (COM)

COM1101 Interpersonal Communications **

4 Quarter Credit Hours

The principles of effective verbal and non-verbal communication are the focus of this course. Students are given the opportunity to learn and apply communication techniques based on content, context, and audience. Prerequisite: None. (40-0-0-80, 4)

Dental (DAS)

DAS106 Introduction to Dentistry

4 Quarter Credit Hours

This introductory course in dental assisting provides a preview of the dental practice, including specialties, as well as the history of dentistry. This course will identify the role of the dental assistant, professionalism and interpersonal skills relating to patient care. This course includes an overview of legal responsibilities, professional liability, licensing, confidentiality, and HIPAA as they pertain to dentistry. (40-0-0-0, 4)

DAS110 Dental Infection Control

4 Quarter Credit Hours

This course covers the basic concepts of microbiology and their relationship to infection control and hazardous waste management. Topics include procedures for decontamination and sterilization processes. Emphasis is placed on regulatory compliance agencies, including OSHA, CDC, and ADA. Prerequisite(s): (DAS106 And DAS113) (20-40-0-0, 4)

DAS113 Dental Science & Terminology

4 Quarter Credit Hours

This course presents basic dental terminology as well as the oral facial anatomy with focus on the structures of the head, neck, and oral cavity. Tooth embryology and morphology, head and neck anatomy, and histology are included. (40-0-0-0, 4)

DAS126 Dental Pharmacology & Emergencies

4 Quarter Credit Hours

The topics for this course include commonly administered drugs in dentistry, their uses, side effects, and interactions. Students will also receive training in CPR, AED (automated external defibrillator) and first aid needed to receive CPR and First Aid certifications. Prerequisite(s): (DAS106 And DAS113) (20-40-0-40, 4)

DAS130 Dental Materials I

4 Quarter Credit Hours

This course informs about the structure, properties, and procedures related to materials commonly used in the dental office. These include impression materials, cements, waxes, restorative materials and resins. Prerequisite(s): (DAS110 And DAS126) (20-40-0-40, 4)

DAS131 Dental Materials II

4 Quarter Credit Hours

Manipulation, storage/inventory control and procedures related to materials commonly used in the dental office are addressed in this course. Additional topics include the uses, types, and applications for gypsum products, impression materials, waxes, cements, restorative materials, resins, and whitening trays. Emphasis is placed on the proper handling and manipulation of the materials while observing safety and universal precautions. Prerequisite(s): (DAS130) (20-40-0-40, 4)

DAS203 Chair-side Dental Assisting I

4 Quarter Credit Hours

This course presents an overview of various procedures in the practice of general dentistry. Topics include taking oral histories, dental charting, patient and room preparation, instrumentation and tray set-ups. This course will also introduce the basic principles of nutrition, the prevention of dental diseases, fluoridation, nutritional counseling, and oral hygiene instructions for the dental patient. Prerequisite(s): (DAS110 And DAS126) (20-40-0-0, 4)

DAS204 Chair-side Dental Assisting II

4 Quarter Credit Hours

This course is designed to further develop the knowledge and skills acquired in other courses as well as prepare the student for the clinical practicum. Topics include the four-handed approach to dental practice, common treatment procedures, basic expanded functions and dental specialties. Prerequisite(s): (DAS203) (20-40-0-40, 4)

DAS211 Dental Radiology

4 Quarter Credit Hours

This course presents the principles and procedures of radiology as they relate to the practice of dentistry. Applied experience includes exposing, processing, and evaluating radiographs. Prerequisite(s): (DAS203) (20-40-0-0, 4)

DAS221 Dental Office Procedures

4 Quarter Credit Hours

In this course, topics will include telecommunication, data collection, work systems, mailing processes, financial record keeping, records management, and scheduling in a dental office. Prerequisite(s): (DAS113 And OT101) (40-0-0-0, 4)

DAS223 Computerized Dental Systems

4 Quarter Credit Hours

Administrative aspects of the dental practice are presented in this course These will include office procedures used in dental offices, such as building databases, schedule appointments, entering patient information, entering charges and payments to patient accounts, and printing insurance forms and financial reports. Prerequisite(s): (DAS221) (30-20-0-0, 4)

DAS226 Dental Review

This course focuses on preparation for the CDA exam. Students are also given the opportunity to review and practice of any lab procedure. (30-20-0-0, 4)

4 Quarter Credit Hours**DAS246 Dental Practicum I**

This course allows students to obtain practical skill and experience under the supervision of a dentist (specialist) in an office, clinic, hospital or related dental facility. Prerequisite(s): (DAS211) (0-0-120-0, 4)

4 Quarter Credit Hours**DAS251 Dental Practicum II**

This course allows students to obtain continued practical skill and experience under the supervision of a dentist (specialist) in an office, clinic, hospital or related dental facility. Prerequisite(s): (DAS211) (0-0-120-0, 4)

4 Quarter Credit Hours**DAS256 Dental Practicum III**

This course allows students to complete their practicum based experience in a professional environment, as well as the completion of a professional portfolio. Prerequisite(s): (DAS211) (10-0-90-0, 4)

4 Quarter Credit Hours

Electrical (ELT)

ELT1100 Introduction to Electrical Theory

6 Quarter Credit Hours

This course introduces students to the safety rules and regulations for electricians, including the necessary precautions for avoiding various job site hazards. Electrical circuits are designed; circuit performance is predicted and then tested against predictions using multimeter test equipment. Atomic theory, electromagnetic force, resistance, and electric power equations are presented. Series, parallel, and series-parallel circuits are explained; circuit reductions are performed. Circuits are constructed and tested. Students utilize Ohm's, Watt's, and Kirchoff's laws for electrical circuit calculations. Direct current and alternating current are presented and defined. AC capacitive and inductive circuits are analyzed. (40-40-0-80, 6)

ELT1108 Practical Computer Applications in Mechatronics

6 Quarter Credit Hours

This course provides practical computer and general administrative skills required to utilize the computer as a tool in an office or clinical environment. Students will gain confidence in the use of the internet, productivity software, and associated computer hardware and software. The course will utilize several projects to reinforce the functionality and flexibility of the computer. (40-40-0-0, 6)

ELT2100 Motors and Controls

6 Quarter Credit Hours

This course introduces students to the operation and applications of various types of motors. Motor ratings, enclosures, and braking requirements are explained. Students design, build, and test motor control circuits using contactors, relays, push buttons, and transformers. National Electrical Code requirements are identified and referenced when wiring motor controls. Additionally, motors in conveyor systems, major parts of rollers, belts, chains, screws and pneumatic conveyors are presented. Conveyor safety is introduced. Prerequisite(s): (ELT1100 And MTX1000 And MTX1200 And MTX1300) (0-0-0-0, 6)

ELT2500 Programmable Logic Controllers

6 Quarter Credit Hours

This course introduce students to the function and operation of basic electronic devices, including semiconductors, diodes, rectifiers, and transistors. Gate types; such as NOT, AND, OR, NAND, NOR and others are described and interpreted to create Programmable Logic Controller (PLC) ladder logic diagrams. PLC power supplies, CPUs and input/output modules are explained. Students create operating PLC simulations. Hardwired relays are explained and the history of their replacement with PLCs and the benefits of PLCs are explained and demonstrated. Students assemble, program, and operate PLC components used to control external devices such as motors and lights. Prerequisite(s): (ELT1100 And MTX1000 And MTX1200 And MTX1300) (40-40-0-80, 6)

English (ENG)

ENG1101 English Composition I **

4 Quarter Credit Hours

In this course, students learn about the context of writing and are given the opportunity to practice their personal writing skills. Elements of this course include awareness of audience, understanding of the writing process and elements of grammar and style, and critical reading and document writing. Overall, students are expected to learn about writing and its function within practical contexts. (40-0-0-80, 4)

General Studies (GS)

GS101 Career Development [S/BS]

A course that examines issues relevant to an individual's professional success. Topics include motivation, self-esteem, attitudes, goal setting, time management, health and stress, communication, family, and employment. Students begin the creation of their professional portfolios. (40-0-0-80, 4)

4 Quarter Credit Hours

GS201 Career Management [S/BS]

Emphasis is placed on the transferable skills and career objectives of each student. Course content includes resume preparation, job search techniques, contact with prospective employers, and practice employment interviews. Students complete professional portfolios for presentation. Prerequisite(s): (GS101) (20-0-0-40, 2)

2 Quarter Credit Hours

GS280 Introduction to Microbiology ** [NS/M]

A survey of topics in microbiology as they relate to the care of patients and protection against infectious disease. They include classification of organisms, parasitology, biotechnology, and infection control. (40-0-0-80, 4)

4 Quarter Credit Hours

Information Technology (INT)

INT108 Practical Computer Applications

4 Quarter Credit Hours

This course introduces practical computer skills and general administrative skills required to utilize the computer as a tool in an office or clinical environment. Students will be given the opportunity to gain confidence in the use of the internet, email functions, productivity software, organizational tools, and associated computer hardware. The course will utilize a number of projects to reinforce the functionality and flexibility of the computer. (30-20-0-0, 4)

INT1108 Practical Computer Applications

4 Quarter Credit Hours

This course provides practical computer and general administrative skills required to utilize the computer as a tool in an office or clinical environment. Students will gain confidence in the use of the internet, productivity software, and associated computer hardware and software. The course will utilize several projects to reinforce the functionality and flexibility of the computer. Prerequisite: None. (30-20-0-60, 4)

IT100 Introduction to Computers

4 Quarter Credit Hours

This course introduces students to the field of business information technology and provides the necessary background for further study in computers. Topics include the history of computers, fundamental terminology, physical components of computer hardware, software applications, and care and maintenance of equipment. Students are introduced to the Internet and email and receive an overview of common computer applications such as word processing, spreadsheets, databases, and presentation programs. (30-20-0-60, 4)

Medical (MAA)

MAA1410 Clinical Foundations

4 Quarter Credit Hours

This competency-based course focuses on the clinical medical assisting skills required to prepare the patient for examination and to assist the physician during patient examination and treatment. Infection control and safety and AIDS-related precautions are stressed. Prerequisite(s): (AHS1100 And AHS1200 And AHS1300) (30-20-0-60, 4)

MAA1500 Clinical Specialties

4 Quarter Credit Hours

This competency based course teaches the skills necessary to perform selected diagnostic procedures used in general medicine and specialty physician offices to include assisting with surgical procedures, specialty examination, medication administration, allergy testing, electrocardiography, respiratory testing, wound care, catheterization assisting patients prepare for diagnostic imaging studies. Risk management, HIPAA, infection control, safety and blood borne pathogen precautions are stressed. Prerequisite(s): (AHS1100 And AHS1200 And AHS1300 And MAA1410) (30-20-0-60, 4)

MAA1600 Clinical Laboratory

4 Quarter Credit Hours

This competency based course teaches the skills necessary for the performance of selected laboratory procedures. Students will learn phlebotomy techniques, capillary sticks, microscopic examination skills, gram staining procedures, urinalysis testing, and various laboratory-testing procedures performed in the physician's office. Students will practice how to obtain samples for testing and how to follow up patient test results. Risk management, quality control, HIPAA, infection control, safety, and AIDS-related precautions are stressed. Prerequisite(s): (AHS1100 And AHS1200 And AHS1300 And MAA1410 And MAA1500) (30-20-0-60, 4)

MAA1700 Extern and Medical Review

8 Quarter Credit Hours

The course provides students with the opportunity to practice administrative and clinical skills in a suitable physician's office or ambulatory health care facility under the supervision of the practicum coordinator and site preceptor. Preparation for and review of information on the national certification exam. Prerequisite(s): Final term or permission of Program Director (20-0-180-40, 8)

Mathematics (MTH)

MTH1101 College Mathematics **

4 Quarter Credit Hours

The topics of this course cover the practical use of math through the number system, integers, algebraic expressions, graphs and data, and basic geometric principles.
(40-0-0-80, 4)

Mechatronics (MTX)

MTX1000 Introduction to Electrical and Instrumentation Drawings

6 Quarter Credit Hours

This course introduces the types and uses of electrical and instrumentation drawings. It provides information about the format and content of basic electrical drawings and their use in conveying specific requirements. Standard specification formats are presented. Math used in diagnostics and troubleshooting, and conversion between English and metric units is presented. The use of scientific notation, powers and roots, and the basic concepts of algebra, geometry, and right-angle trigonometry are explored. Electric, hydraulic, and pneumatic drawings are reviewed and specialized symbols are identified and explained. Components, instrument locations, and the use of tag numbers for identifying instruments are included. (40-40-0-80, 6)

MTX1200 Mechanical Systems, Maintenance, and Bearings

6 Quarter Credit Hours

This course introduces gear boxes and how to inspect, remove, reassemble, install, and maintain them. It also includes information about gear types, gear operation, and measuring and adjusting backlash and bearing clearance. Identification of common gear-wear patterns, gearbox maintenance, and installation is presented. Additionally, bearing types such as plain, ball, roller, thrust, guide, flanged, pillow block, and takeup bearings and their materials and designations are presented. (40-40-0-80, 6)

MTX1300 Fluid Control, Valves

6 Quarter Credit Hours

This course provides instruction on the installation of threaded and flanged valves, how to replace valve stem O-rings and Bonnet gaskets, and how to repack valve stuffing boxes. Additionally, the purpose of valve stem packing is discussed. Valve actuator types, control valve standards, performance, function, selection, installation, and maintenance are presented. Distinctions are made between flow, pressure, level, temperature valves, and control loops are illustrated and simulated. (40-40-0-80, 6)

MTX2100 Hydraulics and Pneumatics

6 Quarter Credit Hours

This course introduces hydraulic and pneumatic safety, the characteristics of gases and fluids, and hydraulic and pneumatic transmission of energy and system components. Preventive maintenance on hydraulic and pneumatic equipment, inspection and troubleshooting, and reading schematic diagrams is presented. Repair procedures for hydraulic and pneumatic systems is explained and demonstrated. Pascal's law and Bernoulli's principles is reviewed. Hydraulic fluids, system parts, pumps, and motors are presented. Prerequisite(s): (ELT1100 And MTX1000 And MTX1200 And MTX1300) (40-40-0-80, 6)

MTX2200 Robotics, Positioning, Velocity, Sensors

6 Quarter Credit Hours

This course introduces students to the application of motor-operated valves (MOVs) and sensors, which measure velocity, pressure, strain, and temperature. Transducers and transmitters are reviewed and installed. Orifice plates, pitot tubes, thermocouples, pressure sensors, I/Ps, strain gauges, LVDTs and accelerometers are explained and their uses are identified. The differences between industrial robots and mechanical manipulators, and dynamic and fixed automation are explained. Forward, inverse, and velocity kinematics are defined; linear and non-linear position control are reviewed; and students design, build, and program a robotic articulated arm. Prerequisite(s): (ELT1100 And MTX1000 And MTX1200 And MTX1300) (40-40-0-80, 6)

Office Technology (OT)

OT101 Document Processing I

4 Quarter Credit Hours

An introduction to the keyboard and proper touch typing techniques for business, personal use, or computer input. Students learn the alphanumeric keyboard, proper keying techniques, formatting of basic business and personal documents, and proofreading skills. Students work to achieve 25 to 35 net words per minute in a three-minute timed writing with three or less errors. (30-20-0-60, 4)

Paralegal (PAR)

PAR1100 Introduction to Legal Systems

4 Quarter Credit Hours

This course provides an overview of the U.S. legal system. The course introduces and develops terminology and concepts related to the origins and history of U.S. law, substantive and procedural criminal and civil law, the courts, and constitutional and legislative trends and developments in the law. Prerequisite: None. (40-0-0-80, 4)

PAR1102 Torts

4 Quarter Credit Hours

This course addresses civil liability for the intentional and accidental physical and emotional harm to persons, property, or reputation. Topics include intentional torts, negligence, and strict liability. Defenses to torts are also identified and discussed, as well as special tort doctrines and immunities. The paralegal's role in a torts case is also explored. Prerequisite(s): (PAR1100) (40-0-0-80, 4)

PAR1104 Contract Law

4 Quarter Credit Hours

An overview of the law of contracts, this course examines the formation performance and discharge of legally enforceable agreements at common law and under the Uniform Commercial Code. The Statute of Frauds, breach of contract and damages, third parties, and defenses are explored, as well as the essentials of contract drafting. Prerequisite(s): (PAR1100) (40-0-0-80, 4)

PAR1106 Legal Research

4 Quarter Credit Hours

This course introduces students to the process of conducting legal research using electronic and library resources. Primary and secondary sources of law are identified, explained, and applied. Students learn how to conduct research on constitutional, statutory and case law, using the IRAC process. Proper citation form and Shepardizing are also discussed and applied. Prerequisite(s): (PAR1100) (40-0-0-80, 4)

PAR1108 Property Law

4 Quarter Credit Hours

An introduction to the core concepts of real estate ownership and real estate sales transactions. Students will prepare documents required for real estate transactions: purchase/sale agreements, deeds and other closing documents, title insurance commitments and policies, and surveys. The course will also provide an understanding of intellectual property issues including terminology, basic principles and documentation requirements of copyright and patent protections. Prerequisite(s): (PAR1100) (40-0-0-80, 4)

PAR1110 Legal Writing

4 Quarter Credit Hours

This course introduces students to the development and preparation of common legal documents through practiced researching and frequent writing assignments. Representative documents are created for each student's professional portfolio. Prerequisite(s): (PAR1100 And ENG1101) (40-0-0-80, 4)

PAR1200 Family Law

2 Quarter Credit Hours

Course focuses on issues surrounding marriage, divorce and custody within the local jurisdiction. Students will learn basic principles of property distribution, child and spousal support, as well as marriage alternatives. Prerequisite(s): (PAR1100) (20-0-0-40, 2)

PAR1202 Business Law

4 Quarter Credit Hours

This course introduces students to the law as it applies to the conduct of business. Students are given an overview of a wide range of business-related topics including contracts, business organizations, antitrust, and consumer protection. Prerequisite(s): (PAR1100) (40-0-0-80, 4)

PAR2204 Wills and Trusts

4 Quarter Credit Hours

The course explores basic inheritance issues surrounding the creation, modification and revocation of wills and the laws for intestate succession as well as the use and creation of various estate planning techniques, such as trusts, life insurance policies, charitable transfers, intra family business and property transfers, and planning for incapacity. Students will receive a practical understanding of the laws of wills and estate planning. Prerequisite(s): (PAR1100) (40-0-0-80, 4)

PAR2206 Criminal Law

4 Quarter Credit Hours

This course provides an overview of substantive criminal law including crimes against the person, crimes against property, and crimes against public order and morality. The course identifies and analyzes common defenses to crimes. Mens rea, actus reus, and concurrence are also discussed. Prerequisite(s): (PAR1100) (40-0-0-80, 4)

PAR2208 Immigration Law

2 Quarter Credit Hours

This course provides an overview of U.S. immigration law with an emphasis on the paralegal's role. It examines the legal framework of immigration law, the history of immigration law in the United States, and current policy considerations. Topics include preparation of visa applications, the admission and removal of immigrants and non-immigrants, citizenship and naturalization, and humanitarian relief. The course focuses on document organization and preparation, working with clients, litigation assistance, legal research, and handling ethical dilemmas. Prerequisite(s): (PAR1100) (20-0-0-40, 2)

PAR2210 Civil Procedure

4 Quarter Credit Hours

This course provides an overview and study of the civil litigation process, including the paralegal's role in the law office. Topics discussed include jurisdiction, venue, pretrial, trial, and post-trial activities. Law office technology and software are introduced and employed in the course. Prerequisite(s): (PAR1100) (40-0-0-80, 4)

PAR2212 Criminal Procedure

4 Quarter Credit Hours

The course proceeds through the criminal justice system, from first police contact, searches, interrogations, and other investigation, through the prosecution, preliminary proceedings, and trial. Problems of federalism, the exclusionary rule, and sentencing are discussed. Comprehensive presentation of major issues in criminal process, with emphasis on Supreme Court cases interpreting the Constitution is also addressed. Prerequisite(s): (PAR1100) (40-0-0-80, 4)

PAR2214 Technology in the Legal Office

4 Quarter Credit Hours

This course develops practical skills through hands-on instruction of various software programs commonly used in law offices: word processing (templates, redlining, tables), spreadsheets (financial data, charts and graphs), pdf management (creating and combining .pdfs, creating a portfolio, redacting, adding security) and presentation graphics. Students will also receive additional instruction with litigation support software. Prerequisite(s): (PAR1100 And INT1108) (30-20-0-60, 4)

PAR2216 Ethics and Professional Responsibility

4 Quarter Credit Hours

This course focuses on the ethical considerations in the practice of law that paralegals are likely to encounter, especially the unauthorized practice of law, client confidentiality and conflicts of interest. Attorney and paralegal ethical codes are examined. Prerequisite(s): (PAR1100) (40-0-0-80, 4)

PAR2220 Externship

4 Quarter Credit Hours

This course will provide the student with a 100-hour externship within the Paralegal field. The student will conduct their externship at an organization pertaining to their interest within the paralegal profession. There will also be a lecture component which will provide the student an opportunity to discuss their experience at the extern site. The student's externship hours are served without compensation and could include day, evening and weekend hours. Prerequisite(s): Final term or permission of Program Director (10-0-90-20, 4)

PAR2230 Paralegal Capstone

4 Quarter Credit Hours

The Capstone course is an opportunity for students to demonstrate that they have achieved the goals and objectives for the Paralegal Program. Students will demonstrate their knowledge and skills by completing a major project or engaging in a research project. Prerequisite(s): Final term or permission of Program Director (40-0-0-80, 4)

Psychology (PSY)

PSY1101 Organizational Dynamics

4 Quarter Credit Hours

This course introduces students to concepts that cover the interaction between individuals and groups. Topics focus on behavior, relationships, and influence in such common groups as family and workplace organizations. Emphasis is placed on personal analysis of motivators, taking charge of needs fulfillment, and planning for change. Prerequisite: None. (40-0-0-80, 4)

PSY1103 Introduction to Psychology **

4 Quarter Credit Hours

This course examines the scientific study of human behavior. Emphasis is on the historical standpoint, theoretical concepts, and empirical research that are used to describe and understand behavior from biological, cognitive, affective, and social perspectives. Prerequisite: None. (40-0-0-80, 4)

Science (SCI)

SCI1101 Environmental Science **

4 Quarter Credit Hours

This course provides students with an overview of the basic principles of environmental science. Topics discussed may include various ecosystems, the impact of human population growth, pollution, energy consumption and fossil fuels, as well as policies and legislation intended to protect the environment. Prerequisite: None.
(40-0-0-80, 4)

Sociology (SOC)

SOC1103 Introduction to Sociology **

4 Quarter Credit Hours

This course provides an overview of the study of society. Topics include socialization; culture; social structure; social institutions, including family, religion, politics, and laws; social stratification; diversity; and deviance. Prerequisite: None. (40-0-0-80, 4)

General Education (TRD)

TRD1100 Professional Development and Customer Service

6 Quarter Credit Hours

This course examines issues relevant to an individual's professional success. Topics include motivation, self-esteem, attitudes, goal setting, time management, health and stress, communication, family and employment. Students create their professional portfolios. Additionally, applications of the material within simulated working environments assist the student in building a strong foundation to aid in the performance of their duties. Finally, basic leadership skills, management, and safety related to work sites, are presented. (40-40-0-80, 6)

Veterinary Technology (VT)

VT100 Introduction to Veterinary Technology

2 Quarter Credit Hours

This course includes an overview of the profession of Veterinary Technology. Areas of discussion include veterinary medicine, research, regulatory agencies, industry, and private practice. The student is provided with an overview of the daily duties and responsibilities of veterinary team members with a focus on the medical and administrative duties. (20-0-0-40, 2)

VT105 Veterinary Terminology

2 Quarter Credit Hours

This course includes an overview of the terminology for the profession of Veterinary Technology. This course begins with the basic prefixes, roots, and suffixes that make up terminology. Students learn to build and analyze medical terms using new word elements. The terminology is introduced by animal species to correlate with the organs of that system and their main functions. Pronunciation and spelling of these terms will also be emphasized. (20-0-0-40, 2)

VT110 Husbandry and Disease of Small Animals

4 Quarter Credit Hours

This course covers the basic of husbandry, disease, and immunology in common small animals and exotic species. Emphasis is placed on disease mechanisms, treatment, and prevention. Prerequisite(s): (VT105) (30-20-0-70, 4)

VT115 Husbandry and Disease of Large Animals

4 Quarter Credit Hours

This course covers the basic of husbandry, disease, and immunology in common large animals and exotic species. Emphasis is placed on disease mechanisms, treatment, and prevention. Prerequisite(s): (VT110 And VT120) (30-20-0-70, 4)

VT120 Anatomy & Physiology of Animals I

4 Quarter Credit Hours

This course covers the basic of anatomy and physiology of small animals that a veterinary technician would encounter in the practice of veterinary medicine. An emphasis will be placed on comparative anatomy. Prerequisite(s): (VT105 And VT100) (40-0-0-80, 4)

VT125 Anatomy & Physiology of Animals II

4 Quarter Credit Hours

This course covers the basic of anatomy and physiology of large animals that a veterinary technician would encounter in the practice of veterinary medicine. An emphasis will be placed on comparative anatomy. Prerequisite(s): (VT120) (40-0-0-80, 4)

VT130 Law & Ethics for the Veterinary Technology Professions

2 Quarter Credit Hours

This course will explore the ethical and legal principles in veterinary technology and how they impact the veterinary provider. In this course, students will become familiar with the changes in social ethics and socioeconomic dynamic that impact veterinary medicine and service. Prerequisite(s): (VT105 And VT100) (20-0-0-40, 2)

VT135 Veterinary Nutrition

2 Quarter Credit Hours

This course provides students with the general knowledge of animal nutrition and toxic substances to animals. The student will learn about dietary needs and therapeutic regimens for various animal life stages. Prerequisite(s): (VT105 And VT100) (20-0-0-40, 2)

VT140 Veterinary Office Management

2 Quarter Credit Hours

This course introduces the student to administrative procedures of a veterinary medical practice. The reception process, telephone skills, scheduling, and record keeping are all studied and practiced. Manual and computer financial practices, insurance processing, billing, collection, and accounting procedures are also learned and applied. Prerequisite(s): (VT100 And VT105) (10-20-0-30, 2)

VT150 Veterinary Clinical Microbiology and Parasitology

4 Quarter Credit Hours

This course provides the student with a general knowledge of disease causing microorganisms and parasites. Prerequisite(s): (VT200) Corequisite(s): (VT155) (30-20-0-70, 4)

VT155 Veterinary Technology Clinical Lab

4 Quarter Credit Hours

This course provides the student with a general knowledge of disease causing microorganisms. The student learns proper veterinary laboratory techniques and performs diagnostic testing of pathogens. Prerequisite(s): (VT200) Corequisite(s): (VT150) (20-40-0-60, 4)

VT160 Veterinary Pharmacology and Calculations

4 Quarter Credit Hours

This course provides the student with a foundation in pharmacology in regards to drug types and their impact on animal clients. The student will be provided with instruction in dosage calculations to develop skills to be used in a clinical veterinary practice. Prerequisite(s): (VT105 And VT100 And MTH1101) (30-20-0-70, 4)

VT200 Animal Medical Techniques

4 Quarter Credit Hours

This course covers common procedures with animals with an emphasis on restraint, administration of medication, physical examination, daily patient monitoring, and exam procedures. Prerequisite(s): (VT120 And VT125 And VT110 And VT115) (30-20-0-70, 4)

VT205 Advanced Animal Medical Techniques

4 Quarter Credit Hours

This course covers advanced procedures with animals with an emphasis on laboratory management, laboratory procedures, blood collection, injections, and wound management. Prerequisite(s): (VT200 And VT155 And VT160) (30-20-0-70, 4)

VT210 Veterinary Radiology and Diagnostic Imaging

4 Quarter Credit Hours

This course will allow a student to learn and apply the technically important aspects of x-ray diagnostics, radiation safety, patient restraint and positioning, and related imaging. Prerequisite(s): (VT120 And VT125 And VT200) (30-20-0-70, 4)

VT220 Veterinary Dentistry

4 Quarter Credit Hours

In this course, the student will be taught how to recognize oral disease, perform appropriate techniques to prevent and treat oral disease, understand and conduct education on the pet's oral health. Prerequisite(s): (VT210 And VT235) (30-20-0-70, 4)

VT225 Veterinary Review

2 Quarter Credit Hours

This course assists the student in preparing for the certification exam. Material covered in the Veterinary Technology program is reviewed along with sample questions comparable to those asked on the certification examination. (20-0-0-40, 2)

VT230 Principles of Anesthesiology and Surgery

4 Quarter Credit Hours

This course provides the student with an overview of anesthesiology and surgical concepts related to veterinary technology. The student will become familiar with surgical and obstetrical techniques to assist a Veterinarian as well as identifying and using operating room equipment and instruments. Prerequisite(s): (VT160 And VT200) (30-20-0-70, 4)

VT235 Advanced Veterinary Anesthesiology and Surgery

4 Quarter Credit Hours

This course provides the student with advanced anesthesiology and surgical concepts related to veterinary technology. The student will become familiar with surgical and obstetrical techniques to assist a Veterinarian as well as identifying and using operating room equipment and instruments. Prerequisite(s): (VT230) (30-20-0-70, 4)

VT250 Veterinary Technology Externship

8 Quarter Credit Hours

The supervised externship is the culminating experience of the Veterinary Technology program. While further developing and refining previously acquired skills, students master work place competencies in an appropriate career position within the local community. Students are required to participate in weekly seminars to share and evaluate their practical experiences and further develop their portfolios. In this section of the externship, the student will also meet in a classroom environment to review the administrative skills learned throughout the program. (0-0-240-0, 8)

Organization, Faculty & Staff

Organization

Miller-Motte College is an independent, co-educational, postsecondary institution and is owned and operated by STVT-AAI Education Inc., a Texas corporation with headquarters located in Hurst, Texas. The affairs of the school are managed by the governing board and the Executive Director. The address of the corporate office is 8701 Bedford Eules Road, Suite 400, Hurst, TX 76053, telephone number 682-334-5605, email address questions@ancoraeducation.com. The website of the principal corporate office is: www.ancoraeducation.com.

GOVERNANCE

Board of Directors of STVT-AAI Education Inc.

William Hansen
Pete Kirchof
Michael Williams
Andrew Milgram
Daniel Ducote Jr.
Stephanie Nellons-Paige
Aron Schwartz
Michael Zawisky - President and Chief Executive Officer

Administrative Staff

Christopher Mesecar
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Tanisha Jackson
Director of Admissions

Jacqueline Blake
Registrar

Andrea Cook
Head Librarian

Candace Montague
Director of Career Services

Quenaisha Moody
Career Coach

Kelly Nolan
Admissions Representative

Gwendolyn Rouse
Admissions Representative

Tony Simpson
Financial Services Officer

Patrena Trice-Hill
Admissions Representative

Faculty

Margaret Beach

*Master of Arts, Speech Communications
Wake Forest University
Bachelor of Arts, Communications
Wingate University
(General Education)*

Jo-Ann Blake

*AAS Dental Hygiene,
Hostos Community College of the City University of NY;
BS Health Administration, St. Joseph's College*

Jennah Bosch

*AAS Veterinary Medical Technology
Central Carolina Community College, Sanford, NC*

Trista Brodie

*Master of Arts in Human Services
Liberty University
Bachelor of Social Work (BSW)
Elizabeth City State University
(General Education)*

Stephan Bullock

*BA, Biological Sciences, University of Delaware
Master of Public Health Promotion & Education, University of South Carolina*

David Cowan

*BA Animal Studies
University of Massachusetts Amherst*

Treyvon Davis

*Doctorate Veterinary Medicine, NC State University
BS Biology University of New Mexico*

Alvis Wayne Denning

*Bachelor of Science, Electrical Engineering
University of Washington
Bachelor of Arts, Math
University of Washington
Master of Business Administration
National University
(Mechatronics, General Education)*

LaTori Foy

*AAS Medical Assisting
Miller-Motte College
BS Human Services Management
MHA Healthcare Administration University of Phoenix*

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B.S. in Professional Studies, Fayetteville State University
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*BA NC A&T State University
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Dexter Haywood

*Doctor of Dental Medicine
Boston University School of Dental Medicine
BS Biology, IBS Morehouse College*

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Masters of Arts, English Literature
Xavier University
Bachelor of Arts, English Literature
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*NCDMV CDL, NC DMV
(CDL)*

Brooke Lanier

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Certified Dental Assistant II
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Paul Lopresti

*NCDMV CDL, NC DMV
(CDL)*

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Central Carolina Community College*

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*Doctor of Chiropractic Medicine
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BSc, Physical Education
Pepperdine University-Malibu CA*

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*MSPH, Maternal & Child Health, University of North Carolina
MD, Medicine, University of Buffalo School of Medicine
BS, Biology, City College of CUNY
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*Master of Arts, Criminal Justice
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Master of Arts, Human Behavior
National University
Bachelor of Arts, Psychology
National University
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East Carolina University
Bachelor of Science, Quantitative Economics
East Carolina University
(General Education)

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Master of Science, Mental Health Counseling
Walden University
Minneapolis, MN
Bachelor of Business Administration, Business
Strayer University
Raleigh, NC

Catalog Addendum

Effective January 25, 2019

The following program is not currently enrolling:

Diploma

- PC and Network Support Technician

PC and Network Support Technician

Diploma program - 60 Credits

Program Objective

The goal of the PC and Network Support Technician program is to prepare students to function as an entry-level member of an IT support team. Students receive an introduction to the daily maintenance, support, and performance of computer systems; effective communication skills with vendors or technicians; recordkeeping of help desk ticketing tasks; the development of training materials, procedures, and training techniques in the proper use of hardware or software; the installation and performing minor repairs to hardware, software, or peripheral equipment. Graduates may seek careers as an information technology specialist, computer technician, help desk analyst, or network technician.

Program Outcomes:

- Oversee the daily maintenance, support and performance of computer systems
- Answer user inquiries via e-mail, phone and in person, regarding computer software or hardware operation to resolve problems.
- Set up computer, phone, tablet and other computer equipment for employee use, performing proper installation of operating systems, applications and other items for work.
- Install and perform minor repairs to hardware, software, or peripheral equipment, following design or installation specifications.
- Maintain detailed records of daily data communication transactions, problems and remedial actions taken, or installation activities via help desk ticketing systems.
- Read technical manuals, confer with users, or conduct computer diagnostics and do technical research to investigate and resolve problems with computer equipment.
- Communicate effectively with vendors or technicians for service via email, phone and in-person support.
- Develop training materials, procedures and train users in the proper use of hardware and software.

Major & Related Requirements		Quarter Credit Hours
INT1110	PC Hardware and Software	4

Major & Related Requirements		Quarter Credit Hours
INT1111	PC Operating Systems	4
INT1112	Certification Preparation	4
INT1108	Practical Computer Applications	4
INT1130	Desktop Configuration	4
INT1120	Customer Service and Help Desk Concepts	4
INT1116	Networking Concepts I	4
INT1131	Desktop Support	4
INT1117	Networking Concepts II	4
INT1109	Application and Database Concepts	4
INT1151	Certification Review	4
INT1106	Technical Writing/ Project Planning	4
MTH1101	College Mathematics	4
COM1101	Interpersonal Communications	4
ENG1101	English Composition	4
Total Quarter Credit Hours Required for Graduation		60

Major & Related Requirements	Quarter Credit Hours
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PC and Network Support Technician Course Descriptions:

INT1108 Practical Computer Applications

4 Quarter Credit Hours

This course provides practical computer and general administrative skills required to utilize the computer as a tool in an office or clinical environment. Students will gain confidence in the use of the internet, email, productivity software, and associated computer hardware and software. The course will utilize a number of projects to reinforce the functionality and flexibility of the computer. Prerequisite: None.

INT1110 PC Hardware and Software

4 Quarter Credit Hours

A course to develop technical skills related to PC Maintenance and Support. Topics include the anatomy of a PC and its components, installation, PC troubleshooting, networking (devices, media, wireless) and implementation, printers and printer support, and customer service and interaction. This course helps prepare students with the necessary knowledge and skills to take the CompTIA A+ Certification Exam (Essentials). Prerequisite: None.

INT1111 PC Operating Systems

4 Quarter Credit Hours

A course to develop technical skills related to PC and Mobile device Software, Maintenance, Support, and Troubleshooting. Topics include installing, configuring and maintaining Operating Systems on devices, the basics of networking and security/forensics, properly and safely diagnosing, resolving and documenting common hardware and software issues while applying troubleshooting skills. Students will also understand the basics of virtualization, desktop imaging, and deployment, as well as how to provide appropriate customer service, support, and interaction. This course helps prepare students with the necessary knowledge and skills to take the CompTIA A+ Certification Exam (Practical). Prerequisite: INT1110.

INT1112 Certification Preparation

4 Quarter Credit Hours

This course prepares students to review the overall competencies and objectives related to the CompTIA A+ Essentials and Practical Exams. Students will take each exam during the term and must pass each exam in order to pass the course. Prerequisite: INT1110, INT1111.

INT1106 Technical Writing/Project Planning

4 Quarter Credit Hours

This course teaches you how to manage effectively all phases of a project. You will learn the project management framework of initiation, planning, execution, control, and formal closing, and discover what it takes to ensure project success. Students will focus on practical tools and techniques working on a project from initiation to close. This course also teaches students to develop technical and end-user documentation for technology in the enterprise. Prerequisite: None.

INT1109 Application and Database Concepts

4 Quarter Credit Hours

This course prepares students to cover introductory concepts underlying the design and implementation of databases and database applications. Will also include Object Databases, Security, XML, SQL, MYSQL, Data Mining, and Web Service topics. A hands on approach will also be provided giving students an opportunity to install and work with a database application, implement technical concepts such as database design, query processing, transaction processing and lead to an overall basic and introductory understanding of SQL and Oracle. Students will be prepared to take the MTA 98-364 Exam in Database Administration upon successful completion of this course. Prerequisite: None.

INT1116 Networking Concepts I

4 Quarter Credit Hours

This course prepares students to develop technical skills in networking administration and support. Topics include media and topologies, protocols and standards, network implementation, network support, troubleshooting networking issues, installing and configuring network firewalls, and installing and configuring routers and switches. This course helps prepare students with the necessary knowledge and skills to take the Network + Certification Exam. Prerequisite: INT1110, INT1111.

INT1117 Networking Concepts II

4 Quarter Credit Hours

A course to develop technical skills in networking administration and support. Topics include media and topologies, protocols and standards, network implementation, network support, troubleshooting networking issues, installing and configuring network firewalls, and installing and configuring routers and switches. This course helps prepare students with the necessary knowledge and skills to take the Network + Certification Exam. Prerequisite: INT1116.

INT1120 Customer Service and Help Desk Concepts

4 Quarter Credit Hours

This course prepares students to be effective written and verbal communicators in an IT organization. Students will learn effective customer service skills, how to prepare help desk tickets and technical documentation, and to service technical devices in an enterprise-wide Help Desk organization. Prerequisite: None.

INT1130 Desktop Configuration**4 Quarter Credit Hours**

This course instructs students on the Identifying cause of and resolving desktop application and networking issues, managing and maintaining systems that run the Microsoft OS, supporting mobile users, and identifying cause of and resolving security issues. This course prepares students to take the Microsoft Windows Configuring Certification. Prerequisite: INT1110, INT1111.

INT1131 Desktop Support**4 Quarter Credit Hours**

This course instructs students to troubleshoot a Microsoft Client OS as a desktop operating system in any network environment. Emphasis is placed on end-user support of operating system functions. This class helps prepares the student for Microsoft Certification. Prerequisite: None.

INT1151 Certification Review**4 Quarter Credit Hours**

A course to review the overall competencies and objectives related to the CompTIA Network+ and Microsoft MCSA in Windows 7 and Windows Enterprise Desktop Support Technician Exams. Prerequisite: None.

ENG1101 English Composition I**4 Quarter Credit Hours**

In this course, students learn about the context of writing and are given the opportunity to practice their personal writing skills. Elements of this course include awareness of audience, understanding of the writing process and elements of grammar and style, and critical reading and document writing. Overall, students are expected to learn about writing and its function within practical contexts. Prerequisite: None.

COM1101 Interpersonal Communications**4 Quarter Credit Hours**

The principles of effective verbal and non-verbal communication are the focus of this course. Students are given the opportunity to learn and apply communication techniques based on content, context, and audience. Prerequisite: None.

MTH1101 College Mathematics**4 Quarter Credit Hours**

The topics of this course cover the practical use of math through the number system, integers, algebraic expressions, graphs and data, and basic geometric principles. Prerequisite: None.